## Chapter 2

## Building Blocks of Managerial Accounting

## Quick Check Questions

## Answers:

QC2-1. c
QC2-3. c
QC2-5. b
QC2-7. b
QC2-9. c
QC2-2. d
QC2-4. b
QC2-6. a
QC2-8. b
QC2-10. c

## Short Exercises

a. Manufacturing companies report three types of inventory on the balance sheet.
b. Inventory (merchandise) for a company such as Best Buy (consumer electronics) includes all the costs necessary to purchase products and get them onto the store shelves.
c. Most for-profit organizations can be described as belonging to one (or more) of three categories: merchandising companies, service companies, and manufacturing companies.
d. Work in process inventory is composed of goods partially through the manufacturing process (not finished yet).
e. Forever 21, Target, and Kohl's are all examples of merchandising companies.
f. Service companies typically do not have an inventory account.
g. Johnson \& Johnson, a personal care products manufacturer, converts raw materials inventory into finished products.
h. A law office, an advertising agency, and a hospital are all examples of service companies
i. Wholesalers buy products in bulk from producers, mark them up, and resell them to retailers.

Madison Co. is a manufacturer, because it has three kinds of inventory: Raw Materials Inventory, Work in Process Inventory, and Finished Goods Inventory.

Dean Co. is a merchandiser, because it has a single inventory account.
Anderson Co. is a service company, because it has no inventory.
a. Marketing
b. Design
c. Production
d. Distribution
e. Distribution
f. Customer service
g. Production
h. Production
i. Research and Development (R\&D)
(5-10 min.) S2-4

|  | Cost |
| :--- | :--- |
| a. Juniors department sales clerks | Direct or Indirect cost? |
| b. Cost of Juniors clothing | Direct |
| c. Cost of hangers used to display the clothing in the store | Indirect |
| d. Electricity for the building | Indirect |
| e. Cost of radio advertising for the store | Indirect |
| f. Juniors clothing buyers' salaries (these buyers buy for all Juniors Departments of <br> Kohl's stores) |  |
| g. Depreciation of the building | Indirect |
| h. Cost of costume jewelry on the mannequins in the Juniors Department | Indirect |
| i. Cost of bags used to package customer purchases at the main registers for the <br> store |  |
| j. The Stow Kohl's store manager's salary | Indirect |
| k. Cost of security staff at the Stow store | Indirect |
| l. Manager of Juniors Department | Indirect |

(10 min.) S2-5
a. Conversion costs are the costs of transforming direct materials into finished goods.
b. Period costs include R\&D, marketing, distribution, and customer service costs.
c. Direct material plus direct labor equals prime costs.
d. Steel, tires, engines, upholstery, carpet, and dashboard instruments are used in the assembly of a car. Because the manufacturer can trace the cost of these materials (including freight-in and import duties) to specific units or batches of vehicles, they are considered direct costs of the vehicles.
e. Costs that can be traced directly to $\mathrm{a}(\mathrm{n})$ cost object are called direct costs.
f. Product costs are initially treated as assets on the balance sheet.
g. The allocation process results in a less precise cost figure being assigned to the cost objects.
h. Indirect costs cannot be directly traced to $\mathrm{a}(\mathrm{n})$ cost object.
i. Total costs include the costs of all resources used throughout the value chain.
j. U.S. GAAP requires companies to use only product costs for inventory reported on external financial statements.
k. Company-paid fringe benefits may include health insurance, retirement plan contributions, payroll taxes, and paid vacations.
I. When manufacturing companies sell their finished products, the costs of those finished products are removed from inventory and expensed as cost of goods sold.

1. Product cost, Product cost
2. Product cost
3. Product cost, Product cost
4. Period cost, Period cost
5. Period cost, Period cost
6. Period cost, Period cost
(5-10 min.) S2-7
a. Product cost
b. Period cost
c. Product cost
d. Product cost
e. Period cost
f. Product cost
g. Period cost
h. Product cost
i. Period cost
(5-10 min.) S2-8

| COST | Period Cost or Product Cost? | If a Product Cost: Is it DM, DL, or MOH? |
| :---: | :---: | :---: |
| a. Property taxes $-30 \%$ of building is used for sales, marketing, and administrative offices; 70\% of building is used for manufacturing | 30\% Period; 70\% Product | MOH |
| b. Wages and benefits paid to assembly-line workers in the manufacturing plant | Product | DL |
| c. Depreciation on automated production equipment | Product | MOH |
| d. Salaries paid to quality control inspectors in the plant | Product | MOH |
| e. Repairs and maintenance on factory equipment | Product | MOH |
| f. Standard packaging materials used to package individual units of product for sale (e.g., cereal boxes in which cereal is packaged) | Product | DM |
| g . Lease payment on administrative headquarters | Period |  |
| h. Telecommunications costs for the customer service call center | Period |  |


| COST | Period Cost or <br> Product Cost? | If a Product Cost: Is <br> it DM, DL, or MOH? |
| :--- | :--- | :--- |
| 1. Television advertisements for Bailey's products | Period |  |
| 2. Lubricants used in running bottling machines | Product | MOH |
| 3. Research and Development related to elimination of <br> antibiotic residues in milk |  |  |
| 4. Gasoline used to operate refrigerated trucks delivering <br> finished dairy products to grocery stores | Period |  |
| 5. Company president's annual bonus | Period |  |
| 6. Depreciation on refrigerated trucks used to collect raw milk <br> from dairy farmers | Product | MOH |
| 7. Plastic gallon containers in which milk is packaged | Product | DM |
| 8. Property insurance on dairy processing plant | Product | MOH |
| 9. Cost of milk purchased from local dairy farmers | Product | DM |
| 10. Depreciation on tablets used by sales staff | Period |  |
| 11. Wages and salaries paid to machine operators at dairy <br> processing plant | Product | DL |


| McKay Frames |  |
| :--- | ---: |
| Computation of Total Manufacturing Overhead |  |
| Manufacturing overhead: |  |
| Plant depreciation expense | $\$ 6,000$ |
| Plant supervisor's salary | 3,100 |
| Plant janitor's salary | 1,800 |
| Glue for picture frames* | 400 |
| Oil for manufacturing equipment | 250 |
| Total manufacturing overhead | \$11,550 |

*Assuming that it is not cost-effective to trace the low-cost glue to individual frames.
The following explanation is provided for instructional purposes, but it is not required.
Depreciation on company cars used by the sales force is a marketing expense, interest expense is a financing expense, and the company president's salary is an administrative expense. None of these expenses is incurred in the manufacturing plant, so they are not part of manufacturing overhead.

The wood for frames is a direct material, not part of manufacturing overhead.

| Salon Hair |  |  |
| :--- | ---: | ---: |
| Income Statement |  |  |
| For the Year Ended |  |  |
| Sales revenue |  | $\$ 38,850,000$ |
| Cost of goods sold: |  |  |
| Beginning inventory | $\$ 3,500,000$ |  |
| Purchases | $\underline{23,975,000}$ |  |
| Cost of goods available for sale | $27,475,000$ |  |
| Less: Ending inventory | $\underline{(4,445,000)}$ |  |
| Less: Cost of goods sold |  | $(23,030,000)$ |
| Gross profit |  | $15,820,000$ |
| Less: Operating expenses |  | $(7,100,000)$ |
| Operating income |  | $\$ 8,720,000$ |

(5 min.) S2-12

| Calculation of Cost of Goods Sold |  |  |
| :--- | ---: | ---: |
|  |  |  |
| Beginning inventory |  | $\$ 3,800$ |
| Purchases | $\$ 40,000$ |  |
| Import duties | 1,300 |  |
| Freight-in | 3,700 | $\underline{45,000}$ |
| Cost of goods available for sale |  | 48,800 |
| Less: Ending inventory |  | $(5,900)$ |
| Cost of goods sold |  | $\$ 42,900$ |

(5 min.) S2-13

| Mason Bikes |  |  |
| :--- | ---: | ---: |
| Calculation of Direct Materials Used |  |  |
|  |  |  |
| Beginning raw materials inventory |  | $\$ 4,700$ |
| Purchases of direct materials | $\$ 16,000$ |  |
| Import duties | 1,300 |  |
| Freight-in | 400 | $\underline{17,700}$ |
| Materials available for use |  | 22,400 |
| Less: Ending raw materials inventory |  | $\underline{(1,200)}$ |
| Direct materials used |  | $\$ 21,200$ |


| Robinson Manufacturing |  |  |
| :--- | ---: | ---: |
| Schedule of Cost of Goods Manufactured |  |  |
| Beginning work in process inventory |  |  |
| Plus: Manufacturing costs incurred: |  |  |
| Direct materials used | $\$ 519,800$ |  |
| Direct labor | 223,500 |  |
| Manufacturing overhead | $\mathbf{7 7 5 , 1 1 5}$ |  |
| Total manufacturing costs to account for |  | $\underline{1,518,415}$ |
| Less: Ending work in process inventory |  | $1,590,815$ |
| Cost of goods manufactured | $(87,600)$ |  |

a. $\quad A(n)$ marginal cost is the cost of making one more unit.
b. Gasoline is one of many variable costs in the operation of a motor vehicle.
c. A product's fixed costs and variable costs, not the product's average cost, should be used to forecast total costs at different production volumes.
d. Within the relevant range, fixed costs do not change in total with changes in production volume.
e. The average cost* per unit declines as a production facility produces more units.
f. Costs that differ between alternatives are called differential costs.
g. In the long-run, most costs are controllable costs, meaning that management is able to influence or change the amount of the cost.
h. Sunk costs are costs that have already been incurred.
*or fixed cost

