## CHAPTER 2: ORGANIZING AND VISUALIZING VARIABLES

## SCENARIO 2-1

An insurance company evaluates many numerical variables about a person before deciding on an appropriate rate for automobile insurance. A representative from a local insurance agency selected a random sample of insured drivers and recorded, $X$, the number of claims each made in the last 3 years, with the following results.

| $X$ | $f$ |
| ---: | ---: |
| 1 | 14 |
| 2 | 18 |
| 3 | 12 |
| 4 | 5 |
| 5 | 1 |

1. Referring to Scenario 2-1, how many drivers are represented in the sample?
a) 5
b) 15
c) 18
d) 50

ANSWER:
d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: frequency distribution
2. Referring to Scenario 2-1, how many total claims are represented in the sample?
a) 15
b) 50
c) 111
d) 250

ANSWER:
c
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: interpretation, frequency distribution
3. A type of vertical bar chart in which the categories are plotted in the descending rank order of the magnitude of their frequencies is called a
a) contingency table.
b) Pareto chart.
c) stem-and-leaf display.
d) pie chart.

ANSWER:
b
TYPE: MC DIFFICULTY: Easy KEYWORDS: Pareto chart

## SCENARIO 2-2

At a meeting of information systems officers for regional offices of a national company, a survey was taken to determine the number of employees the officers supervise in the operation of their departments, where $X$ is the number of employees overseen by each information systems officer.

| $X$ | $f$ |
| :--- | ---: |
| 1 | 7 |
| 2 | 5 |
| 3 | 11 |
| 4 | 8 |
| 5 | 9 |

4. Referring to Scenario 2-2, how many regional offices are represented in the survey results?
a) 5
b) 11
c) 15
d) 40

## ANSWER:

d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: interpretation, frequency distribution
5. Referring to Scenario 2-2, across all of the regional offices, how many total employees were supervised by those surveyed?
a) 15
b) 40
c) 127
d) 200

ANSWER:
c
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: interpretation, frequency distribution
6. The width of each bar in a histogram corresponds to the
a) differences between the boundaries of the class.
b) number of observations in each class.
c) midpoint of each class.
d) percentage of observations in each class.

## ANSWER:

a
TYPE: MC DIFFICULTY: Easy
KEYWORDS: histogram

## SCENARIO 2-3

Every spring semester, the School of Business coordinates a luncheon with local business leaders for graduating seniors, their families, and friends. Corporate sponsorship pays for the lunches of each of the seniors, but students have to purchase tickets to cover the cost of lunches served to guests they bring with them. The following histogram represents the attendance at the senior luncheon, where $X$ is the number of guests each graduating senior invited to the luncheon and $f$ is the number of graduating seniors in each category.

7. Referring to the histogram from Scenario 2-3, how many graduating seniors attended the luncheon?
a) 4
b) 152
c) 275
d) 388

## ANSWER:

c
TYPE: MC DIFFICULTY: Difficult
EXPLANATION: The number of graduating seniors is the sum of all the frequencies, $f$.
KEYWORDS: interpretation, histogram
8. Referring to the histogram from Scenario 2-3, if all the tickets purchased were used, how many guests attended the luncheon?
a) 4
b) 152
c) 275
d) 388

ANSWER:
d
TYPE: MC DIFFICULTY: Difficult
EXPLANATION: The total number of guests is $\sum_{i=1}^{6} X_{i} f_{i}$
KEYWORDS: interpretation, histogram
9. A professor of economics at a small Texas university wanted to determine what year in school students were taking his tough economics course. Shown below is a pie chart of the results. What percentage of the class took the course prior to reaching their senior year?

a) $14 \%$
b) $44 \%$
c) $54 \%$
d) $86 \%$

ANSWER:
d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: interpretation, pie chart
10. When polygons or histograms are constructed, which axis must show the true zero or "origin"?
a) The horizontal axis.
b) The vertical axis.
c) Both the horizontal and vertical axes.
d) Neither the horizontal nor the vertical axis.

## ANSWER:

b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: polygon, histogram
11. When constructing charts, the following is plotted at the class midpoints:
a) frequency histograms.
b) percentage polygons.
c) cumulative percentage polygon (ogives).
d) All of the above.

ANSWER:
b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: percentage polygon

## SCENARIO 2-4

A survey was conducted to determine how people rated the quality of programming available on television. Respondents were asked to rate the overall quality from 0 (no quality at all) to 100 (extremely good quality). The stem-and-leaf display of the data is shown below.

| Stem | Leaves |
| :--- | :--- |
| 3 | 24 |
| 4 | 03478999 |
| 5 | 0112345 |
| 6 | 12566 |
| 7 | 01 |
| 8 |  |
| 9 | 2 |

12. Referring to Scenario 2-4, what percentage of the respondents rated overall television quality with a rating of 80 or above?
a) 0
b) 4
c) 96
d) 100

## ANSWER:

b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display, interpretation
13. Referring to Scenario 2-4, what percentage of the respondents rated overall television quality with a rating of 50 or below?
a) 11
b) 40
c) 44
d) 56

ANSWER:
c
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, interpretation
14. Referring to Scenario 2-4, what percentage of the respondents rated overall television quality with a rating from 50 through 75 ?
a) 11
b) 40
c) 44
d) 56

ANSWER:
d
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, interpretation

## SCENARIO 2-5

The following are the duration in minutes of a sample of long-distance phone calls made within the continental United States reported by one long-distance carrier.

| Time (in Minutes) | Relative <br> Frequency |
| :--- | :--- |
| 0 but less than 5 | 0.37 |
| 5 but less than 10 | 0.22 |
| 10 but less than 15 | 0.15 |
| 15 but less than 20 | 0.10 |
| 20 but less than 25 | 0.07 |
| 25 but less than 30 | 0.07 |
| 30 or more | 0.02 |

15. Referring to Scenario 2-5, what is the width of each class?
a) 1 minute
b) 5 minutes
c) $2 \%$
d) $100 \%$

## ANSWER:

b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: class interval, relative frequency distribution
16. Referring to Scenario 2-5, if 1,000 calls were randomly sampled, how many calls lasted under 10 minutes?
a. 220
b. 370
c. 410
d. 590

## ANSWER:

d
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution, interpretation
17. Referring to Scenario 2-5, if 100 calls were randomly sampled, how many calls lasted 15 minutes or longer?
a. 10
b. 14
c. 26
d. 74

## ANSWER:

c
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution, interpretation
18. Referring to Scenario 2-5, if 10 calls lasted 30 minutes or more, how many calls lasted less than 5 minutes?
a) 10
b) 185
c) 295
d) 500

ANSWER:
b
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution, interpretation
19. Referring to Scenario 2-5, what is the cumulative relative frequency for the percentage of calls that lasted under 20 minutes?
a) 0.10
b) 0.59
c) 0.76
d) 0.84

## ANSWER:

d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: cumulative relative frequency
20. Referring to Scenario 2-5, what is the cumulative relative frequency for the percentage of calls that lasted 10 minutes or more?
a) 0.16
b) 0.24
c) 0.41
d) 0.90

ANSWER:
c
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: cumulative relative frequency
21. Referring to Scenario 2-5, if 100 calls were randomly sampled, $\qquad$ of them would have lasted at least 15 minutes but less than 20 minutes
a) 6
b) 8
c) 10
d) 16

ANSWER:
c
TYPE: MC DIFFICULTY: Easy
KEYWORDS: relative frequency distribution, interpretation
22. Referring to Scenario 2-5, if 100 calls were sampled, $\qquad$ of them would have lasted less than 15 minutes.
a) 26
b) 74
c) 10
d) None of the above.

