## Chapter 2

2.1 Nominal: Occupation, undergraduate major. Ordinal: Rating of university professor, Taste test ratings. Interval: age, income
2.2 a Interval
b Interval
c Nominal
d Ordinal
2.3 a Interval
b Nominal
c Ordinal
d Interval
e Interval
2.4 a Nominal
b Interval
c Nominal
d Interval
e Ordinal
2.5 a Interval
b Interval
c Nominal
d Interval
e Nominal
2.6 a Interval
b Interval
c Nominal
d Ordinal
e Interval
2.7 a Interval
b Nominal
c. Nominal
d Interval
e Interval
f Ordinal
2.8 a Interval
b Ordinal
c Nominal
d Ordinal
2.9 a Interval
b Nominal
c Nominal
2.10 a Ordinal
b Ordinal
c Ordinal
2.11

2.12

2.13

2.14

2.15


### 2.16


2.17

2.18

2.19

Residential


Non-Residential

2.20 a.

b.


The bar chart provides the frequencies and the pie chart displays the relative frequencies.
2.21

Males


- CENGAGE Learning

Females

2.22


2.24

2.25

2.26

2.27

2.28

2.29 a Newspaper Frequency Relative Frequency

| Daily News | 141 | .39 |
| :--- | :--- | :--- |
| Post | 128 | .36 |
| Times | 32 | .09 |
| WSJ | 59 | .16 |

b


The Daily News and the Post dominate the market

| 2.30a | Degree | Frequency |
| ---: | :--- | :---: |
| BA | 88 |  |
| BBA | 37 |  |
| B Eng | 51 |  |
| B Sc | 24 |  |
| Other | 30 |  |

b.

c

d. About 4 applicants in 10 have the BA degree, about one-fifth have a BEng. and one-sixth have a BBA.
2.31a

b

c Dell is most popular with $40 \%$ proportion, followed by other, $26 \%$, IBM, $21 \%$ and Compaq, $13 \%$.

| 2.32 a | Software | Frequency |
| ---: | :--- | :---: |
|  | Excel | 34 |
|  | Minitab | 17 |
|  | SAS | 3 |
|  | SPSS | 4 |
|  | Other | 12 |

b

c Excel is the choice of about half the sample, one-quarter have opted for Minitab, and a small fraction chose SAS and SPSS.
2.33

2.34


Three out of four Americans are White. Note that the survey did not separate Hispanics.
2.35


Half of American adults finished high school only. Approximately one-third received some kind of post-secondary education.


Almost half the sample is married and about one out of four were never married.

### 2.37



Nine of out of 10 Americans classify themselves as middle or working class.


The "Less than high school" category has remained constant, while the number of college graduates has increased.
2.39


The state and local consumption has increased rapidlycompared to the other categories.
2.40 Australian Energy Sources


## New Zealand Energy Sources



The dominant source in Australia is coal. In New Zealand it is oil.

### 2.41



Street crime has decreased while all the other categories have remained constant.
2.42

| 4 | A | B | C | D | E | F |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Drop Page Fields Here |  |  |  |  |  |
| 2 |  |  |  |  |  |  |
| 3 | Count of Student | Degree - |  |  |  |  |
| 4 | University | B.A. | B.Eng | B.B.A. | Other | Grand Total |
| 5 | University 1 | 44 | 11 | 34 | 11 | 100 |
| 6 | University 2 | 52 | 14 | 27 | 7 | 100 |
| 7 | University 3 | 31 | 27 | 18 | 24 | 100 |
| 8 | University 4 | 40 | 12 | 42 | 6 | 100 |
| 9 | Grand Total | 167 | 64 | 121 | 48 | 400 |