| COST | Variable or Fixed |
| :---: | :---: |
| a. Cost of French fries used at a McDonald's restaurant | Variable |
| b. Hourly wages paid to cashiers at The Home Depot | Variable |
| c. Monthly sugar costs for The Hershey Company | Variable |
| d. Cost of fuel used by Old Dominion Freight Line, a national trucking company | Variable |
| e. Shipping costs at Amazon.com | Variable |
| f. Monthly rent for Onyx Nail Bar, a nail salon in Dallas, Texas | Fixed |
| g. Sales commissions at Tampa Honda in Florida | Variable |
| h. Monthly insurance costs for the building housing the administrative offices of Panera Bread in St. Louis, Missouri | Fixed |
| i. Monthly depreciation of equipment used in the customer service department at Klaben Ford Lincoln, a car dealership in Kent, Ohio | Fixed |
| j. Cost of rubber used to manufacture L.L. Bean boots | Variable |
| k. Cost of oranges sold at a Kroger's grocery store | Variable |
| I. Monthly office lease costs for the Portland office of E\&Y, a global audit firm | Fixed |
| m . Monthly cost of coffee at a Dunkin' Donuts store | Variable |
| n. Property taxes for an Applebees' Neighborhood Grill \& Bar | Fixed |
| o. Depreciation of exercise equipment at an LA Fitness club | Fixed |


| 1. | To reduce the company's tax bill, Jack uses total cost to value inventory instead of using product cost as required by law. | Competence - Perform professional duties in accordance with relevant laws, regulations, and technical standards. |
| :---: | :---: | :---: |
| 2. | Because Emilie works in the accounting department, she is aware that profits are going to fall short of analysts' projections. She tells her aunt to sell stock in the company before the earnings release date. | Confidentiality - Refrain from using confidential information for unethical or illegal advantage. |
| 3. | Veronica pays a Mexican official a bribe of $\$ 50,000$ to allow the company to locate a factory in that jurisdiction so that the company can take advantage of the cheaper labor costs. Without the bribe, the factory cannot be located in that location. | Integrity - Refrain from engaging in any conduct that would prejudice carrying out duties ethically. |
| 4. | There is a failure in the company's backup systems after a system crash. Month end reports will be delayed. Kayla, the manager of the division experiencing the system failure, does not report this upcoming delay to anyone because she does not want to be the bearer of bad news. | Credibility - Disclose delays or deficiencies in information, timeliness, processing, or internal controls in conformance with organization policy and/or applicable law. |
| 5. | Taylor overhears a subordinate at a mutual friend's party tell others about a confidential deal with a supplier to get raw materials for a price lower than market price. Taylor does not do anything about the subordinate's indiscreet conversation. | Confidentiality - Keep information confidential except when disclosure is authorized or legally required. |

## Exercises (Group A)

(10-15 min.) E2-18A
Reqs. 1-2

| Value Chain Cost Classification |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | R \& D | Design | Purchases | Marketing | Distribution | Customer Service |
| Newspaper advertisements |  |  |  | \$5,100 |  |  |
| Payment to consultant for advice on location of new store | \$2,700 |  |  |  |  |  |
| Purchases of merchandise |  |  | \$37,000 |  |  |  |
| Freight-in |  |  | \$3,700 |  |  |  |
| Salespeople's salaries |  |  |  | \$4,600 |  |  |
| Depreciation expense on delivery trucks |  |  |  |  | \$1,500 |  |
| Research on selling satellite radio service | \$ 250 |  |  |  |  |  |
| Customer Complaint Department |  |  |  |  |  | \$550 |
| Rearranging store layout |  | \$650 |  |  |  |  |
| Total | \$2,950 | \$650 | \$40,700 | \$9,700 | \$1,500 | \$550 |

Req. 3
The total product costs are $\$ 40,700$.

Reqs. 1-3

| Value Chain Cost Classification |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Production |  |  | Marketing | Distribution | Customer Service |
|  | $\underline{R}$ \& D | Design | Direct Materials | Direct <br> Labor | Mfg. Overhead |  |  |  |
| Delivery expense |  |  |  |  |  |  | \$9 |  |
| Salaries of salespeople |  |  |  |  |  | \$4 |  |  |
| Chipset |  |  | \$56 |  |  |  |  |  |
| Exterior case for phone |  |  | \$6 |  |  |  |  |  |
| Assembly-line workers' wages |  |  |  | \$8 |  |  |  |  |
| Technical customer support hotline |  |  |  |  |  |  |  | \$5 |
| Depreciation on plant and equipment |  |  |  |  | \$60 |  |  |  |
| Rearrange production process |  | \$3 |  |  |  |  |  |  |
| 1-800 (toll-free) line for customer orders |  |  |  |  |  | \$1 |  |  |
| Scientists' salaries | \$10 |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Total costs | \$10 | \$ 3 | \$62 | \$8 | \$60 | \$5 | \$9 | \$5 |

Req. 4
Total product costs:
Direct material $\qquad$
Direct labor
Manufacturing overhead................................
Total product cost

Req. 5
The total prime cost is:
Direct materials........................................... \$ 62
Direct labor.
8
$\$ 70$

Req. 6
The total conversion cost is:
Direct labor.
\$ 8
Manufacturing overhead.
60
$\$ 68$
a. Purchasing
b. Marketing
c. Design
d. Distribution
e. Customer Service
f. Research and Development (R\&D)
(15-20 min.) E2-21A
Req. 1

|  |  | DM | DL | IM | IL | Other MOH | Period |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| a. | Airplane seats | \$240 |  |  |  |  |  |
| b. | Production supervisors' salaries |  |  |  | \$100 |  |  |
| c. | Depreciation on forklifts in factory |  |  |  |  | \$40 |  |
| d. | Machine lubricants |  |  | \$35 |  |  |  |
| e. | Factory janitors' wages |  |  |  | \$15 |  |  |
| f. | Assembly workers' wages |  | \$620 |  |  |  |  |
| g . | Property tax on corporate marketing office |  |  |  |  |  | \$30 |
| h. | Plant utilities |  |  |  |  | \$120 |  |
| i. | Cost of warranty repairs |  |  |  |  |  | \$260 |
| j. | Machine operators' health insurance |  | \$10 |  |  |  |  |
| k. | Depreciation on administrative offices |  |  |  |  |  | \$60 |
| I. | Cost of designing new plant layout |  |  |  |  |  | \$170 |
| m. | Jet engines | \$1,400 |  |  |  |  |  |
|  | TOTAL | \$1,640 | \$630 | \$35 | \$115 | \$160 | \$520 |

Req. 2 Total manufacturing overhead costs

Req. 3 Total product costs

Req. 4 Total prime costs

Req. 5 Total conversion costs

Req. 6 Total period costs
$=\quad \mathrm{IM}+\mathrm{IL}+$ Other MOH
$=\$ 35+115+160=\$ 310$
$=\mathrm{DM}+\mathrm{DL}+\mathrm{MOH}$
$=\$ 1,640+630+310=\$ 2,580$
$=\quad \mathrm{DM}+\mathrm{DL}$
$=\$ 1,640+630=\$ 2,270$
$=\mathrm{DL}+\mathrm{MOH}$
$=\$ 630+310=\$ 940$
$=\$ 520$
(10-15 min.) E2-22A

| Outdoor Amenities |  |  |
| :---: | :---: | :---: |
| Income Statement |  |  |
| For the Year Ended December 31 |  |  |
| Sales revenue |  | \$255,000 |
| Cost of goods sold: |  |  |
| Wood | \$ 57,800 |  |
| Stain | 12,700 |  |
| Labor costs | 36,900 |  |
| Indirect labor costs | 21,300 |  |
| Utility costs | 11,200 |  |
| Other manufacturing overhead | 9,800 |  |
| Less: Cost of goods sold |  | 149,700 |
| Gross profit |  | 105,300 |
| Less: Operating expenses |  |  |
| Salaries and wages | \$37,400 |  |
| Rent and utilities | 12,000 |  |
| Marketing costs | 17,300 |  |
| Total operating expenses |  | 66,700 |
| Operating income |  | \$ 38,600 |

Note: For this exercise, the student is not required to prepare an income statement, but the income statement is presented here to show the calculations for each item in the exercise requirements.
(25 min.) E2-23A
Instructional note: This is a fairly challenging exercise that requires students to work backwards through financial statement elements.
a.

| Revenues | $\$ 27,600$ |
| :--- | ---: |
| Less: Cost of goods sold | $\underline{14,800}$ |
| Gross profit | $\$ 12,800$ |

b. To determine beginning raw materials inventory, start with the materials used computation and work backwards

| Beginning raw materials inventory | $\mathbf{~ 2 , 6 0 0}$ |
| :--- | ---: |
| Plus: Purchases of direct materials | 9,200 |
| Materials available for use | 11,800 |
| Less: Ending raw materials inventory | $(3,200)$ |
| Direct materials used | $\underline{\underline{\$ 8,600}}$ |

c. To determine ending finished goods inventory, start by computing the cost of goods manufactured:

| Beginning work in process inventory |  | \$ 0 |
| :---: | :---: | :---: |
| Plus: Manufacturing costs incurred |  |  |
| Direct materials used | \$8,600 |  |
| Direct labor | 3,400 |  |
| Manufacturing overhead | 6,300 | 18,300 |
| Total manufacturing costs to account for |  | 18,300 |
| Less: Ending work in process inventory |  | $(1,700)$ |
| Cost of goods manufactured |  | \$16,600 |