## ANSWER:

b
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution, interpretation
23. Referring to Scenario 2-5, if 100 calls were sampled, $\qquad$ of them would have lasted 20 minutes or more.
a) 26
b) 16
c) 74
d) None of the above.

## ANSWER:

b
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution, interpretation
24. Referring to Scenario 2-5, if 100 calls were sampled, $\qquad$ of them would have lasted less than 5 minutes or at least 30 minutes or more.
a) 35
b) 37
c) 39
d) None of the above.

## ANSWER:

c
TYPE: MC DIFFICULTY: Difficult
KEYWORDS: relative frequency distribution, interpretation
25. Which of the following is appropriate for displaying data collected on the different brands of cars students at a major university drive?
a) A Pareto chart
b) A two-way classification table
c) A histogram
d) A scatter plot

## ANSWER:

a
TYPE: MC DIFFICULTY: Easy
KEYWORDS: Pareto diagram
26. One of the developing countries is experiencing a baby boom, with the number of births rising for the fifth year in a row, according to a BBC News report. Which of the following is best for displaying this data?
a) A Pareto chart
b) A two-way classification table
c) A histogram
d) A time-series plot

ANSWER:
d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: time-series plot
27. When studying the simultaneous responses to two categorical questions, you should set up a
a) contingency table.
b) frequency distribution table.
c) cumulative percentage distribution table.
d) histogram.

## ANSWER:

a
TYPE: MC DIFFICULTY: Easy
KEYWORDS: contingency table
28. Data on 1,500 students' height were collected at a larger university in the East Coast. Which of the following is the best chart for presenting the information?
a) A pie chart.
b) A Pareto chart.
c) A side-by-side bar chart.
d) A histogram.

ANSWER:
d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: choice of chart, histogram
29. Data on the number of part-time hours students at a public university worked in a week were collected. Which of the following is the best chart for presenting the information?
a) A pie chart.
b) A Pareto chart.
c) A percentage table.
d) A percentage polygon.

ANSWER:
d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: choice of chart, percentage polygon
30. Data on the number of credit hours of 20,000 students at a public university enrolled in a Spring semester were collected. Which of the following is the best for presenting the information?
a) A pie chart.
b) A Pareto chart.
c) A stem-and-leaf display.
d) A contingency table.

ANSWER:
c
TYPE: MC DIFFICULTY: Easy
KEYWORDS: choice of chart, stem-and-leaf
31. A survey of 150 executives were asked what they think is the most common mistake candidates make during job interviews. Six different mistakes were given. Which of the following is the best for presenting the information?
a) A bar chart.
b) A histogram
c) A stem-and-leaf display.
d) A contingency table.

## ANSWER:

a
TYPE: MC DIFFICULTY: Easy
KEYWORDS: choice of chart, bar chart
32. You have collected information on the market share of 5 different search engines used by U.S. Internet users in a particular quarter. Which of the following is the best for presenting the information?
a) A pie chart.
b) A histogram
c) A stem-and-leaf display.
d) A contingency table.

ANSWER:
a
TYPE: MC DIFFICULTY: Easy
KEYWORDS: choice of chart, pie chart
33. You have collected information on the consumption by the 15 largest coffee-consuming nations. Which of the following is the best for presenting the shares of the consumption?
a) A pie chart.
b) A Pareto chart
c) A side-by-side bar chart.
d) A contingency table.

ANSWER:
b
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: choice of chart, Pareto chart
NOTE: Even though a pie chart can also be used, the Pareto chart is preferable for separating the "vital few" from the "trivial many".
34. You have collected data on the approximate retail price (in \$) and the energy cost per year (in \$) of 15 refrigerators. Which of the following is the best for presenting the data?
a) A pie chart.
b) A scatter plot
c) A side-by-side bar chart.
d) A contingency table.

## ANSWER:

b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: choice of chart, scatter plot
35. You have collected data on the number of U.S. households actively using online banking and/or online bill payment over a 10 -year period. Which of the following is the best for presenting the data?
a) A pie chart.
b) A stem-and-leaf display
c) A side-by-side bar chart.
d) A time-series plot.

ANSWER:
d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: choice of chart, time-series plot
36. You have collected data on the monthly seasonally adjusted civilian unemployment rate for the United States over a 10-year period. Which of the following is the best for presenting the data?
a) A contingency table.
b) A stem-and-leaf display
c) A time-series plot.
d) A side-by-side bar chart.

ANSWER:
c
TYPE: MC DIFFICULTY: Easy
KEYWORDS: choice of chart, time-series plot
37. You have collected data on the number of complaints for 6 different brands of automobiles sold in the US over a 10 -year period. Which of the following is the best for presenting the data?
a) A contingency table.
b) A stem-and-leaf display
c) A time-series plot.
d) A side-by-side bar chart.

ANSWER:
d
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: choice of chart, side-by-side bar chart
38. You have collected data on the responses to two questions asked in a survey of 40 college students majoring in business-What is your gender ( Male $=\mathrm{M}$; Female $=\mathrm{F}$ ) and What is your major (Accountancy = A; Computer Information Systems = C; Marketing = M). Which of the following is the best for presenting the data?
a) A contingency table.
b) A stem-and-leaf display
c) A time-series plot.
d) A Pareto chart.

## ANSWER:

a
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: choice of chart, contingency table

SCENARIO 2-6
A sample of 200 students at a Big-Ten university was taken after the midterm to ask them whether they went bar hopping the weekend before the midterm or spent the weekend studying, and whether they did well or poorly on the midterm. The following table contains the result.

|  | Did Well in Midterm | Did Poorly in Midterm |
| :--- | :--- | :--- |
| Studying for Exam | 80 | 20 |
| Went Bar Hopping | 30 | 70 |

39. Referring to Scenario 2-6, of those who went bar hopping the weekend before the midterm in the sample, $\qquad$ percent of them did well on the midterm.
a) 15
b) 27.27
c) 30
d) 55

## ANSWER:

c
TYPE: MC DIFFICULTY: Easy
KEYWORDS: contingency table, interpretation
40. Referring to Scenario 2-6, of those who did well on the midterm in the sample, $\qquad$ percent of them went bar hopping the weekend before the midterm.
a) 15
b) 27.27
c) 30
d) 50

ANSWER:
b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: contingency table, interpretation
41. Referring to Scenario 2-6, $\qquad$ percent of the students in the sample went bar hopping the weekend before the midterm and did well on the midterm.
a) 15
b) 27.27
c) 30
d) 50

## ANSWER:

a
TYPE: MC DIFFICULTY: Easy
KEYWORDS: contingency table, interpretation
42. Referring to Scenario 2-6, $\qquad$ percent of the students in the sample spent the weekend studying and did well on the midterm.
a) 40
b) 50
c) 72.72
d) 80

ANSWER:
a
TYPE: MC DIFFICULTY: Easy
KEYWORDS: contingency table, interpretation
43. Referring to Scenario 2-6, if the sample is a good representation of the population, we can expect
$\qquad$ percent of the students in the population to spend the weekend studying and do poorly on the midterm.
a) 10
b) 20
c) 45
d) 50

ANSWER:
a
TYPE: MC DIFFICULTY: Easy
KEYWORDS: contingency table, interpretation
44. Referring to Scenario 2-6, if the sample is a good representation of the population, we can expect
$\qquad$ percent of those who spent the weekend studying to do poorly on the midterm.
a) 10
b) 20
c) 45
d) 50

## ANSWER:

b
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: contingency table, interpretation
45. Referring to Scenario 2-6, if the sample is a good representation of the population, we can expect ___ percent of those who did poorly on the midterm to have spent the weekend studying.
a) 10
b) 22.22
c) 45
d) 50

## ANSWER:

b
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: contingency table, interpretation
46. In a contingency table, the number of rows and columns
a) must always be the same.
b) must always be 2 .
c) must add to $100 \%$.
d) None of the above.

