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*Test Bank  
for*

**Social Work: An Empowering Profession  
Eighth Edition**

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Chapter 1  
Social Work: A Helping Profession

Multiple Choice

1. Lee is employed by Family and Child Counseling as a generalist social worker. Lee will be expected to \_\_\_\_\_.
  - a. understand problems in context and consider interventions at all system levels
  - b. work exclusively with individual families and children
  - c. have a job description which excludes policy concerns
  - d. leave research concerns to specialists
2. According to Maslow's hierarchy, identify the correct ascendancy of needs beginning with the most fundamental.
  - a. Physiological, esteem, security, self-actualization
  - b. Security, physiological, self-actualization, esteem
  - c. Physiological, security, belonging, esteem
  - d. Self-actualization, esteem, belonging, physiological
3. Which is the first of the internationally binding agreements on human rights?
  - a. International Covenant on Civil and Political Rights
  - b. Convention on the Rights of the Child
  - c. International Convention on the Elimination of all Forms of Racial Discrimination
  - d. Universal Declaration of Human Rights
4. \_\_\_\_\_ prevail(s) when all members of a society share equally in the social order, secure an equitable consideration of resources and opportunities, and enjoy their full benefit of civil rights and civil liberties.
  - a. Environmental competence
  - b. Social justice
  - c. Cultural competence
  - d. Universal basic needs
5. Empowerment is best described as \_\_\_\_\_.
  - a. a sense of personal competence
  - b. a sociopolitical influence
  - c. having personal and sociopolitical dimensions
  - d. a sense of being in control
6. Which of the following represents the social work view of personal troubles and public issues?
  - a. Private troubles translate into public issues.
  - b. Troubles occur within the character of the individual
  - c. The solutions for personal troubles and public issues reside in separate realms.
  - d. Public issues are in the public domain and have no bearing on personal troubles.
7. Which of the following views of the relationship between social work and society emphasizes the context of social functioning?
  - a. Social work as an agent of social control on behalf of society.
  - b. Social work as an intermediary between individuals and society.
  - c. Social work as a reformer of society.

- d. Social work as separate from society.
8. Jim is a social work student who is learning that empowerment refers to \_\_\_\_\_.
    - a. a process
    - b. an outcome
    - c. both a process and an outcome
    - d. a radical political position unrelated to current social work practice.
  9. Jolene is working on a planning effort to coordinate service delivery for homeless women and children. Ogden is a counselor with the Homeless Coalition. Sarah, a legislative advocate, is concerned with social policy development regarding homelessness. Evaluate their activities in relation to the purpose of social work.
    - a. Only Ogden reflects the true social work purpose.
    - b. Jolene and Sarah's work reflects social work purpose.
    - c. Sarah's work, while concerned with social justice, is tangential to social work purpose.
    - d. Jolene, Ogden, and Sarah all reflect the purpose of social work in their work activities.
  10. Lien upholds the view that social welfare programs and services should be available to all persons as a citizen right. Her view of social welfare is classified as a(n) \_\_\_\_\_.
    - a. institutional
    - b. substitutive
    - c. supportive
    - d. residual

#### Short Answer

1. Explain how focusing on competence and strengths rather than on deficits and pathologies affect social workers' and clients' notions about human and social needs and social functioning.
2. Delineate the goals of generalist social work.
3. Apply the definition of social work as an empowerment-oriented, human rights, and social justice profession to the guiding principles for social work practice.
4. Analyze the relationship between the principles of social justice, human rights, and the social welfare institution.
5. Evaluate the interrelationships between the purpose and goals of social work and the practice of social work from a generalist perspective.

#### Essay Questions

1. Demonstrate how social workers promote social and economic justice in various fields of practice.
2. Illustrate ways in which social work is a human rights profession.
3. Analyze how the definition of generalist social work practice informs professional identity and behaviors.
4. Based on the "Voices from the Field" examples, evaluate the potential needs and sources of strengths that give direction to practice with social work clients in these practice examples.
5. Create some examples of social policies that affect services to clients in various fields of social work practice.