Now use the cost of goods sold computation to determine ending finished goods inventory:

| Beginning finished goods inventory | $\$ 4,900$ |
| :--- | ---: |
| Plus: Cost of goods manufactured (from above) | 16,600 |
| Cost of goods available for sale | 21,500 |
| Less: Ending finished goods inventory | $\underline{(6,700)}$ |
| Cost of goods sold (from part A) | $\mathbf{\$ 1 4 , 8 0 0}$ |


| Cost of goods sold calculation: |  |
| :--- | :---: |
| Beginning inventory | $\$ 16,250$ |
| Plus: Purchases and freight-in* | $\underline{657,500}$ |
| Cost of goods available for sale | 673,750 |
| Less: Ending inventory | $\underline{(16,000)}$ |
| Cost of goods sold | $\underline{\underline{~ 6657,750}}$ |


| Prestigious Pugs |  |  |
| :--- | ---: | ---: |
| Income Statement |  |  |
| For Last Year |  |  |
| Sales revenue |  | $\$ 1,105,000$ |
| Less: Cost of goods sold |  | $(657,750)$ |
| Gross profit |  | 447,250 |
| Less operating expenses: | $\$ 55,000$ |  |
| Website expenses | 30,500 |  |
| Marketing expenses | 29,500 |  |
| Freight-out expenses |  | $(115,000)$ |
| Total operating expenses | $\underline{\underline{\$ 332,250}}$ |  |
| Operating income |  |  |

*purchases of $\$ 638,000$ + freight-in of $\$ 19,500=\$ 657,500$
(5-10 min.) E2-25A

## Calculation of direct materials used

Beginning raw materials inventory
Plus: Purchases of direct materials
Materials available for use
Less: Ending raw materials inventory
Direct materials used

| $\$$ | 17,000 |
| :---: | :---: |
|  | 55,000 |
| $\$$ | 72,000 |
|  | $(12,000)$ |
| $\$$ | 60,000 |

## Schedule of cost of goods manufactured

Beginning work in process inventory
$\$ \quad 22,000$
Plus: Manufacturing costs incurred
Direct materials used (from previous schedule)
60,000
Direct labor
121,000
Manufacturing overhead
Total manufacturing costs to account for
Less: Ending work in process inventory
Cost of goods manufactured

|  | 60,000 |
| :---: | ---: |
|  | 121,000 |
|  | 151,000 |
| $\$$ | 354,000 |
|  | $(21,000)$ |
| $\$$ | 333,000 |

## Calculation of direct materials used

| Beginning raw materials inventory | $\$$ | 23,000 |
| :--- | :---: | :---: |
| Plus: Purchases of direct materials | 74,000 |  |
| Materials available for use | $\$ 79,000$ |  |
| Less: Ending raw materials inventory | $(25,000)$ |  |
| Direct materials used | $\$ 72,000$ |  |

Schedule of cost of goods manufactured
Beginning work in process inventory
Plus: Manufacturing costs incurred
Direct materials used (from previous schedule)
Direct labor
Manufacturing overhead (42,000 + 11,500 + 13,400 + 3,700 )
Total manufacturing costs to account for
Less: Ending work in process inventory
Cost of goods manufactured

## Calculation of cost of goods sold

Beginning finished goods inventory
Plus: Cost of goods manufactured (from previous schedule)
Cost of goods available for sale
Less: Ending finished goods inventory
Cost of goods sold

72,000

86,000
\$ 35,000

70,600
$\$ 263,600$
$(31,000)$
$\xlongequal{\text { \$ } 232,600}$

| $\$$ | 20,000 |
| :---: | ---: |
|  | 232,600 |
| $\$$ | 252,600 |
|  | $(22,000)$ |
| $\$$ | 230,600 |

(15-20 min.) E2-27A

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| Sales revenue (34,000 units x \$12) | \$ | 408,000 |
| :---: | :---: | :---: |
| Less: Cost of goods sold (from previous exercise) |  | 230,600 |
| Gross profit | \$ | 177,400 |
| Less operating expenses: |  |  |
| Marketing expenses |  | 77,000 |
| General and administrative expenses |  | 28,500 |
| Total operating expenses | \$ | 105,500 |
| Operating income | \$ | 71,900 |

Students may simply use the $\$ 230,600$ cost of goods sold computation from E2-26A, rather than repeating the details of the computation of cost of goods sold here.

| a. The fair market value of old manufacturing <br> equipment when deciding whether or not to replace <br> it with new equipment. | Relevant - the fair market value is the amount of money <br> the company could expect to receive from selling the old <br> equipment if they decide to replace it with newer <br> equipment. |
| :--- | :--- |
| b. Cost of purchasing packaging materials from an <br> outside vendor, when deciding whether to continue <br> manufacturing the packaging materials in-house. | Relevant - the cost is relevant if it differs between <br> outsourcing and making the materials in-house. |
| c. Depreciation expense on old manufacturing <br> equipment when deciding whether or not to replace <br> it with newer equipment. | Irrelevant - depreciation expense is simply the paper <br> write-off (expensing) of a sunk cost. |
| d. The total amount of the restaurant's fixed costs, <br> when deciding whether to add additional items to <br> the menu. | Most likely irrelevant - unless the additional items will <br> require the restaurant to purchase additional kitchen <br> equipment, the total fixed cost will probably not change. |
| e. The cost of land purchased 3 years ago, when <br> deciding whether to build on the land now or wait <br> two more years before building. | Irelevant - the cost of the land is a sunk cost whether <br> the company builds on the land now, or in the future. |
| f. The interest rate received on invested funds, when <br> deciding how much inventory to keep on-hand. | Relevant - funds tied up in inventory cannot earn <br> interest. The higher the interest rate, the more likely the <br> company will want to decrease inventory levels and <br> invest the extra funds to earn additional interest. |
| g. Cost of computers purchased 6 months ago, when <br> deciding whether to upgrade to computers with <br> faster processing speed. | lrelevant - the cost of the computers, which were <br> purchased in the past, is a sunk cost. |
| h. The property tax rates in different locales, when <br> deciding where to locate the company's <br> headquarters. | Relevant - the company will incur different property <br> taxes depending on where they locate. |
| i. The type of fuel (gas or diesel) used by delivery <br> vans, when deciding which make and model of van <br> to purchase for the company's delivery van fleet. | Relevant - the type of gas used by the delivery vans will <br> affect the cost of operating the vans in the future <br> because gas and diesel do not cost the same amount. |
| j. Cost of operating automated production <br> machinery versus the cost of direct labor, when <br> deciding whether to automate production. | automating production will likely differ. |


| 1) | Variable costs | = | (\$2 $\times 25,000,000$ ) | = | \$50,000,000 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | + Fixed costs |  |  | = | 7,000,000 |
|  | = Total costs |  |  | = | \$57,000,000 |
| 2) | \$57,000,000 | $\div$ | 25,000,000 units | = | \$2.28 per unit |
| 3) | \$ 7,000,000 | $\div$ | 25,000,000 units | = | \$0.28 per unit |
| 4) | Variable costs | = | $(\$ 2 \times 35,000,000)$ | = | \$70,000,000 |
|  | + Fixed costs |  |  | = | 7,000,000 |
|  | = Total costs |  |  | = | \$77,000,000 |
| 5) | \$77,000,000 | $\div$ | 35,000,000 units | = | \$2.20 per unit |
| 6) | \$ 7,000,000 | $\div$ | 35,000,000 units | $=$ | \$0.20 per unit |

7) The average product cost decreases as production volume increases because the company is spreading its fixed costs over 10 million more units. The company will be operating more efficiently, so the average cost of making each unit decreases.

## Exercises (Group B)

(10-15 min.) E2-30B
Reqs. 1-2

| Value Chain Cost Classification |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | R \& D | Design | Purchases | Marketing | Distribution | Customer Service |
| Newspaper advertisements |  |  |  | \$5,700 |  |  |
| Payment to consultant for advice on location of new store | \$2,100 |  |  |  |  |  |
| Purchases of merchandise |  |  | \$36,000 |  |  |  |
| Freight-in |  |  | \$3,500 |  |  |  |
| Salespeople's salaries |  |  |  | \$4,100 |  |  |
| Depreciation expense on delivery trucks |  |  |  |  | \$1,100 |  |
| Research on selling satellite radio service | \$500 |  |  |  |  |  |
| Customer complaint department |  |  |  |  |  | \$550 |
| Rearranging store layout |  | \$900 |  |  |  |  |
|  |  |  |  |  |  |  |
| Total | \$2,600 | \$900 | \$39,500 | \$9,800 | \$1,100 | \$550 |

Req. 3
The total product costs are the $\$ 36,000$ of purchases plus the $\$ 3,500$ freight-in $=\$ \mathbf{\underline { 3 9 } , 5 0 0}$.
(15 min.) E2-31B
Reqs. 1-3

| Cost Classification |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Production |  |  | Marketing | Distribution | Customer Service |
|  | $\underline{R}$ \& D | Design | Direct Materials | Direct Labor | Mfg. Overhead |  |  |  |
| Delivery expense |  |  |  |  |  |  | \$10 |  |
| Salaries of salespeople |  |  |  |  |  | \$6 |  |  |
| Chipset |  |  | \$60 |  |  |  |  |  |
| Exterior case for phone |  |  | \$4 |  |  |  |  |  |
| Assembly-line workers' wages |  |  |  | \$12 |  |  |  |  |
| Technical customer support hotline |  |  |  |  |  |  |  | \$5 |
| Depreciation on plant and equipment |  |  |  |  | \$65 |  |  |  |
| Rearrange production process |  | \$1 |  |  |  |  |  |  |
| 1-800 (toll-free) line for customer orders |  |  |  |  |  | \$3 |  |  |
| Scientists' salaries | \$11 |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  | ${ }^{-}$ |  |  |  |  |  |  |  |
| Total costs | \$11 | \$1 | \$64 | \$12 | \$65 | \$9 | \$10 | \$5 |

## Req. 4

Total product costs:

Direct materials........................................... \$ 64
Direct labor.
12
Manufacturing overhead............................. $\quad \underline{65}$
Total product cost....................