ANSWER:<br>d<br>TYPE: MC DIFFICULTY: Moderate<br>KEYWORDS: contingency table

47. Retailers are always interested in determining why a customer selected their store to make a purchase. A sporting goods retailer conducted a customer survey to determine why its customers shopped at the store. The results are shown in the bar chart below. What proportion of the customers responded that they shopped at the store because of the merchandise or the convenience?

a) $35 \%$
b) $50 \%$
c) $65 \%$
d) $85 \%$

ANSWER:
c
TYPE: MC DIFFICULTY: Easy
KEYWORDS: bar chart, interpretation

## SCENARIO 2-7

The Stem-and-Leaf display below contains data on the number of months between the date a civil suit is filed and when the case is actually adjudicated for 50 cases heard in superior court.

| Stem | Leaves |
| :--- | :--- |
| 1 | 234447899 |
| 2 | 22223455678889 |
| 3 | 0011135778 |
| 4 | 02345579 |
| 5 | 112466 |
| 6 | 158 |

48. Referring to Scenario 2-7, locate the first leaf, i.e., the lowest valued leaf with the lowest valued stem. This represents a wait of $\qquad$ months.

## ANSWER:

12
TYPE: FI DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display, interpretation
49. Referring to Scenario 2-7, the civil suit with the longest wait between when the suit was filed and when it was adjudicated had a wait of $\qquad$ months.

## ANSWER:

68
TYPE: FI DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display, interpretation
50. Referring to Scenario 2-7, the civil suit with the fourth shortest waiting time between when the suit was filed and when it was adjudicated had a wait of $\qquad$ months.

## ANSWER:

14
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, interpretation
51. Referring to Scenario 2-7, $\qquad$ percent of the cases were adjudicated within the first 2 years.

## ANSWER:

30
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, interpretation
52. Referring to Scenario 2-7, $\qquad$ percent of the cases were not adjudicated within the first 4 years.

## ANSWER:

20
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, interpretation
53. Referring to Scenario 2-7, if a frequency distribution with equal sized classes was made from this data, and the first class was "10 but less than 20," the frequency of that class would be $\qquad$ .

## ANSWER:

9
TYPE: FI DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display, interpretation
54. Referring to Scenario 2-7, if a frequency distribution with equal sized classes was made from this data, and the first class was "10 but less than 20," the relative frequency of the third class would be $\qquad$ —.

## ANSWER:

0.20 or $20 \%$ or $10 / 50$

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution
55. Referring to Scenario 2-7, if a frequency distribution with equal sized classes was made from this data, and the first class was "10 but less than 20," the cumulative percentage of the second class would be $\qquad$ .

ANSWER:
$46 \%$ or 0.46 or $23 / 50$
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: cumulative percentage distribution

## SCENARIO 2-8

The Stem-and-Leaf display represents the number of times in a year that a random sample of 100 "lifetime" members of a health club actually visited the facility.

| Stem | Leaves |
| :--- | :--- |
| 0 | 012222233333344566666667789999 |
| 1 | 1111222234444455669999 |
| 2 | 00011223455556889 |
| 3 | 0000446799 |
| 4 | 011345567 |
| 5 | 0077 |
| 6 | 8 |
| 7 | 67 |
| 8 | 3 |
| 9 | 0247 |

56. Referring to Scenario 2-8, the person who has the largest leaf associated with the smallest stem visited the facility $\qquad$ times.

## ANSWER:

9
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, interpretation
57. Referring to Scenario 2-8, the person who visited the health club less than anyone else in the sample visited the facility $\qquad$ times.

ANSWER:
0 or no
TYPE: FI DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display, interpretation
58. Referring to Scenario 2-8, the person who visited the health club more than anyone else in the sample visited the facility $\qquad$ times.

## ANSWER:

97
TYPE: FI DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display, interpretation
59. Referring to Scenario 2-8, $\qquad$ of the 100 members visited the health club at least 52 times in a year.

## ANSWER:

10
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, interpretation
60. Referring to Scenario 2-8, $\qquad$ of the 100 members visited the health club no more than 12 times in a year.

## ANSWER:

38
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, interpretation
61. Referring to Scenario 2-8, if a frequency distribution with equal sized classes was made from this data, and the first class was "0 but less than 10," the frequency of the fifth class would be
$\qquad$ .

## ANSWER:

9
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, frequency distribution
62. Referring to Scenario 2-8, if a frequency distribution with equal sized classes was made from this data, and the first class was " 0 but less than 10, " the relative frequency of the last class would be
$\qquad$ ـ.

## ANSWER:

$4 \%$ or 0.04 or $4 / 100$
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, relative frequency distribution
63. Referring to Scenario 2-8, if a frequency distribution with equal sized classes was made from this data, and the first class was " 0 but less than 10 ," the cumulative percentage of the next-to-last class would be $\qquad$ .

ANSWER:
$96 \%$ or 0.96 or $96 / 100$
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, cumulative percentage distribution
64. Referring to Scenario 2-8, if a frequency distribution with equal sized classes was made from this data, and the first class was " 0 but less than 10 ," the class midpoint of the third class would be
$\qquad$
ANSWER:
25 or $(20+30) / 2$
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: stem-and-leaf display, class midpoint

## SCENARIO 2-9

The frequency distribution below represents the rents of 250 randomly selected federally subsidized apartments in a small town.

Rent in \$ Frequency
1,100 but less than 1,200113
1,200 but less than 1,300 85
1,300 but less than $1,400 \quad 32$
1,400 but less than $1,500 \quad 16$
1,500 but less than 1,600 4
65. Referring to Scenario 2-9, $\qquad$ apartments rented for at least $\$ 1,200$ but less than $\$ 1,400$.

## ANSWER:

117
TYPE: FI DIFFICULTY: Easy
KEYWORDS: frequency distribution
66. Referring to Scenario 2-9, $\qquad$ percent of the apartments rented for $\$ 1,400$ or more.

ANSWER:
$8 \%$ or $20 / 250$
TYPE: FI DIFFICULTY: Easy
KEYWORDS: frequency distribution, cumulative percentage distribution
67. Referring to Scenario 2-9, $\qquad$ percent of the apartments rented for at least $\$ 1,300$.

ANSWER:
$20.8 \%$ or $52 / 250$
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: frequency distribution, cumulative percentage distribution
68. Referring to Scenario 2-9, the class midpoint of the second class is $\qquad$ .

ANSWER:
1,250
TYPE: FI DIFFICULTY: Easy
KEYWORDS: frequency distribution, class midpoint
69. Referring to Scenario 2-9, the relative frequency of the second class is $\qquad$ .