Chapter 2  
An Evolving Profession

Multiple Choice

1. The organization founded by S. Humphreys Gurteen to deal with the chaos and indiscriminate charity of relief practices in Buffalo, New York, was the \_\_\_\_\_.
  - a. first U.S. Charity Organization Society
  - b. the Association for Improving the Conditions of the Poor
  - c. the National Conference of Charities and Correction
  - d. the New York Society for the Prevention of Pauperism
2. \_\_\_\_\_ is an early pioneer in the Settlement House Movement.
  - a. Mary Richmond
  - b. Harriet Bartlett
  - c. Florence Hollis
  - d. Jane Addams
3. The first Black settlement house in the United States was founded by \_\_\_\_\_.
  - a. Janie Porter Barrett
  - b. Lugenia Burns Hop
  - c. Sarah Fernandis
  - d. Mary Eliza Church Terrell
4. \_\_\_\_\_ was a policy maker who was instrumental in drafting the Social Security Act of 1935.
  - a. Harry Hopkins
  - b. Whitney Young
  - c. Grace Coyle
  - d. Eduard Lindeman
5. NASW stands for the \_\_\_\_\_.
  - a. National Association of Social Welfare
  - b. National Association of Social Workers
  - c. National Academy of Social Work
  - d. National Assistance for Social Workers
6. The 1960s was significant for social work because of \_\_\_\_\_.
  - a. the War on Poverty
  - b. the New Deal
  - c. the Charity Organization Society
  - d. Freudian psychoanalysis
7. The ecosystems approach \_\_\_\_\_.
  - a. considers transactions between people and their physical and social environments
  - b. is a facet of Freud's psychoanalytic perspective
  - c. focuses on individuals, but not their environments
  - d. focuses solely on the physical and social environment
8. Delivered at the Baltimore Conference on Charities, Flexner's 1915 speech \_\_\_\_\_.
  - a. applauded the professional status of social work
  - b. characterized social work as having a method common to numerous fields of practice

- c. recognized a specific aim for social work leading to a highly specialized education
  - d. generated activities so social work could meet the stated criteria of a profession
9. If you were a “friendly visitor” in a charity organization society, you would most likely \_\_\_\_\_.
- a. access public funds for families in distress
  - b. believe that charity represented respectful support for families
  - c. act as a model of moral character
  - d. not be concerned about investigations and scientific procedures
10. You are writing a report on Bertha Capen Reynolds. Which of the following activities will you include in your report?
- a. her work as Secretary of Labor
  - b. her emphasis on consumer involvement in directing social services
  - c. her advocacy for small group interaction as a vehicle for social change
  - d. her activities in the Charity Organization Society

#### Short Answer

1. Describe the key factors that influenced social work’s quest for status as a profession.
2. Explain the three general areas of the common base of the social work profession.
3. Apply activities of the Settlement House Movement to further your understanding the empowerment orientation in social work practice today.
4. Compare and contrast the purposes, roles, and functions of the Charity Organization Society and Settlement House Movement.
5. Select two tenets for social work practice described in the text. Evaluate each in the context of the purpose of social work, the social work code of ethics, and empowerment-based social work practice.

#### Essay Questions

1. Illustrate how the social work profession through its knowledge base emphasizes human rights and empowerment of oppressed populations.
2. Apply the standards of the NASW *Code of Ethics* to identify the personal values that might interfere with your professional obligation.
3. Analyze how the unique contributions of the Charity Organization and the Settlement House movements continue to be evident in contemporary social work practice.
4. From an ecosystems perspective, evaluate why it is important for social workers to engage in practice activities that include both individual treatment and social reform.
5. Speculate about what you can do as an individual practitioner to influence the general public’s positive regard of social workers and the social work profession.