Req. 5
The total prime cost is:
Direct materials.
Direct labor $\qquad$12
$\$ 76$
Req. 6
The total conversion cost is:
Direct labor.................................................
\$ 12
Manufacturing overhead
65
$\$ 77$
a. Customer Service
b. Marketing
c. Purchasing/Producing
d. Distribution
e. Design
f. Research and Development
(15-20 min.) E2-33B
Req. 1

|  |  | DM | DL | IM | IL | Other <br> MOH | Period |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| a. | Airplane seats | \$300 |  |  |  |  |  |
| b. | Production supervisors' salaries |  |  |  | \$110 |  |  |
| c. | Depreciation on forklifts in factory |  |  |  |  | \$90 |  |
| d. | Machine lubricants |  |  | \$30 |  |  |  |
| e. | Factory janitors' wages |  |  |  | \$50 |  |  |
| f . | Assembly workers' wages |  | \$630 |  |  |  |  |
| g . | Property tax on corporate marketing offices |  |  |  |  |  | \$20 |
| h. | Plant utilities |  |  |  |  | \$140 |  |
| i. | Cost of warranty repairs |  |  |  |  |  | \$230 |
| j. | Machine operators' health insurance |  | \$40 |  |  |  |  |
| k. | Depreciation on admin offices |  |  |  |  |  | \$100 |
| I. | Cost of designing new plant layout |  |  |  |  |  | \$160 |
| m. | Jet engines | \$1,400 |  |  |  |  |  |
|  | TOTAL | \$1,700 | \$670 | \$30 | \$160 | \$230 | \$510 |

Req. 2 Total manufacturing overhead costs

Req. 3 Total product costs

Req. 4 Total prime costs

Req. 5 Total conversion costs

Req. 6 Total period costs
$=\quad \mathrm{IM}+\mathrm{IL}+$ Other MOH
$=\$ 30+160+230=\$ 420$
$=\mathrm{DM}+\mathrm{DL}+\mathrm{MOH}$
$=\$ 1,700+670+420=\$ 2,790$
$=D M+D L$
$=\$ 1,700+670=\$ 2,370$
$=\mathrm{DL}+\mathrm{MOH}$
$=\$ 670+420=\$ 1,090$
$=\$ 510$

| Backyard Amenities |  |  |
| :---: | :---: | :---: |
| Income Statement |  |  |
| For the Year Ended December 31 |  |  |
| Sales revenue |  | \$267,000 |
| Cost of goods sold: |  |  |
| Wood | \$ 59,100 |  |
| Stain | 14,500 |  |
| Labor costs | 33,700 |  |
| Indirect labor costs | 23,700 |  |
| Utility costs | 12,100 |  |
| Other manufacturing overhead | 11,300 |  |
| Less: Cost of goods sold |  | 154,400 |
| Gross profit |  | 112,600 |
| Less: Operating expenses |  |  |
| Salaries and wages | \$38,100 |  |
| Rent and utilities | 13,200 |  |
| Marketing costs | 15,200 |  |
| Total operating expenses |  | 66,500 |
| Operating income |  | \$ 46,100 |

Note: For this exercise, the student is not required to prepare an income statement, but the income statement is presented here to show the calculations for each item in the exercise requirements.

Instructional note: This is a fairly challenging exercise that requires students to work backwards through financial statement elements.
a.

| Revenues | $\$ 27,500$ |
| :--- | ---: |
| Less: Cost of goods sold | $\mathbf{1 4 , 8 0 0}$ |
| Gross profit | $\underline{\underline{\$ 12,700}}$ |

b. To determine beginning raw materials inventory, start with the materials used computation and work backwards:

| Beginning raw materials inventory | $\mathbf{\$ 2 , 3 0 0}$ |
| :--- | ---: |
| Plus: Purchases of direct materials | $\underline{9,700}$ |
| Materials available for use | 12,000 |
| Less: Ending raw materials inventory | $\underline{(3,200)}$ |
| Direct materials used | $\underline{\underline{\$ 8,800}}$ |

c. To determine ending finished goods inventory, start by computing the cost of goods manufactured:

| Beginning work in process inventory |  | $\$ 0$ |
| :--- | ---: | :---: |
| Plus: Manufacturing costs incurred: |  |  |
| Direct materials used | $\$ 8,800$ |  |
| Direct labor | 3,300 |  |
| Manufacturing overhead | $\underline{6,300}$ | 18,400 |
| Total manufacturing costs to account for |  | 18,400 |
| Less: Ending work in process inventory |  | $(1,900)$ |
| Cost of goods manufactured |  | $\underline{\underline{\$ 16,500}}$ |

Now use the cost of goods sold computation to determine ending finished goods inventory:

| Beginning finished goods inventory | $\$ 4,300$ |
| :--- | ---: |
| Plus: Cost of goods manufactured (from above) | 16,500 |
| Cost of goods available for sale | 20,800 |
| Less: Ending finished goods inventory | $\underline{(6,000)}$ |
| Cost of goods sold (from part A) | $\underline{\underline{~} 14,800}$ |


| Cost of goods sold calculation: |  |
| :--- | :---: |
| Beginning inventory | $\$ 19,800$ |
| Plus: Purchases and freight-in* | $\underline{655,500}$ |
| Cost of goods available for sale | 675,300 |
| Less: Ending inventory | $\underline{(13,100)}$ |
| Cost of goods sold | $\underline{\underline{~ 662,200}}$ |


| Charismatic Cats |  |  |
| :--- | :--- | :---: |
| Income Statement |  |  |
| For Current Year |  |  |
| Sales revenue |  | $\$ 1,060,000$ |
| Less: Cost of goods sold |  | $(662,200)$ |
| Gross profit |  | 397,800 |
| Less operating expenses: |  |  |
| Website expenses | $\$ 53,000$ |  |
| Marketing expenses | 33,200 |  |
| Freight-out expenses | 28,500 |  |
| Total operating expenses |  | $(114,700)$ |
| Operating income |  | $\$ 283,100$ |

*purchases of $\$ 636,000+$ freight-in of $\$ 19,500=\$ 655,500$
(5-10 min.) E2-37B

## Calculation of direct materials used

Beginning raw materials inventory

| $\$$ | 14,000 |
| :---: | :---: |
|  | 63,000 |
| $\$$ | 77,000 |
|  | $(19,000)$ |
| $\$$ | 58,000 |

## Schedule of cost of goods manufactured

Beginning work in process inventory

Plus: Manufacturing costs incurred
Direct materials used (from previous schedule)
58,000
Direct labor
133,000
Manufacturing overhead
Total manufacturing costs to account for
Less: Ending work in process inventory
Cost of goods manufactured

| $\$$ | 25,000 |
| :--- | ---: |
|  |  |
|  | 58,000 |
|  | 133,000 |
|  | 162,000 |
| $\$$ | 378,000 |
|  | $(24,000)$ |
| $\$$ | 354,000 |

## Calculation of direct materials used

| Beginning raw materials inventory | \$ | 25,000 |
| :---: | :---: | :---: |
| Plus: Purchases of direct materials |  | 79,000 |
| Materials available for use | \$ | 104,000 |
| Less: Ending raw materials inventory |  | $(33,000)$ |
| Direct materials used | \$ | 71,000 |

## Schedule of cost of goods manufactured

Beginning work in process inventory
Plus: Manufacturing costs incurred

| Direct materials used (from previous schedule) |  | 71,000 |
| :---: | :---: | :---: |
| Direct labor |  | 84,000 |
| Manufacturing overhead (46,000 + 7,500 + 13,100 + 4,400 ) |  | 71,000 |
| Total manufacturing costs to account for | \$ | 268,000 |
| Less: Ending work in process inventory |  | $(36,000)$ |
| Cost of goods manufactured | \$ | 232,000 |

## Calculation of cost of goods sold

Beginning finished goods inventory
Plus: Cost of goods manufactured (from previous schedule)
Cost of goods available for sale
Less: Ending finished goods inventory

Cost of goods sold

| $\$$ | 21,000 |
| :--- | ---: |
|  | 232,000 |
| $\$$ | 253,000 |
|  | $(28,000)$ |
| $\$$ | 225,000 |

## Golden Bay Company <br> Income Statement <br> For Current Year

Sales revenue (39,000 x \$15)

Less: Cost of goods sold (from previous exercise)

Gross profit

Less: operating expenses:


Students may simply use the $\$ 225,000$ cost of goods sold computation from E2-38B, rather than repeating the details of the computation here.
(15-20 min.) E2-40B

| a. The cost of production when determining whether to continue <br> to manufacture the screen for a smartphone or to purchase it <br> from an outside supplier | Relevant - the cost is relevant if it differs <br> between outsourcing and making the <br> materials in-house. |
| :--- | :--- |
| b. The cost of land when determining where to build a new call <br> center | Relevant - the company will incur different <br> land cost depending on where they locate. |
| c. The average cost of vehicle operation when purchasing a new <br> delivery van | Relevant - the average cost of vehicle <br> operation will differ depending on which van <br> is purchased. |
| d. Real estate property tax rates when selecting the location for <br> a new order processing center | Relevant - the company will incur different <br> property taxes depending on where they <br> locate. |
| e. The purchase price of the old computer when replacing it with <br> a new computer with improved features | lrelevant - the cost of the computer, which <br> was purchased in the past, is a sunk cost. |
| f. The cost of renovations when deciding whether to build a new <br> office building or to renovate the existing office building | Relevant - the cost of renovating the existing <br> building versus building a new one will likely <br> differ. |
| g. The original cost of the current stove when selecting a new, <br> more efficient stove for a restaurant | lrrelevant - the cost of the current stove, <br> which was purchased in the past, is a sunk <br> cost. |
| h. Local tax incentives when selecting the location of a new <br> office complex for a company's headquarters | Relevant - the company will incur different <br> tax incentives depending on where they |
| locate. |  |

Chapter 2 Building Blocks of Managerial Accounting

|  | they decide to replace it with a newer model. |
| :--- | :--- |
| j. Fuel economy when purchasing new trucks for the delivery <br> fleet | Relevant - the average cost of fuel (fuel <br> economy) will differ depending on which <br> delivery vehicle is purchased. |

## (10 min.) E2-41B

| 1) | Variable costs | = | 20,000,000 units $\times$ \$ / unit | = | \$20,000,000 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | + Fixed costs |  |  | = | 3,000,000 |
|  | = Total costs |  |  | = | \$23,000,000 |
| 2) | \$23,000,000 | $\div$ | 20,000,000 units | = | \$1.15 per unit |
| 3) | \$ 3,000,000 | $\div$ | 20,000,000 units | = | \$0.15 per unit |
| 4) | Variable costs | = | 30,000,000 units $\times$ \$ / unit | = | \$30,000,000 |
|  | + Fixed costs |  |  | = | 3,000,000 |
|  | = Total costs |  |  | = | \$33,000,000 |
| 5) | \$33,000,000 | $\div$ | 30,000,000 units | = | \$1.10 per unit |
| 6) | \$ 3,000,000 | $\div$ | 30,000,000 units | = | \$0.10 per unit |
| 7) | The average product cost decreases as production volume increases because the company is spreading its fixed costs over 10 million more units. The company will be operating more efficiently, so the average cost of making each unit decreases. |  |  |  |  |
|  |  |  |  |  |  |

Reqs. 1-3

| Ravenna Cola |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Value Chain Cost Classification |  |  |  |  |  |  |  |  |
| (In thousands) |  |  |  |  |  |  |  |  |
|  |  |  | Production |  |  | Marketing | Distribution | Customer Service |
|  | R\&D | Design | Direct Materials | $\begin{aligned} & \hline \text { Direct } \\ & \text { Labor } \\ & \hline \end{aligned}$ | Mfg. <br> Overhead |  |  |  |
| Plant janitors' wages |  |  |  |  | \$1,100 |  |  |  |
| Truck drivers' wages |  |  |  |  |  |  | \$305 |  |
| Payment for new recipe | \$1,260 |  |  |  |  |  |  |  |
| Depreciation on delivery trucks |  |  |  |  |  |  | \$250 |  |
| Plant utilities |  |  |  |  | \$ 450 |  |  |  |
| Lime flavoring |  |  | \$820 |  |  |  |  |  |
| Rearranging plant layout |  | \$1,600 |  |  |  |  |  |  |
| Bottles |  |  | \$1,040 |  |  |  |  |  |
| Salt* |  |  |  |  | \$50 |  |  |  |
| Sales commissions |  |  |  |  |  | \$425 |  |  |
| Production costs of "cents-off" store coupons for customers |  |  |  |  |  | \$800 |  |  |
|  |  |  | \$18,000 |  |  |  |  |  |
| Replace products with expired dates |  |  |  |  |  |  |  | \$30 |
| Depreciation on plant and equipment |  |  |  |  | \$3,400 |  |  |  |
| Wages of workers who mix syrup |  |  |  | \$8,300 |  |  |  |  |
| Customer hotline |  |  |  |  |  |  |  | \$210 |
| Freight-in |  |  | \$1,100 |  |  |  |  |  |
| Total costs | \$1,260 | \$1,600 | \$20,960* | \$8,300 | \$5,000 | \$1,225 | \$555 | \$240 |
|  |  |  |  |  |  |  |  |  |

*Salt's low value makes it likely treated as indirect materials. However, some students may classify salt as direct materials.

Req. 4
Total product costs:

| Direct materials................................... | \$20,960 |
| :---: | :---: |
| Direct labor.. | 8,300 |
| Manufacturing overhead....................... | 5,000 |
| Total product costs........... | \$34,260 |

## Req. 5

The managers of R\&D and Design are likely to cut their costs. This can increase costs of later value-chain elements. For example, if the recipe is not adjusted to consumer tastes, more marketing may be required and/or sales may decline. If the recipe is not designed so the soda is easy to produce, or if the production process is not well laid-out, production costs will be higher than they need to be. If cutting R\&D and Design costs leads to lower quality soda, customer service costs such as returns may also increase.
(30 min.) P2-43A
Req. 1
The ending inventory costs derived from the following schedule are: Raw materials $\$ 112,000$, Work in process $\$ 89,000$, and Finished goods $\$ 355,000$.

| Inventory Reconstruction Schedule |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Raw Materials Inventory |  | Work in Process Inventory |  | Finished Goods Inventory |  |
| Beginning inventory | \$75,000 (G) | Beginning inventory | \$ 226,000 (G) | Beginning inventory | \$ 213,000 (G) |
| + Purchases | 533,000 (G) | + Direct materials used | 496,000 ${ }^{\text {e }}$ | + Cost of goods manufactured | 1,402,000 ${ }^{\text {c }}$ |
|  |  | + Direct labor | 551,000 (G) |  |  |
|  |  | + Manufacturing overhead | 218,000 (G) |  |  |
| = Materials available for use | 608,000 | = Total <br> manufacturing costs to account for | 1,491,000 (G) | $\begin{aligned} = & \text { Cost of goods } \\ & \text { available for sale } \end{aligned}$ | 1,615,000 (G) |
| - Ending inventory | 112,000 ${ }^{\text {f }}$ | - Ending inventory | 89,000 ${ }^{\text {d }}$ | - Ending inventory | 355,000 ${ }^{\text {b }}$ |
| = Direct <br> Materials used | \$496,000 ${ }^{\text {e }}$ | = Cost of goods manufactured | \$1,402,000 ${ }^{\text {c }}$ | $\begin{aligned} & =\text { Cost of goods } \\ & \text { sold } \end{aligned}$ | \$1,260,000 ${ }^{\text {a }}$ |

$(G)=$ Amount given in the case.
${ }^{\text {a }}$ Cost of goods sold:

| Sales | $\times$ | $(1-$ Gross profit $\%)$ | $=$ |
| :--- | :--- | :--- | :--- |
| $\$ 1,800,000$ | $\times$ | $70 \%$ | $=$ |

${ }^{\mathrm{b}}$ Ending finished goods inventory:

Cost of goods available for sale \$1,615,000
${ }^{\text {c }}$ Cost of goods manufactured:

| Beginning finished goods inventory | + Cost of goods manufactured | $=$Cost of goods <br> available for sale |
| ---: | :--- | ---: | :--- |
| $\$ 213,000$ | + Cost of goods manufactured | $=$$\$ 1,615,000$ |
|  | Cost of goods manufactured | $=11,402,000$ |


| ${ }^{\text {d }}$ Ending work in process inventory: |  |  |  |
| :---: | :---: | :---: | :---: |
| Total manufacturing costs to account for | - Ending work in process inventory |  | Cost of goods manufactured |
| \$1,491,000 | - Ending work in process inventory |  | $=$ \$1,402,000 |
|  | Ending work in process inventory |  | $=$ \$ 89,000 |
| ${ }^{\text {e }}$ Direct materials used: |  |  |  |
| Beginning + | Direct + Direct + Manufacturing | $=$ | Total manufacturing costs |
| work in process inventory |  |  | to account for |
| \$226,000 + | ```Direct + $551,000 + $218,000 materials``` | = | \$1,491,000 |
|  | used |  |  |
|  | Direct materials used | = | \$ 496,000 |
| ${ }^{\text {f }}$ Ending raw materials inventory: |  |  |  |
| Materials | - Ending raw materials inventory |  | Direct materials used |
| available for use |  |  |  |
| \$608,000 | - Ending raw materials inventory | $=$ | \$496,000 |
|  | Ending raw materials inventory | = | \$112,000 |

(45-55 min.) P2-44A
Part One:

| Cost of goods sold calculation: |  |
| :--- | ---: |
| Beginning inventory | $\$ 12,000$ |
| Plus: Purchases | 36,000 |
| Cost of goods available for sale | 48,000 |
| Less: Ending inventory | $\underline{(9,100)}$ |
| Cost of goods sold | $\$ 38,900$ |



## Part Two:

## Req. 1

## Calculation of direct materials used

| Beginning raw materials inventory | $\$$ | 14,000 |
| :--- | ---: | ---: |
| Plus: Purchases of direct materials, freight-in, and import duties | 30,000 |  |
| Materials available for use | $\$$ | 44,000 |
| Less: Ending raw materials inventory | $(8,000)$ |  |
| Direct materials used | $\$$ | 36,000 |
|  |  |  |