ANSWER:
$85 / 250$ or $17 / 50$ or $34 \%$ or 0.34
TYPE: FI DIFFICULTY: Easy
KEYWORDS: frequency distribution, relative frequency distribution
70. Referring to Scenario 2-9, the percentage of apartments renting for less than $\$ 1,400$ is $\qquad$ .

ANSWER:
$230 / 250$ or $23 / 25$ or $92 \%$ or 0.92
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: frequency distribution, cumulative percentage distribution

SCENARIO 2-10
The histogram below represents scores achieved by 200 job applicants on a personality profile.

71. Referring to the histogram from Scenario 2-10, $\qquad$ percent of the job applicants scored between 10 and 20 .

ANSWER:
20\%
TYPE: FI DIFFICULTY: Easy
KEYWORDS: histogram, percentage distribution
72. Referring to the histogram from Scenario 2-10, $\qquad$ percent of the job applicants scored below 50 .

ANSWER:
80\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: histogram, percentage distribution
73. Referring to the histogram from Scenario 2-10, the number of job applicants who scored between 30 and below 60 is $\qquad$ _.

ANSWER:
80
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: histogram
74. Referring to the histogram from Scenario 2-10, the number of job applicants who scored 50 or above is $\qquad$ .

ANSWER:
40
TYPE: FI DIFFICULTY: Moderate KEYWORDS: histogram
75. Referring to the histogram from Scenario 2-10, $90 \%$ of the job applicants scored above or equal to $\qquad$ —.

## ANSWER:

10
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: histogram, cumulative percentage distribution
76. Referring to the histogram from Scenario 2-10, half of the job applicants scored below $\qquad$ .

## ANSWER:

30
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: histogram, cumulative percentage distribution
77. Referring to the histogram from Scenario 2-10, $\qquad$ percent of the applicants scored below 20 or at least 50.

ANSWER:
50\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: histogram, cumulative percentage distribution
78. Referring to the histogram from Scenario 2-10, $\qquad$ percent of the applicants scored between 20 and below 50 .

## ANSWER:

50\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: histogram, cumulative percentage distribution

## SCENARIO 2-11

The ordered array below resulted from selecting a sample of 25 batches of 500 computer chips and determining how many in each batch were defective.

## Defects

| 1 | 2 | 4 | 4 | 5 | 5 | 6 | 7 | 9 | 9 | 12 | 12 | 15 |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 17 | 20 | 21 | 23 | 23 | 25 | 26 | 27 | 27 | 28 | 29 | 29 |  |

79. Referring to Scenario 2-11, if a frequency distribution for the defects data is constructed, using "0 but less than 5 " as the first class, the frequency of the " 20 but less than 25 " class would be
$\qquad$ .

## ANSWER:

4
TYPE: FI DIFFICULTY: Easy
KEYWORDS: frequency distribution
80. Referring to Scenario 2-11, if a frequency distribution for the defects data is constructed, using "0 but less than 5 " as the first class, the relative frequency of the " 15 but less than 20 " class would be $\qquad$ .

## ANSWER:

0.08 or $8 \%$ or $2 / 25$

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution
81. Referring to Scenario 2-11, construct a frequency distribution for the defects data, using "0 but less than 5 " as the first class.

## ANSWER:

Defects Frequency

0 but less than 54
5 but less than $10 \quad 6$
10 but less than 152
15 but less than 202
20 but less than $25 \quad 4$
25 but less than $30 \quad 7$
TYPE: PR DIFFICULTY: Easy
KEYWORDS: frequency distribution
82. Referring to Scenario 2-11, construct a relative frequency or percentage distribution for the defects data, using " 0 but less than 5 " as the first class.

## ANSWER:

Defects Percentage
0 but less than 516
5 but less than 1024
10 but less than 158
15 but less than 208
20 but less than $25 \quad 16$
25 but less than 3028
TYPE: PR DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution, percentage distribution
83. Referring to Scenario 2-11, construct a cumulative percentage distribution for the defects data if the corresponding frequency distribution uses " 0 but less than 5 " as the first class.

## ANSWER:

| Defects | CumPct |
| :--- | :--- |
| 0 | 0 |
| 5 | 16 |
| 10 | 40 |
| 15 | 48 |
| 20 | 56 |
| 25 | 72 |
| 30 | 100 |

TYPE: PR DIFFICULTY: Moderate
KEYWORDS: cumulative percentage distribution
84. Referring to Scenario 2-11, construct a histogram for the defects data, using " 0 but less than 5 " as the first class.

ANSWER:


TYPE: PR DIFFICULTY: Easy
KEYWORDS: histogram, frequency distribution
85. Referring to Scenario 2-11, construct a cumulative percentage polygon for the defects data if the corresponding frequency distribution uses "0 but less than 5 " as the first class.

## ANSWER:

Cumulative Percentage Polygon


TYPE: PR DIFFICULTY: Moderate
KEYWORDS: cumulative percentage polygon
86. The point halfway between the boundaries of each class interval in a grouped frequency distribution is called the $\qquad$ _.

ANSWER:
class midpoint
TYPE: FI DIFFICULTY: Easy
KEYWORDS: cumulative percentage polygon, frequency distribution
87. A $\qquad$ is a vertical bar chart in which the rectangular bars are constructed at the boundaries of each class interval.

ANSWER:
histogram
TYPE: FI DIFFICULTY: Easy
KEYWORDS: histogram
88. It is essential that each class grouping or interval in a frequency distribution be $\qquad$ and
$\qquad$ —.

## ANSWER:

non-overlapping and of equal width
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: frequency distribution, class interval
89. In order to compare one large set of numerical data to another, a $\qquad$ distribution must be developed from the frequency distribution.

ANSWER:
relative frequency or percentage
TYPE: FI DIFFICULTY: Easy
KEYWORDS: relative frequency distribution, percentage distribution
90. When comparing two or more large sets of numerical data, the distributions being developed should use the same $\qquad$ .

ANSWER:
class boundaries.
TYPE: FI DIFFICULTY: Easy
KEYWORDS: class boundaries
91. The width of each class grouping or interval in a frequency distribution should be $\qquad$ .

## ANSWER:

the same or equal
TYPE: FI DIFFICULTY: Easy
KEYWORDS: class interval, frequency distribution
92. In constructing a polygon, each class grouping is represented by its $\qquad$ and then these are consecutively connected to one another.

## ANSWER:

midpoint
TYPE: FI DIFFICULTY: Easy
KEYWORDS: polygon, class interval, midpoint
93. A $\qquad$ is a summary table in which numerical data are tallied into class intervals or categories.

ANSWER:
frequency distribution
TYPE: FI DIFFICULTY: Easy
KEYWORDS: frequency distribution, class interval
94. True or False: In general, grouped frequency distributions should have between 5 and 15 class intervals.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: frequency distribution, number of classes
95. True or False: The sum of relative frequencies in a distribution always equals 1.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: relative frequency
96. True or False: The sum of cumulative frequencies in a distribution always equals 1.

ANSWER:
False
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: cumulative distribution
97. True or False: In graphing two categorical data, the side-by-side bar chart is best suited when comparing joint responses.

## ANSWER:

True
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: side-by-side bar chart
98. True or False: When constructing a frequency distribution, classes should be selected so that they are of equal width.