Universities 1 and 2 are similar and quite dissimilar from universities 3 and 4, which also differ.
The two nominal variables appear to be related.
2.43

| 3 | Count of Owner | LLast $\mid$ - |  |  |  |  |  |
| ---: | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| 4 | Second-last | \| | Exxon | Amoco | Texaco | Other | Grand Total |
| 5 | Exxon | 39 | 36 | 51 | 23 | 149 |  |
| 6 | Amoco | 36 | 32 | 46 | 20 | 134 |  |
| 7 | Texaco | 54 | 46 | 65 | 29 | 194 |  |
| 8 | Other | 24 | 20 | 28 | 10 | 82 |  |
| 9 | Grand Total | 153 | 134 | 190 | 82 | 559 |  |


| 3 | Count of Owner | Last |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | ---: | ---: | ---: |
| 4 | Second-last |  | Exxon | Amoco | Texaco | Other | Grand Total |
| 5 | Exxon | $25 \%$ | $27 \%$ | $27 \%$ | $28 \%$ | $27 \%$ |  |
| 6 | Amoco | $24 \%$ | $24 \%$ | $24 \%$ | $24 \%$ | $24 \%$ |  |
| 7 | Texaco | $35 \%$ | $34 \%$ | $34 \%$ | $35 \%$ | $35 \%$ |  |
| 8 | Other | $16 \%$ | $15 \%$ | $15 \%$ | $12 \%$ | $15 \%$ |  |
| 9 | Grand Total | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ |  |

The column proportions are similar; the two nominal variables appear to be unrelated. There does not appear to be any brand loyalty.
2.44

| 3 | Count of Respondent | Smoke? |  |  |  |
| ---: | :--- | :--- | :--- | :--- | :--- |
| 4 | Parent | Smoke? | Do not smo | Grand Total |  |
| 5 | Neither | 73 | 14 | 87 |  |
| 6 | Father | 26 | 12 | 38 |  |
| 7 | Mother | 31 | 18 | 49 |  |
| 8 | Both | 10 | 41 | 51 |  |
| 9 | Grand Total | 140 | 85 | 225 |  |


| 3 | Count of Respondent | Smoke? | $\mid$ |  |  |
| ---: | :--- | :--- | :--- | ---: | ---: |
| 4 | Parent | Smoke? | Do not smoke | Grand Total |  |
| 5 | Neither | $52 \%$ | $16 \%$ | $39 \%$ |  |
| 6 | Father | $19 \%$ | $14 \%$ | $17 \%$ |  |
| 7 | Mother | $22 \%$ | $21 \%$ | $22 \%$ |  |
| 8 | Both | $7 \%$ | $48 \%$ | $23 \%$ |  |
| 9 | Grand Total | $100 \%$ | $100 \%$ | $100 \%$ |  |

The two variables are related.
2.45

|  | A | B | C |
| :---: | :---: | :---: | :---: |
| 1 |  | Men | Women |
| 2 | Lost job | 218 | 134 |
| 3 | Left job | 41 | 39 |
| 4 | Reentrants | 96 | 119 |
| 5 | New entrants | 34 | 29 |



There are large differences between men and women in terms of the reason for unemployment.
2.46 Counts

|  |  | A | B | C |
| :---: | :--- | :---: | :---: | :---: |
| 1 | Year: 1995 | Year: 2000 | Year: 2007 |  |
| 1 |  |  |  |  |
| 2 | Traditional | 91 | 134 | 166 |
| 3 | Indpendent | 67 | 70 | 75 |
| 4 | Mass merchant | 24 | 29 | 39 |
| 5 | Supermarket | 22 | 39 | 48 |
| 6 | Mail order | 9 | 15 | 24 |
|  |  |  |  |  |

Column percent

|  | A | B | C | D |
| :--- | :--- | :---: | :---: | :---: |
| 1 |  |  |  |  |
| 2 | Year: 1995 | Year: 2000 | Year: 2007 |  |
| 3 | Inditional | $43 \%$ | $47 \%$ | $47 \%$ |
| 4 | Mass merchant | $31 \%$ | $24 \%$ | $21 \%$ |
| 5 | Supermarket | $11 \%$ | $10 \%$ | $11 \%$ |
| 6 | Mail order | $4 \%$ | $14 \%$ | $14 \%$ |
|  |  | $4 \%$ | $5 \%$ | $7 \%$ |



The number of prescriptions filled by independent drug stores has decreased while the others remained constant or increased slightly.