## Schedule of cost of goods manufactured

Beginning work in process inventory
Plus: Manufacturing costs incurred
Direct materials used (from previous schedule)
36,000
Direct labor 23,000
Manufacturing overhead (\$4,900 + \$1,350 + \$9,600)
Total manufacturing costs to account for
Less: Ending work in process inventory
Cost of goods manufactured

| $\$$ | - |
| :---: | :---: |
|  |  |
|  | 36,000 |
|  | 23,000 |
|  | 15,850 |
| $\$$ | 74,850 |
|  | $(5,000)$ |
| $\$$ | 69,850 |

## Calculation of cost of goods sold

Beginning finished goods inventory
Plus: Cost of goods manufactured (from previous schedule)
Cost of goods available for sale
Less: Ending finished goods inventory
Cost of goods sold

| $\$$ | - |
| :---: | ---: |
|  | 69,850 |
| $\$$ | 69,850 |
|  | $(2,500)$ |
| $\$$ | 67,350 |

## Req. 2

## Floral City Manufacturing

## Income Statement

For Year Ended December 31, 2017
Sales revenue
Less: Cost of goods sold (from previous schedule)
Gross profit

| $\$$ | 104,000 |
| :---: | ---: |
| 67,350 |  |
| $\$$ | 36,650 |

[^0]Managerial Accounting 5e Solutions Manual
Customer service hotline
Total operating expenses
Operating income

|  | 1,400 |
| ---: | ---: |
| $\$$ | 7,200 |
| $\$$ | 29,450 |

Req. 3
A manufacturer's cost of goods sold is based on its cost of goods manufactured. In contrast, a merchandiser's cost of goods sold is based on its merchandise purchases.
(continued) P2-44A

Part Three: Reqs. 1-2

| Patsy's Posies Partial Balance Sheet December 31, 2016 |  | Floral City Manufacturing <br> Partial Balance Sheet December 31, 2017 |  |
| :---: | :---: | :---: | :---: |
| Inventory........... | \$9,100 | Raw materials inventory...... | \$ 8,000 |
|  |  | Work in process inventory.. | 5,000 |
|  |  | Finished goods inventory... | 2,500 |
|  |  | Total inventory.................. | \$15,500 |

(10 min.) P2-45A

1) As shown below, the quantitative data suggests you would net $\$ 7,400$ more by taking Job \#1 and living at home.

| Attributes: | Take Job \#1 and live at home | Take Job \#2 and rent an <br> apartment |
| :--- | ---: | :---: |
| Salary | $\$ 49,000$ | $\$ 54,000$ |
| Rent | 0 | $(8,500)$ |
| Food | $\mathbf{0}$ | $(3,250)$ |
| Cable and internet | $\underline{0}$ | $(650)$ |
| Salary, net of living expenses | $\$ 49,000$ | $\$ 41,600$ |

## Net difference = \$49,000 - \$41,600 = \$7,400

2) The costs of doing laundry, operating the car, and paying for cell phone service are irrelevant because they do not differ between the two alternatives.
3) You might consider whether you would like to live with your parents again or not! Even though you would benefit by \$7,400 if you live at home, you may decide it isn't worth it!
4) If you want Job \#2 and you want to live at home, you will benefit by the higher salary and the lower living expenses. However, you'll need to factor in the higher costs of commuting to work via car (gas, tolls, service) or train (fare). Qualitatively, you will want to consider whether the time spent commuting is worth the extra money you will be netting from living at home.

Req. 1

| Monthly pizza volume | 6,000 | 7,500 | 10,000 |
| :--- | :---: | :---: | :---: |
|  |  |  | $\$ 12,000$ |
| Total fixed costs | $\$ 12,000$ | 11,625 | $\$ 12,000$ |
| Total variable costs | 9,300 | $\underline{\underline{2} 23,625}$ | 15,500 |
| Total costs | $\underline{\underline{\$} 21,300}$ |  |  |
|  | $\$ 2.00$ | $\$ 1.60$ | $\$ 1.20$ |
| Fixed cost per pizza | 1.55 | 1.55 | 1.55 |
| Variable cost per pizza | $\underline{\underline{\$ 3.55}}$ | $\underline{\underline{\$ 3.15}}$ | $\underline{\underline{\$ 2.75}}$ |
| Average cost per pizza | $\$ 6.25$ | $\$ 6.25$ | $\$ 6.25$ |
|  | $\$ 2.70$ | $\$ 3.10$ | $\$ 3.50$ |
| Selling price per pizza |  |  |  |
| Average profit per pizza |  |  |  |

## Req. 2

Companies want to operate near or at full capacity to better utilize the resources they spend on fixed costs. The more units they produce, the lower the average fixed cost per unit.

Req. 3
At the current volume, the restaurant's monthly profit is $\$ 23,250$ calculated as follows

| Total Sales Revenue | - Total Costs | $=$ Monthly Profit |
| :---: | :---: | :---: |
| $(\$ 6.25$ per pizza $\times 7,500$ <br> pizzas $)$ | $-\$ 23,625$ | $=\$ 23,250$ |

If the owner decreases the sales price to increase volume, the new monthly profit will be:

| Total Sales Revenue at the <br> new price and volume | - Total Costs at the new <br> volume | = New Monthly Profit |
| :---: | :---: | :---: |
| $(\$ 5.75$ per pizza $\times 10,000$ |  |  |
| pizzas $)$ |  |  |

Because the restaurant will generate an additional profit of $\$ 6,750$, the owner should decrease the sales price to increase the volume.

Reqs. 1-3

*Salt's low value makes it likely treated as indirect materials. However, some students may classify salt as direct materials.

Req. 4
Total product costs:

| Direct materials...................................... | $\mathbf{\$ 1 9 , 8 1 0}$ |
| :--- | ---: |
| Direct labor...................................... | $\mathbf{7 , 9 0 0}$ |
| Manufacturing overhead.......................... | $\mathbf{5 , 1 6 5}$ |
| Total product costs.......... | $\underline{\$ 32,875}$ |

Req. 5
The managers of R\&D and Design are likely to cut their costs. This can increase costs of later value-chain elements. For example, if the recipe is not adjusted to consumer tastes, more marketing may be required and/or sales may decline. If the recipe is not designed so the soda is easy to produce, or if the production process is not well laid out, production costs will be higher than they need to be. If cutting R\&D and Design costs leads to lower quality soda, customer service costs such as returns may also increase.
(30 min.) P2-48B

Req. 1
The ending inventory costs derived from the following schedule are: Raw materials $\$ 51,000$, Work in process $\$ 102,000$, and Finished goods $\$ 255,000$.

| Inventory Reconstruction Schedule |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Raw Materials Inventory |  | Work in Process Inventory |  | Finished Goods Inventory |  |
| Beginning inventory | \$85,000 (G) | Beginning inventory | \$ 187,000 (G) | Beginning inventory | \$ 209,000 (G) |
| + Purchases | 524,000 (G) | + Direct materials used | 558,000 ${ }^{\text {e }}$ | + Cost of goods manufactured | 1,406,000 ${ }^{\text {c }}$ |
|  |  | + Direct labor | 545,000 (G) |  |  |
|  |  | + Manufacturing overhead | 218,000 (G) |  |  |
| = Materials available for use | 609,000 | = Total manufacturing costs to account for | 1,508,000 (G) | $\begin{aligned} & =\text { Cost of goods } \\ & \quad \text { available for sale } \end{aligned}$ | 1,615,000 (G) |
| - Ending inventory | 51,000 ${ }^{\text {f }}$ | - Ending inventory | $102,000^{\text {d }}$ | - Ending inventory | 255,000 ${ }^{\text {b }}$ |
| = Direct materials used | \$558,000 ${ }^{\text {e }}$ | = Cost of goods manufactured | \$1,406,000 ${ }^{\text {c }}$ | $\begin{aligned} & =\text { Cost of goods } \\ & \text { Sold } \end{aligned}$ | \$1,360,000 ${ }^{\text {a }}$ |

(G) = Amount given in the case.
${ }^{\text {a }}$ Cost of good sold:
Sales $\times \quad(1-$ Gross profit \%) $=\quad$ Cost of goods sold
\$1,600,000
$\times \quad 85 \%$
$=\$ 1,360,000$
${ }^{\mathrm{b}}$ Ending finished goods inventory:

Cost of goods available for sale

$$
\$ 1,615,000
$$

${ }^{\text {c }}$ Cost of goods manufactured: Beginning finished goods inventory
\$209,000

+ Cost of goods manufactured
$\begin{array}{rll}+ \text { Cost of goods manufactured } & = & \$ 1,615,000 \\ \text { Cost of goods manufactured } & = & \$ 1,406,000\end{array}$
$=\begin{aligned} & \text { Cost of goods } \\ & \text { available for sale } \\ & = \\ & \$ 1,615,000\end{aligned}$
$=\quad \$ 1,406,000$
號
- Ending finished goods inventory = Cost of goods sold
- Ending finished goods inventory $\quad=\quad \$ 1,360,000$ Ending finished goods inventory $=\quad \$ 255,000$

|  |  | (continued) P2-48B |  |
| :---: | :---: | :---: | :---: |
| ${ }^{\mathrm{d}}$ Ending work in process inventory: <br> Total manufacturing costs to account for \$1,508,000 | - Ending work in process inventory <br> - Ending work in process inventory Ending work in process inventory |  | $=$ Cost of goods <br> manufactured <br> $=$ $\$ 1,406,000$ <br> $=$ $\$ 102,000$ |
| ${ }^{e}$ Direct materials used: Beginning work in process inventory | Direct $+\underset{\text { Direct }}{\text { material }}+$ Manufacturing used | = | Total manufacturing costs to account for |
| \$187,000 + | ```_ Direct +$545,000 + $218,000``` | $=$ | \$1,508,000 |
|  | Direct materials used | = | \$ 558,000 |
| ${ }^{\text {f }}$ Ending raw materials inventory: |  |  |  |
| Materials available for use | - Ending raw materials inventory |  | Direct materials used |
| \$609,000 | - Ending raw materials inventory | = | \$558,000 |
|  | Ending raw materials inventory | $=$ | \$51,000 |