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: frequency distribution
99. True or False: A research analyst was directed to arrange raw data collected on the yield of wheat, ranging from 40 to 93 bushels per acre, in a frequency distribution. He should choose 30 as the class interval width.

## ANSWER:

False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: frequency distribution, class interval
100. True or False: If the values of the seventh and eighth class in a cumulative percentage distribution are the same, we know that there are no observations in the eighth class.

## ANSWER:

True
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: cumulative percentage distribution
101. True or False: One of the advantages of a pie chart is that it clearly shows that the total of all the categories of the pie adds to $100 \%$.

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: pie chart
102. True or False: The larger the number of observations in a numerical data set, the larger the number of class intervals needed for a grouped frequency distribution.

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: class interval, frequency distribution
103. True or False: Determining the class boundaries of a frequency distribution is highly subjective.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: class boundaries, frequency distribution
104. True or False: The original data values cannot be determined once they are grouped into a frequency distribution table.

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: frequency distribution
105. True or False: The percentage distribution cannot be constructed from the frequency distribution directly.

## ANSWER:

False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: percentage distribution, frequency distribution
106. True or False: The stem-and-leaf display is often superior to the frequency distribution in that it maintains the original values for further analysis.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display, frequency distribution
107. True or False: The relative frequency is the frequency in each class divided by the total number of observations.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: relative frequency distribution
108. True or False: Ogives are plotted at the midpoints of the class groupings.

## ANSWER:

False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: ogives, midpoint
109. True or False: Percentage polygons are plotted at the boundaries of the class groupings.

ANSWER:
False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: percentage polygons
110. True or False: The main principle behind the Pareto chart is the ability to separate the "vital few" from the "trivial many."

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: Pareto chart
111. True or False: A histogram can have gaps between the bars, whereas bar charts cannot have gaps.

ANSWER:
False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: histogram, bar chart
112. True or False: Histograms are used for numerical data while bar charts are suitable for categorical data.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: histogram, bar chart
113. True or False: A Walmart store in a small town monitors customer complaints and organizes these complaints into six distinct categories. Over the past year, suppose the company has received 534 complaints. One possible graphical method for representing these data would be a Pareto chart.

## ANSWER:

True
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: Pareto chart
114. True or False: Apple Computer, Inc. collected information on the age of their customers. Suppose the youngest customer was 12 and the oldest was 72 . To study the distribution of the age among its customers, it can use a Pareto chart.

ANSWER:
False
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: Pareto chart
115. True or False: Apple Computer, Inc. collected information on the age of their customers. Suppose the youngest customer was 12 and the oldest was 72 . To study the distribution of the age among its customers, it is best to use a pie chart.

## ANSWER:

False
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: pie chart
116. True or False: Apple Computer, Inc. collected information on the age of their customers. Suppose the youngest customer was 12 and the oldest was 72 . To study the distribution of the age among its customers, it can use a percentage polygon.

## ANSWER:

True
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: percentage polygon
117. True or False: Apple Computer, Inc. collected information on the age of their customers. Suppose the youngest customer was 12 and the oldest was 72 . To study the percentage of their customers who are below a certain age, it can use an ogive.

## ANSWER:

True
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: ogive
118. True or False: If you wish to construct a graph of a relative frequency distribution, you would most likely construct an ogive first.

## ANSWER:

False
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: Ogive
119. True or False: An ogive is a cumulative percentage polygon.

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: Ogive, cumulative percentage polygon
120. True or False: A side-by-side bar chart is two histograms plotted side-by-side.

ANSWER:
False
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: side-by-side bar chart
121. True or False: A good choice for the number of class groups to use in constructing frequency distribution is to have at least 5 but no more than 15 class groups.

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: number of classes
122. True or False: In general, a frequency distribution should have at least 8 class groups but no more than 20.

ANSWER:
False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: number of classes
123. True of False: To determine the width of class interval, divide the number of class groups by the range of the data.

## ANSWER:

False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: class interval
124. True or False: The percentage polygon is formed by having the lower boundary of each class represent the data in that class and then connecting the sequence of lower boundaries at their respective class percentages.

## ANSWER:

False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: percentage polygon
125. True or False: A polygon can be constructed from a bar chart.

ANSWER:
False
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: polygon
126. To evaluate two categorical variables at the same time, a $\qquad$ could be developed.

## ANSWER:

contingency or cross-classification table or side-by-side bar chart
TYPE: FI DIFFICULTY: Easy
KEYWORDS: contingency table, cross-classification table
127. Relationships in a contingency table can be examined more fully if the frequencies are converted into $\qquad$ _.

## ANSWER:

percentages or proportions
TYPE: FI DIFFICULTY: Easy
KEYWORDS: contingency table

## SCENARIO 2-12

The table below contains the opinions of a sample of 200 people broken down by gender about the latest congressional plan to eliminate anti-trust exemptions for professional baseball.

|  | For | Neutral | Against Totals |  |
| :--- | :---: | :---: | :---: | :---: |
| Female | 38 | 54 | 12 | 104 |
| Male | 12 | 36 | 48 | 96 |
| Totals | 50 | 90 | 60 | 200 |

128. Referring to Scenario 2-12, construct a table of row percentages.

ANSWER:

|  | For | Neutral | Against | Totals |
| :--- | :--- | :--- | ---: | ---: |
| Female | 36.54 | 51.92 | 11.54 | 100.00 |
| Male | 12.50 | 37.50 | 50.00 | 100.00 |
| Totals | 25.00 | 45.00 | 30.00 | 100.00 |

TYPE: PR DIFFICULTY: Easy
KEYWORDS: row percentages
129. Referring to Scenario 2-12, construct a table of column percentages.

ANSWER:
For Neutral Against Totals

| Female | 76.00 | 60.00 | 20.00 | 52.00 |
| :--- | :--- | :--- | :--- | :--- |


| Male | 24.00 | 40.00 | 80.00 | 48.00 |
| :--- | :--- | :--- | :--- | :--- |

Totals $100.00 \quad 100.00 \quad 100.00 \quad 100.00$
TYPE: PR DIFFICULTY: Easy
KEYWORDS: column percentages
130. Referring to Scenario 2-12, construct a table of total percentages.

ANSWER:
For Neutral Against Totals
Female $19.00 \quad 27.00 \quad 6.00 \quad 52.00$

| Male | 6.00 | 18.00 | 24.00 | 48.00 |
| :--- | :--- | :--- | :--- | :--- |

$\begin{array}{lllll}\text { Totals } & 25.00 & 45.00 & 30.00 & 100.00\end{array}$
TYPE: PR DIFFICULTY: Easy
KEYWORDS: total percentages
131. Referring to Scenario 2-12, of those for the plan in the sample, $\qquad$ percent were females.

ANSWER:
76\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
132. Referring to Scenario 2-12, of those neutral in the sample, $\qquad$ percent were males.

ANSWER:
40\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
133. Referring to Scenario 2-12, of the males in the sample, $\qquad$ percent were for the plan.

ANSWER:
12.50\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table
134. Referring to Scenario 2-12, of the females in the sample, $\qquad$ percent were against the plan.

ANSWER:
11.54\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table
135. Referring to Scenario 2-12, of the females in the sample, $\qquad$ percent were either neutral or against the plan.