### 2.47 Counts

| 3 Count of Number |  | Gender ( ${ }^{\text {/ }}$ |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 | Brand - | Male | Female | Grand Total |
| 5 | Bud Light | 42 | 48 | 90 |
| 6 | Busch Light | 10 | 9 | 19 |
| 7 | Coors Light | 38 | 24 | 62 |
| 8 | Michelob Light | 9 | 4 | 13 |
| 9 | Miller Lite | 23 | 36 | 59 |
| 10 | Natural Light | 12 | 13 | 25 |
| 11 | Other | 13 | 4 | 17 |
| 12 | Grand Total | 147 | 138 | 285 |

## Column percent

| 3 | Count of Number | Gender $\mid$ |  |  |
| ---: | :--- | :--- | :--- | :--- | :--- |
| 4 | Brand | Male | Female | Grand Total |
| 5 | Bud Light | $29 \%$ | $35 \%$ | $32 \%$ |
| 6 | Busch Light | $7 \%$ | $7 \%$ | $7 \%$ |
| 7 | Coors Light | $26 \%$ | $17 \%$ | $22 \%$ |
| 8 | Michelob Light | $6 \%$ | $3 \%$ | $5 \%$ |
| 9 | Miller Lite | $16 \%$ | $26 \%$ | $21 \%$ |
| 10 | Natural Light | $8 \%$ | $9 \%$ | $9 \%$ |
| 11 | Other | $9 \%$ | $3 \%$ | $6 \%$ |
| 12 | Grand Total | $100 \%$ | $100 \%$ | $100 \%$ |



There appears to be differences between female and male students in their choice of light beer.
2.48


More than $40 \%$ rate the food as less than good.
2.49

2.50 Canada


United States


There are considerable differences between the two countries.
2.51


More students disagree than agree.
2.52

| 3 | Count of Customer | Children $[\checkmark$ |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 4 | Rate | Children | No children | Grand Total |
| 5 | Poor | 4 | 13 | 17 |
| 6 | Fair | 13 | 30 | 43 |
| 7 | Good | 28 | 40 | 68 |
| 8 | Very good | 43 | 25 | 68 |
| 9 | Excellent | 20 | 4 | 24 |
| 10 | Grand Total | 108 | 112 | 220 |


| 3 | Count of Customer | Children [ F ] |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 4 | Rate | Children | No children | Grand Total |
| 5 | Poor | 4\% | 12\% | 8\% |
| 6 | Fair | 12\% | 27\% | 20\% |
| 7 | Good | 26\% | 36\% | 31\% |
| 8 | Very good | 40\% | 22\% | 31\% |
| 9 | Excellent | 19\% | 4\% | 11\% |
| 10 | Grand Total | 100\% | 100\% | 100\% |



Customers with children rated the restaurant more highly than did customers with no children.
2.53


There is a great deal of variation between countries. Moreover some countries tax manufacturers more and some countries tax services more. The United States has the highest corporate tax rates.
2.54

| 3 | Count of ID number | Gender |  |  |  |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- | :---: | :---: |
| 4 | Area | Female | Male | Grand Total |  |  |  |
| 5 | Accounting | 40 | 33 | 73 |  |  |  |
| 6 | Finance | 21 | 31 | 52 |  |  |  |
| 7 | General management | 18 | 18 | 36 |  |  |  |
| 8 | Marketing/sales | 39 | 25 | 64 |  |  |  |
| 9 | Other | 13 | 15 | 28 |  |  |  |
| 10 | Grand Total | 131 | 122 | 253 |  |  |  |



Males and females differ in their areas of employment. Females tend to choose accounting marketing/sales and males opt for finance.
b

| 3 | Count of ID number | Satisfaction [ V ] |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4 | Area | Very satisfied Quite satisfied Little satisfied Not satisfied |  |  |  | Grand Total |
| 5 | Accounting | 18 | 36 | 18 | 1 | 73 |
| 6 | Finance | 24 | 19 | 9 |  | 52 |
| 7 | General management | Count of ID number | 11 | 8 | 1 | 36 |
| 8 | Marketing/sales | Value: 16 | 21 | 18 | 6 | 64 |
| 9 | Other | Row: General management | 15 | 7 | 2 | 28 |
| 10 | Grand Total | Column: Very satisfied | 102 | 60 | 10 | 253 |



Area and job satisfaction are related. Graduates who work in finance and general management appear to be more satisfied than those in accounting, marketing/sales, and others.