(45-55 min.) P2-49B

Part One:

| Cost of goods sold calculation: |  |
| :--- | ---: |
| Beginning inventory | $\$ 12,600$ |
| Plus: Purchases | $\underline{38,000}$ |
| Cost of goods available for sale | 50,600 |
| Less: Ending inventory | $\underline{(9,200)}$ |
| Cost of goods sold | $\mathbf{\$ 4 1 , 4 0 0}$ |


| Fran's Flowers |  |  |
| :---: | :---: | :---: |
| Income Statement |  |  |
| Year Ended December 31, 2016 |  |  |
| Sales revenue |  | \$53,000 |
| Less: Cost of goods sold |  | 41,400 |
| Gross profit |  | 11,600 |
| Less operating expenses: |  |  |
| Utilities expense | \$ 1,000 |  |
| Rent expense | 4,400 |  |
| Sales commission expense | 4,100 | 9,500 |
| Operating income |  | \$2,100 |

## Part Two:

Req. 1
Calculation of direct materials used

| Beginning raw materials inventory | 18,000 |
| :--- | :---: |
| Plus: Purchases of direct materials, freight-in, and import duties | 31,000 |
| Materials available for use | 49,000 |
| Less: Ending raw materials inventory | $(7,500)$ |
| Direct materials used | 41,500 |

## Schedule of cost of goods manufactured

Beginning work in process inventory
Plus: Manufacturing costs incurred
Direct materials used (from previous schedule)

| 41,500 |
| :---: |
| 22,000 |
| 14,950 |
| 78,450 |
| $(4,000)$ |
| 74,450 |

## Calculation of cost of goods sold

Beginning finished goods inventory
Plus: Cost of goods manufactured (from previous schedule)
Cost of goods available for sale
Less: Ending finished goods inventory
Cost of goods sold

| - |
| :---: |
| 74,450 |
| 74,450 |
| $(4,500)$ |
| 69,950 |

Req. 2

## Floral Place Manufacturing

Income Statement
For Year Ended December 31, 2017

| Sales revenue | 109,000 |  |  |
| :--- | ---: | :---: | :---: |
| Less: Cost of goods sold (from previous schedule) | 69,950 |  |  |
| Gross profit | 39,050 |  |  |
| Less operating expenses: |  |  |  |
| $\quad$ Delivery expense | 3,800 |  |  |
| Sales salaries expense | 4,800 |  |  |
| Customer service hotline | 1,700 |  |  |
| $\quad$ Total operating expenses | $\ldots 10,300$ |  |  |
| Operating income |  |  |  |

Req. 3
A manufacturer's cost of goods sold is based on its cost of goods manufactured. In contrast, a merchandiser's cost of goods sold is based on its merchandise purchases.

Part Three: Reqs. 1-2
Fran's Flowers Floral Place Manufacturing
Partial Balance Sheet
Partial Balance Sheet December 31, 2016

December 31, 2017
$\qquad$ $\$ 9,200$

| Raw materials inventory...... | $\$ 7,500$ |
| :--- | ---: |
| Work in process inventory.. | 4,000 |
| Finished goods inventory... | 4,500 |
| Total inventory................ | $\underline{\underline{\$ 16,000}}$ |

(10 min.) P2-50B

1) As shown below, the quantitative data suggests you would net $\$ 10,800$ more by taking Job \#1 and living at home.

| Attributes: | Take Job \#1 and live at home | Take Job \#2 and rent an <br> apartment |
| :--- | ---: | ---: |
| Salary | $\$ 42,000$ | $\$ 47,000$ |
| Rent | 0 | $(12,000)$ |
| Food | 0 | $(3,000)$ |
| Cable and internet | $\underline{0}$ | $(800)$ |
| Salary, net of living expenses | $\$ 42,000$ | $\$ 31,200$ |

Net difference $=\$ 42,000-\$ 31,200=\$ 10,800$
2) The costs of doing laundry, operating the car, and paying for cell phone service are irrelevant because they do not differ between the two alternatives.
3) You might consider whether you would like to live with your parents again or not! Even though you would benefit by $\$ 10,800$ if you live at home, you may decide it isn't worth it!
4) If you want Job \#2 and you want to live at home, you will benefit by the higher salary and the lower living expenses. However, you'll need to factor in the higher costs of commuting to work via car (gas, tolls, service) or train (fare). Qualitatively, you will want to consider whether the time spent commuting is worth the extra money you will be netting from living at home.

Req. 1

| Monthly pizza volume | 5,000 | 8,000 | 10,000 |
| :---: | :---: | :---: | :---: |
| Total fixed costs | \$ 10,000 | \$ 10,000 | \$ 10,000 |
| Total variable costs | 7,250 | 11,600 | 14,500 |
| Total costs | \$17,250 | \$21,600 | \$24,500 |
| Fixed cost per pizza | \$ 2.00 | \$ 1.25 | \$ 1.00 |
| Variable cost per pizza | 1.45 | 1.45 | 1.45 |
| Average cost per pizza | \$ 3.45 | \$ 2.70 | \$ 2.45 |
| Sales price per pizza | \$6.25 | \$6.25 | \$6.25 |
| Average profit per pizza | \$ 2.80 | \$ 3.55 | \$ 3.80 |

Req. 2
Companies want to operate near or at full capacity to better utilize the resources they spend on fixed costs. The more units they produce, the lower the average fixed cost per unit.

Req. 3
At the current volume, the restaurant's monthly profit is $\$ 28,400$ calculated as follows:

| Total Sales Revenue | - Total Costs | $=$ Monthly Profit |
| :---: | :---: | :---: |
| $(\$ 6.25$ per pizza $\times 8,000$ <br> pizzas $)$ | $-\$ 21,600$ | $=\$ 28,400$ |

If the owner decreases the sales price to increase volume, the new monthly profit will be:

| Total Sales Revenue at the <br> new price and volume | Total Costs at the new <br> volume | = New Monthly Profit |
| :---: | :---: | :---: |
| $(\$ 5.75$ per pizza $\times 10,000$ |  |  |
| pizzas) |  |  |$\quad-\$ 24,500 ~=\$ 33,000$

Because the restaurant will generate an additional profit of $\$ 4,600(\$ 33,000-\$ 28,400)$, the owner should decrease the sales price to increase the volume.

## Serial Case

Req. 1


Req. 2
Caesar's operating income decreased from 2012-2013 and increased from 2013-2014.

Req. 3
The casino division had the most revenue in 2014 and generated the most operating income in 2012.

## Discussion \& Analysis

1. Briefly describe a service company, a merchandising company, and a manufacturing company. Give an example of each type of company, but do not use the same examples as given in the chapter.

Service companies are in business to sell intangible services. Merchandising companies are in business to sell tangible products they buy from manufacturers. Manufacturing companies use labor, plant, and equipment to convert raw materials into new finished products. An accounting firm is an example of a service company; Barnes \& Noble is an example of a merchandising company; and Johnson \& Johnson is an example of a manufacturer.
2. How do service, merchandising, and manufacturing companies differ from each other? How are service, merchandising, and manufacturing companies similar to each other? List as many similarities and differences as you can identify.

Differ:

- Inventories
- Primary output
- Customers

Student answers will vary
Similar:

- Profit motivated
- Marketing
- GAAP

Student answers will vary
3. What is the value chain? What are the six types of business activities found in the value chain? Which type(s) of business activities in the value chain generate costs that go directly to the income statement once incurred? What type(s) of business activities in the value chain generate costs that flow into inventory on the balance sheet?
The value chain is the activities that add value to a firm's products and services. The six types of business activities in the value chain are R\&D, design, production or purchases, marketing, distribution, and customer service. Costs that go directly to the income statement are all costs along the value chain for service companies, all costs except for purchases for merchandisers, and all costs except for production for manufacturers. Purchases flow into inventory for a merchandiser and production flows into inventories for a manufacturer.
4. Compare direct costs to indirect costs. Give an example of a cost at a company that could be a direct cost at one level of the organization but would be considered an indirect cost at a different level of that organization. Explain why this same cost could be both direct and indirect (at different levels).

A direct cost can be traced to a cost object whereas an indirect cost relates to the cost object but cannot be traced to it. The salary of a car sales manager is a direct cost to the sales department, but an indirect cost of the car itself. The salary of a sales manager is directly traceable to the sales department because that is the only place the manager works in the company. The salary is an indirect cost of the car because it is impossible to determine how much of it belongs to a specific car. In other words, the sales manager's salary affects the cost of all cars sold, but is not traceable to individual cars.
5. What is meant by the term "product costs"? What is meant by the term "period costs"? Why does it matter whether a cost is a product cost or a period cost?

Product costs are all costs of a product that GAAP requires companies to treat as an asset (inventory) for external financial reporting. These costs are not expensed until the product is sold. Period costs are costs that are expensed in the period in which they are incurred; often called Operating Expenses, or Selling, General, and Administrative Expenses. A product cost is treated as an asset until the product is sold; it will benefit a future period. A period cost is expensed when it is incurred as it has no future value.
6. Compare product costs to period costs. Using a product of your choice, give examples of product costs and period costs. Explain why you categorized your costs as you did.