ANSWER:
$63.46 \%$ or (51.92+11.54)\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table
136. Referring to Scenario 2-12, $\qquad$ percent of the 200 were females who were against the plan.

ANSWER:
6\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table
137. Referring to Scenario 2-12, $\qquad$ percent of the 200 were males who were neutral.

ANSWER:
18\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table
138. Referring to Scenario 2-12, $\qquad$ percent of the 200 were females who were either neutral or against the plan.

## ANSWER:

33\%
TYPE: FI DIFFICULTY: Difficult
KEYWORDS: contingency table
139. Referring to Scenario 2-12, $\qquad$ percent of the 200 were males who were not against the plan.

## ANSWER:

24\%
TYPE: FI DIFFICULTY: Difficult
KEYWORDS: contingency table
140. Referring to Scenario 2-12, $\qquad$ percent of the 200 were not neutral.

## ANSWER:

55\%
TYPE: FI DIFFICULTY: Difficult
KEYWORDS: contingency table, row percentages
141. Referring to Scenario 2-12, $\qquad$ percent of the 200 were against the plan.

ANSWER:
30\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, row percentages
142. Referring to Scenario 2-12, $\qquad$ percent of the 200 were males.

ANSWER:
48\%
TYPE: FI DIFFICULTY: Easy
KEYWORDS: contingency table, column percentages
143. Referring to Scenario 2-12, if the sample is a good representation of the population, we can expect $\qquad$ percent of the population will be for the plan.

ANSWER:
25\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, row percentages
144. Referring to Scenario 2-12, if the sample is a good representation of the population, we can expect $\qquad$ percent of the population will be males.

ANSWER:
48\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: column percentages, contingency table
145. Referring to Scenario 2-12, if the sample is a good representation of the population, we can expect $\qquad$ percent of those for the plan in the population will be males.

## ANSWER:

24\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table
146. Referring to Scenario 2-12, if the sample is a good representation of the population, we can expect $\qquad$ percent of the males in the population will be against the plan.

ANSWER:
50\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table
147. Referring to Scenario 2-12, if the sample is a good representation of the population, we can expect $\qquad$ percent of the females in the population will not be against the plan.

ANSWER:
$88.46 \%$ or (36.54+51.92)
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table

## SCENARIO 2-13

Given below is the stem-and-leaf display representing the amount of detergent used in gallons (with leaves in 10ths of gallons) in a day by 25 drive-through car wash operations in Phoenix.

```
    9 | 147
10|02238
11 | 135566777
12 | 223489
13|02
```

148. Referring to Scenario 2-13, if a frequency distribution for the amount of detergent used is constructed, using " 9.0 but less than 10.0 gallons" as the first class, the frequency of the " 11.0 but less than 12.0 gallons" class would be $\qquad$ .

## ANSWER:

9
TYPE: FI DIFFICULTY: Easy
KEYWORDS: frequency distribution
149. Referring to Scenario 2-13, if a percentage histogram for the detergent data is constructed, using " 9.0 but less than 10.0 gallons" as the first class, the percentage of drive-through car wash operations that use " 12.0 but less than 13.0 gallons" of detergent would be $\qquad$ .

## ANSWER:

24\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution, percentage distribution
150. Referring to Scenario 2-13, if a percentage histogram for the detergent data is constructed, using " 9.0 but less than 10.0 gallons" as the first class, what percentage of drive-through car wash operations use less than 12 gallons of detergent in a day?

## ANSWER:

68\%
TYPE: FI DIFFICULTY: Easy
KEYWORDS: percentage distribution, cumulative relative frequency
151. Referring to Scenario 2-13, if a relative frequency or percentage distribution for the detergent data is constructed, using " 9.0 but less than 10.0 gallons" as the first class, what percentage of drive-through car wash operations use at least 10 gallons of detergent in a day?

## ANSWER:

88\%
TYPE: FI DIFFICULTY: Easy
KEYWORDS: relative frequency distribution, percentage distribution
152. Referring to Scenario 2-13, if a relative frequency or percentage distribution for the detergent data is constructed, using " 9.0 but less than 10.0 gallons" as the first class, what percentage of drive-through car wash operations use at least 10 gallons but less than 13 gallons of detergent in a day?

## ANSWER:

80\%
TYPE: FI DIFFICULTY: Easy
KEYWORDS: relative frequency distribution, percentage distribution
153. Referring to Scenario 2-13, construct a frequency distribution for the detergent data, using " 9.0 but less than 10.0 gallons" as the first class.

ANSWER:
Purchases (gals)
Frequency
9.0 but less than 10.03
10.0 but less than 11.05
11.0 but less than $12.0 \quad 9$
12.0 but less than $13.0 \quad 6$
13.0 but less than 14.02

TYPE: PR DIFFICULTY: Moderate
KEYWORDS: frequency distribution
154. Referring to Scenario 2-13, construct a relative frequency or percentage distribution for the detergent data, using " 9.0 but less than 10.0 " as the first class.

## ANSWER:

Gasoline
Purchases (gals) Percentage
9.0 but less than $10.0 \quad 12 \%$
10.0 but less than 11.020
11.0 but less than 12.036
12.0 but less than 13.024
13.0 but less than 14.08

TYPE: PR DIFFICULTY: Moderate
KEYWORDS: relative frequency distribution, percentage distribution
155. Referring to Scenario 2-13, construct a cumulative percentage distribution for the detergent data if the corresponding frequency distribution uses " 9.0 but less than 10.0 " as the first class.

ANSWER:

| Gasoline | Frequency <br> Less Than | Percentage <br> Less Than |
| :--- | ---: | ---: |
| Purchases (gals) | 3 | 12 |
| 9.0 but less than 10.0 | 8 | 32 |
| 10.0 but less than 11.0 | 17 | 68 |
| 11.0 but less than 12.0 | 23 | 92 |
| 12.0 but less than 13.0 | 25 | 100 |
| 13.0 but less than 14.0 | TYPE: PR DIFFICULTY: Moderate |  |
| KEYWORDS: cumulative percentage distribution |  |  |

156. Referring to Scenario 2-13, construct a percentage histogram for the detergent data, using "9.0 but less than 10.0 " as the first class.

ANSWER:


TYPE: PR DIFFICULTY: Moderate KEYWORDS: histogram, frequency distribution
157. Referring to Scenario 2-13, construct a cumulative percentage polygon for the detergent data if the corresponding frequency distribution uses " 9.0 but less than 10.0 " as the first class.

## ANSWER:



TYPE: PR DIFFICULTY: Moderate
KEYWORDS: cumulative percentage polygon
158. Referring to Scenario 2-13, construct a percentage polygon for the detergent data if the corresponding frequency distribution uses " 9.0 but less than 10.0 " as the first class.

ANSWER:


TYPE: PR DIFFICULTY: Moderate
KEYWORDS: percentage distribution, percentage polygon

## SCENARIO 2-14

The table below contains the number of people who own a portable Blu-ray player in a sample of 600 broken down by gender.

| Own a Portable |  |  |
| :--- | :---: | :---: |
| Blu-ray player | Male | Female |
| Yes | 96 | 40 |
| No | 224 | 240 |

159. Referring to Scenario 2-14, construct a table of row percentages.

ANSWER:

| Own | Male | Female | Total |
| :--- | :---: | ---: | :--- |
| Yes | $70.59 \%$ | $29.41 \%$ | $100.00 \%$ |
| No | $48.28 \%$ | $51.72 \%$ | $100.00 \%$ |
| Total | $53.33 \%$ | $46.67 \%$ | $100.00 \%$ |

TYPE: PR DIFFICULTY: Easy
KEYWORDS: row percentages
160. Referring to Scenario 2-14, construct a table of column percentages.

ANSWER:

| Own | Male | Female | Total |
| :--- | ---: | ---: | ---: |
| Yes | $30.00 \%$ | $14.29 \%$ | $22.67 \%$ |
| No | $70.00 \%$ | $85.71 \%$ | $77.33 \%$ |
| Total | $100.00 \%$ | $100.00 \%$ | $100.00 \%$ |
| TYPE: PR | DIFFICULTY: Easy |  |  |
| KEYWORDS: column percentages |  |  |  |

161. Referring to Scenario 2-14, construct a table of total percentages.

ANSWER:

| Own | Male | Female | Total |
| :--- | :---: | ---: | ---: |
| Yes | $16.00 \%$ | $6.67 \%$ | $22.67 \%$ |
| No | $37.33 \%$ | $40.00 \%$ | $77.33 \%$ |
| Total | $53.33 \%$ | $46.67 \%$ | $100.00 \%$ |
| TYPE: PR | DIFFICULTY: Easy |  |  |
| KEYWORDS: total percentages |  |  |  |

162. Referring to Scenario 2-14, of those who owned a portable Blu-ray player in the sample,
$\qquad$ percent were females.

## ANSWER:

29.41\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, row percentages
163. Referring to Scenario 2-14, of those who did not own a portable Blu-ray player in the sample,
$\qquad$ percent were males.

## ANSWER:

48.28\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, row percentages
164. Referring to Scenario 2-14, of the males in the sample, $\qquad$ percent owned a portable Blu-ray player.

## ANSWER:

30\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
165. Referring to Scenario 2-14, of the females in the sample, $\qquad$ percent did not own a portable Blu-ray player.

## ANSWER:

85.71\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
166. Referring to Scenario 2-14 of the females in the sample, $\qquad$ percent owned a portable Blu-ray player.

ANSWER:
14.29\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
167. Referring to Scenario 2-14, $\qquad$ percent of the 600 were females who owned a portable Blu-ray player.

ANSWER:
6.67\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, total percentage
168. Referring to Scenario 2-14, $\qquad$ percent of the 600 were males who owned a portable Blu-ray player.

ANSWER:
16\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, total percentage
169. Referring to Scenario 2-14, $\qquad$ percent of the 600 were females who either owned or did not own a portable Blu-ray player.

ANSWER:
46.67\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, total percentage
170. Referring to Scenario 2-14, $\qquad$ percent of the 600 were males who did not own a portable Blu-ray player.

ANSWER:
37.33\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, total percentage
171. Referring to Scenario 2-14, $\qquad$ percent of the 600 owned a portable Blu-ray player.

ANSWER:
22.67\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
172. Referring to Scenario 2-14, $\qquad$ percent of the 600 did not own a portable Blu-ray player.

## ANSWER:

77.33\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
173. Referring to Scenario 2-14, $\qquad$ percent of the 600 were females.

ANSWER:
46.67\%

TYPE: FI DIFFICULTY: Easy
KEYWORDS: contingency table, row percentages
174. Referring to Scenario 2-14, if the sample is a good representation of the population, we can expect $\qquad$ percent of the population will own a portable Blu-ray player.

## ANSWER:

22.67\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
175. Referring to Scenario 2-14, if the sample is a good representation of the population, we can expect $\qquad$ percent of the population will be males.

## ANSWER:

53.33\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
176. Referring to Scenario 2-14, if the sample is a good representation of the population, we can expect $\qquad$ percent of those who own a portable Blu-ray player in the population will be males.

ANSWER:
70.59\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, row percentages
177. Referring to Scenario 2-14, if the sample is a good representation of the population, we can expect $\qquad$ percent of the males in the population will own a portable Blu-ray player.

## ANSWER:

30\%
TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages
178. Referring to Scenario 2-14, if the sample is a good representation of the population, we can expect $\qquad$ percent of the females in the population will not own a portable Blu-ray player.

ANSWER:
85.71\%

TYPE: FI DIFFICULTY: Moderate
KEYWORDS: contingency table, column percentages

## SCENARIO 2-15

The figure below is the ogive for the amount of fat (in grams) for a sample of 36 pizza products where the upper boundaries of the intervals are: $5,10,15,20,25$, and 30 .

## Cumulative Percentage Polygon for Fat


179. Referring to Scenario 2-15, roughly what percentage of pizza products contains less than 10 grams of fat?
a) $3 \%$
b) $14 \%$
c) $50 \%$
d) $75 \%$

## ANSWER:

b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: cumulative percentage polygon, ogive, interpretation
180. Referring to Scenario 2-15, what percentage of pizza products contains at least 20 grams of fat?
a) $5 \%$
b) $25 \%$
c) $75 \%$
d) $96 \%$

ANSWER:
b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: cumulative percentage polygon, ogive, interpretation
181. Referring to Scenario 2-15, what percentage of pizza products contains between 10 and 25 grams of fat?
a) $14 \%$
b) $44 \%$
c) $62 \%$
d) $81 \%$

```
ANSWER:
d
TYPE: MC DIFFICULTY: Easy
KEYWORDS: cumulative percentage polygon, ogive, interpretation
```


## SCENARIO 2-16

The figure below is the percentage polygon for the amount of calories for a sample of 36 pizzas products where the upper limits of the intervals are: 310, 340, 370, 400 and 430.

Percentage Polygon for Calories

182. Referring to Scenario 2-16, roughly what percentage of pizza products contains between 400 and 430 calories?
a) $0 \%$
b) $11 \%$
c) $89 \%$
d) $100 \%$

ANSWER:
b
TYPE: MC DIFFICULTY: Easy
KEYWORDS: percentage polygon, interpretation
183. Referring to Scenario 2-16, roughly what percentage of pizza products contains between 340 and 400 calories?
a) $22 \%$
b) $25 \%$
c) $28 \%$
d) $50 \%$

ANSWER:
d
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: percentage polygon, interpretation
184. Referring to Scenario 2-16, roughly what percentage of pizza products contains at least 340 calories?
a) $25 \%$
b) $28 \%$
c) $39 \%$
d) $61 \%$

ANSWER:
d
TYPE: MC DIFFICULTY: Moderate
KEYWORDS: percentage polygon, interpretation

## SCENARIO 2-17

The following table presents total retail sales in millions of dollars for the leading apparel companies over a two-year period in the past.

| APPAREL COMPANY | Year 1 | Year 2 |
| :--- | ---: | ---: |
| Gap | $1,159.0$ | 962.0 |
| TJX | 781.7 | 899.0 |
| Limited | 596.5 | 620.4 |
| Kohl's | 544.9 | 678.9 |
| Nordstrom | 402.6 | 418.3 |
| Talbots | 139.9 | 130.1 |
| AnnTaylor | 114.2 | 124.8 |

185. Referring to Scenario 2-17, construct a table of column percentages.

ANSWER:

| Apparel Company | Year 1 | Year 2 |
| :--- | ---: | ---: |
| Gap | $31.00 \%$ | $25.09 \%$ |
| TJX | $20.91 \%$ | $23.45 \%$ |
| Limited | $15.95 \%$ | $16.18 \%$ |
| Kohl's | $14.57 \%$ | $17.71 \%$ |
| Nordstrom | $10.77 \%$ | $10.91 \%$ |
| Talbots | $3.74 \%$ | $3.39 \%$ |
| AnnTaylor | $3.05 \%$ | $3.26 \%$ |
| Total | $100.00 \%$ | $100.00 \%$ |

TYPE: PR DIFFICULTY: Moderate
KEYWORDS: column percentages
186. Referring to Scenario 2-17, construct a side-by-side bar chart.