Levi Strauss makes jeans. The product costs would include denim, thread, zippers, labor, and factory overhead. All of these costs are related to the production of the jeans and are therefore inventoriable.
The costs of advertising the jeans in magazines, commissions paid to employees who sell the jeans to merchandisers, and the cost of shipping the jeans to buyers are all period costs because they are incurred once the jeans have been produced and have no future value to the company.
7. Describe how the income statement of a merchandising company differs from the income statement of a manufacturing company. Also, comment on how the income statement from a merchandising company is similar to the income statement of a manufacturing company.

The cost of goods sold section of the income statement is different for a merchandiser and a manufacturer because a merchandiser buys finished goods whereas a manufacturer produces finished goods. The merchandiser uses the cost of purchases in the computation of cost of goods sold, where the manufacturer uses the cost of goods manufactured in the computation of cost of goods sold. The rest of the income statement is the same for both merchandisers and manufacturers. It includes sales revenue, gross profit, operating expenses, and operating income.
8. How are the cost of goods manufactured, the cost of goods sold, the income statement, and the balance sheet related for a manufacturing company? What specific items flow from one statement or schedule to the next? Describe the flow of costs between the cost of goods manufactured, the cost of goods sold, the income statement, and the balance sheet for a manufacturing company.

The cost of goods manufactured includes all the costs of production, direct materials, direct labor, and manufacturing overhead. This amount is used in the preparation of the income statement in the computation of cost of goods sold where it is added to beginning finished goods inventory to determine cost of goods available for sale. The ending finished goods inventory is deducted from cost of goods available for sale on the income statement to determine cost of goods sold. The remaining finished goods that have not been sold is shown on the balance sheet as inventory.
9. What makes a cost relevant or irrelevant when making a decision? Suppose a company is evaluating whether to use its warehouse for storage of its own inventory or whether to rent it out to a local theater group for housing props. Describe what information might be relevant when making that decision.

When making a decision, a cost is considered relevant or irrelevant depending on whether it changes between the alternatives in the decision. Some relevant costs to consider in the evaluation of whether to use the warehouse for storage or whether to rent it would be the cost of storage elsewhere, how much rent could be charged for the warehouse, insurance costs, and so forth.
10. Explain why "differential cost" and "variable cost" do not have the same meaning. Give an example of a situation in which there is a cost that is a differential cost but not a variable cost.

A differential cost is the difference in cost between two alternative courses of action whereas a variable cost is a cost that changes in total in direct proportion to changes in volume. If a company was deciding between renting office space downtown (more expensive) or in the suburbs (less expensive), the cost of rent would be an example of a differential cost that is not a variable cost. Rent is a fixed cost.

Student answers may vary.
11. Greenwashing, the practice of overstating a company's commitment to sustainability, has been in the news over the past few years. Perform an online search of the term "greenwashing." What examples of greenwashing can you find?

Student answers may vary.
12. Ricoh is mentioned as a company that has designed its copiers so that at the end of the copier's life, Ricoh will collect and dismantle the product for usable parts, shred the metal casing, and use the parts and shredded material to build new copiers. This product design can be called "cradle to cradle" design. Are there any other products you are aware of that have a "cradle to cradle" design? Perform an online search for "cradle to cradle design" or a related term if you need ideas.

Student answers may vary.

## Application \& Analysis

## Basic Discussion Questions

1. Describe the product that is being produced and the company that produces it.

The product is jeans and the company is Levi Strauss \& Co.
2. Describe the six value chain business activities that this product would pass through from its inception to its ultimate delivery to the customer.

The six value chain business activities are

- R\&D
- Design
- Production
- Marketing
- Distribution
- Customer Service

3. List at least three costs that would be incurred in each of the six business activities in the value chain.

- R\&D - investigating new fabrics, customer needs surveys, innovation
- Design - style, quality, durability
- Production - material, labor, overhead
- Marketing - advertisements, sponsorships, Internet presence
- Distribution - shipping, administrative costs, storage
- Customer Service - warranties, call center, customer email support

4. Classify each cost you identified in the value chain as either being a product cost or a period cost. Explain your justification.

All the costs, except production costs, are period costs. Only the production costs are inventoriable.
5. A cost object can be anything for which managers want a separate measurement of cost. List three different potential cost objects other than the product itself for the company you have selected.

- Advertising
- Internal control
- Environmental sustainability

6. List a direct cost and an indirect cost for each of the three different cost objects in \#5. Explain why each cost would be direct or indirect.

- Advertising
- Direct - cost of advertising 501 brand jeans
- Indirect - cost of advertising Levi Strauss \& Co.
- Internal Control
- Direct - cost of separating duties within a department
- Indirect - Audit Committee costs for the company
- Environmental Sustainability
- Direct - Zero waste within a department
- Indirect - Companywide energy efficiency

Student answers will vary.

## Ethics Mini-Case

a) If Ryan were to increase income by adding sales commission costs and advertising costs to product costs, the following ethical principles would be violated:
i. Competence: Perform professional duties in accordance with relevant laws, regulations, and technical standards. By adding in period costs to product costs, Ryan would be violating technical standards.
ii. Competence: Provide decision support information that is accurate and clear. Adding in period costs would not be accurate or clear.
iii. Credibility: Disclose all relevant information that could reasonably be expected to influence an intended user's understanding of the reports. Because these period costs would be buried in product costs, the user's understanding would be lessened.
iv. Integrity: Abstain from engaging in or supporting any activity that might discredit the profession. By manipulating the accounting numbers to serve his own purpose, Ryan would be violating the integrity principle.
b) If Ryan were to make the company loan to Brandon, ethical principles would be violated because there is no company policy that allows loans to employees. Ryan would be violating:
i. Integrity: Mitigate actual conflicts of interest. Ryan is putting the needs of his friend before the company. This is a conflict of interest. Ryan wants to help his friend which may be to the detriment of the company. If Brandon does not pay back the loan, the company loses money. If Brandon does not pay back the money on a timely basis, the company may have a cash shortage.
ii. Competence: Perform professional duties in accordance with relevant laws, regulations, and technical standards. Ryan is using the company's funds for personal reasons and this is clearly a violation of his responsibility in a fiduciary position at the company. He does not have the right to disburse the company's funds for personal reasons.
c) Perhaps a third course of action would be to think of other alternatives, such as:
i. Refer Brandon to a credit counseling service or to an employee assistance program.
ii. Talk with the board about the temporary downturn and persuade them that bonuses might be a good strategic option.

Student answers may vary; the above answers are only a starting point for class discussion.

## Real Life Mini-Case

1. Starbucks could be considered both a service company and a merchandiser. The cafe part of Starbucks would be considered primarily service-oriented, while the sale of Starbucks' coffee, mugs, teas, and merchandise would be primarily merchandiser-oriented.
2. A typical value chain is composed of the following phases. Potential costs for a cup of coffee's value chain are included with each phase:
a. Research \& Development: Performing research on the proper roasting methods for coffee beans and on the various types of coffee beans that might be used.
b. Design: Designing the coffee brewing machines to be used in the cafes for brewing the cup of coffee; designing store layouts; designing the cup and sleeve.
c. Production or Purchases: Brewing the coffee would include the coffee beans, the water, any milk or sugar used. Other costs at this point of the value chain would be the labor of the employees brewing and serving the coffee.
i. Costs are increasing here for Starbucks (labor, rent)
ii. Costs are decreasing here for Starbucks (coffee costs)
d. Marketing: Starbucks does a variety of marketing of its coffee, including print and web advertisements.
e. Distribution: Delivery of services and products to customers through Starbucks stores, grocery stores and shipments from online sales.
f. Customer Service: If a customer is unhappy with the cup of coffee, he or she can contact Starbucks for some resolution. The costs of providing customers with complimentary coffee to compensate for a less-than-perfect store visit would be in this part of the value chain. In addition, the cost of administering Starbucks' loyalty program would be part of the customer service value chain.
3. Starbucks cup of coffee served in Bellevue, Tennessee, cafe:
a. What costs:
i. Direct material: Coffee beans, water, cup, cup sleeve, milk, sugar
ii. Direct labor: Store barista who serves the cup of coffee
iii. Overhead: Store lighting, store rent, depreciation on equipment, store manager salary, insurance on the store, and other similar costs
iv. Direct Material cost would have decreased and Direct Labor cost would have increased in 2015
b. Direct costs assuming Bellevue store is the cost object would be coffee in the cup, water in the cup, labor of the barista, and possibly milk. Indirect costs would be the cost to light the store, the insurance on the store, and others.
c. Direct costs of the cup of coffee assuming Starbucks Corporation is the cost object: Almost all costs would be direct, including advertising, corporate employees, depreciation, and other costs of the corporation.
4. Starbucks café in Bellevue, Tennessee, and a pound of bagged coffee assuming coffee is ground at time of purchase:
a. Costs of that pound of coffee
i. Direct material: Coffee beans, bag
ii. Direct labor: Store barista who grinds coffee and packages
iii. Overhead: Store lighting, store rent, depreciation on equipment, store manager salary, insurance on the store, and other similar costs
b. Direct costs assuming Bellevue store is the cost object would be coffee beans, the packaging, and the labor of the employees who processed the packaged coffee. Indirect costs would be the cost to light the store, the insurance on the store, and other similar costs.
c. Direct costs of the pound of coffee assuming Starbucks Corporation is the cost object: Almost all costs would be direct, including advertising, corporate employees, depreciation, and other costs of the corporation.

Student answers may vary; the above answers are only a starting point for class discussion.


[^0]:    Less operating expenses:
    Delivery expense 1,500
    $\begin{array}{ll}\text { Sales salaries expense } & 4,300\end{array}$