ANSWER:


TYPE: PR DIFFICULTY: Moderate
KEYWORDS: column percentages, side-by-side bar chart
187. True or False: Referring to Scenario 2-17, in general, retail sales for the apparel industry have seen a modest growth between Year 1 and Year 2.

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: column percentages, side-by-side bar chart, interpretation
188. Referring to Scenario 2-17, among the 8 stores, $\qquad$ saw a sales decline.

ANSWER:
Gap and Talbots
TYPE: FI DIFFICULTY: Easy
KEYWORDS: column percentages, side-by-side bar chart, interpretation

## SCENARIO 2-18

The stem-and-leaf display below shows the result of a survey on 50 students on their satisfaction with their school with the higher scores represent higher level of satisfaction.

|  |  | Stem-and-Leaf Display |  |
| :---: | :---: | :---: | :---: |
|  |  | Stem unit |  |
|  |  |  |  |
| Statisti |  | 4 | 13667 |
| Sample Size | 50 | 5 | 00389 |
| Mean | 71.06 | 6 | 0114457799 |
| Median | 73.5 | 7 | 000134455666788 |
| Std. Deviation | 14.13695 | 8 | 01134457789 |
| Minimum | 41 | 9 | 0227 |
| Maximum | 97 |  |  |

189. Referring to Scenario 2-18, what was the highest level of satisfaction?

ANSWER:
97
TYPE: PR DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display
190. Referring to Scenario 2-18, what was the lowest level of satisfaction?

ANSWER:
41
TYPE: PR DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display
191. Referring to Scenario 2-18, how many students have a satisfaction level in the 50s?

## ANSWER:

5
TYPE: PR DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display
192. Referring to Scenario 2-18, how many students have a satisfaction level below 60 ?

ANSWER:
10
TYPE: PR DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display
193. Referring to Scenario 2-18, how many students have a satisfaction level of at least 80 ?

ANSWER:
15
TYPE: PR DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display
194. True or False: Referring to Scenario 2-18, the level of satisfaction is concentrated around 75.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display
195. True or False: Referring to Scenario 2-18, if a student is randomly selected, his/her most likely level of satisfaction will be in the 70 s among the $40 \mathrm{~s}, 50 \mathrm{~s}, 60 \mathrm{~s}, 70 \mathrm{~s}, 80 \mathrm{~s}$ and 90 s .

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display
196. True or False: Referring to Scenario 2-18, if a student is randomly selected, his/her most likely level of satisfaction will be in the 60 s among the $40 \mathrm{~s}, 50 \mathrm{~s}, 60 \mathrm{~s}, 70 \mathrm{~s}, 80 \mathrm{~s}$ and 90 s .

ANSWER:
False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: stem-and-leaf display
197. True or False: Given below is the scatter plot of the price/earnings ratio versus earnings per share of 20 U.S. companies. There appears to be a negative relationship between price/earnings ratio and earnings per share.


ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: scatter plot
198. True or False: Given below is the scatter plot of the price/earnings ratio versus earnings per share of 20 U.S. companies. There appear to be a positive relationship between price/earnings ratio and earnings per share.


## ANSWER:

False
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: scatter plot
199. True or False: Given below is the scatter plot of the market value (thousands\$) and profit (thousands\$) of 50 U.S. companies. Higher market values appear to be associated with higher profits.


ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: scatter plot
200. True or False: Given below is the scatter plot of the market value (thousands\$) and profit (thousands\$) of 50 U.S. companies. There appears to be a negative relationship between market value and profit.


ANSWER:
False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: scatter plot
201. True or False: Given below is the scatter plot of the number of employees and the total revenue (\$millions) of 20 U.S. companies. There appears to be a positive relationship between total revenue and the number of employees.


## ANSWER:

True
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: scatter plot
202. True or False: Given below is the scatter plot of the number of employees and the total revenue (\$millions) of 20 U.S. companies. Companies that have higher numbers of employees appear to also have higher total revenue.


ANSWER: True
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: scatter plot
203. The addition of visual elements that either fail to convey any useful information or that obscure important points about the data in an attempt to enhance the visualization of data is called
$\qquad$ _.

ANSWER:
chart junk
TYPE: FI DIFFICULTY: Easy
KEYWORDS: challenges in visualizing data
204. True or False: The Guidelines for Developing Visualizations recommend avoiding uncommon chart type such as doughnut, radar, cone and pyramid charts.

## ANSWER:

## True

TYPE: TF DIFFICULTY: Easy
KEYWORDS: challenges in visualizing data
205. True or False: The Guidelines for Developing Visualizations recommend using the simplest possible visualization.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: challenges in visualizing data
206. True or False: The Guidelines for Developing Visualizations recommend labeling all axes only when it is possible.

## ANSWER:

False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: challenges in visualizing data
207. True or False: The Guidelines for Developing Visualizations recommend using varying scale to conserve precious space whenever possible.

ANSWER:
False
TYPE: TF DIFFICULTY: Easy
KEYWORDS: challenges in visualizing data
208. True or False: The Guidelines for Developing Visualizations recommend always starting the scale for a vertical axis at zero.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: challenges in visualizing data
209. True or False: The Guidelines for Developing Visualizations recommend always including a scale for each axis if the chart contains axes.

ANSWER:
True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: challenges in visualizing data
210. True or False: When you work with many variables, you must be mindful of the limits of the information technology as well as the limits of the ability of your readers to perceive and comprehend your results.

## ANSWER:

True
TYPE: TF DIFFICULTY: Easy
KEYWORDS: organizing and visualizing many variables
211. True or False: A multidimensional contingency table allows you to tally the responses of more than two continuous variables.

## ANSWER:

False
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: multidimensional contingency table, organizing and visualizing many variables
212. True or False: A multidimensional contingency table allows you to tally the responses of more than two categorical variables.

## ANSWER:

True
TYPE: TF DIFFICULTY: Moderate
KEYWORDS: multidimensional contingency table, organizing and visualizing many variables

## SCENARIO 2-19-A

You are the quality control manager of a water bottles company. One of the biggest complaints in the past years has been the breakage and, hence, the concern on the durability of the connector between the lid and the bottle which many users use as a handle for the bottles. To collect evidence before implementing any modification to the production process, your department has subjected 50 water bottles to a durability test and the following data on the number of times the handles have been used to lift the bottles before they break are contained in the file Scenario2-19-DataA.XLSX.

| 495 | 499 | 502 | 500 | 491 | 498 | 498 | 495 | 488 | 516 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 513 | 486 | 504 | 503 | 493 | 504 | 489 | 500 | 495 | 499 |
| 501 | 507 | 511 | 496 | 486 | 497 | 510 | 504 | 493 | 482 |
| 511 | 502 | 520 | 514 | 486 | 514 | 500 | 505 | 512 | 500 |
| 504 | 498 | 503 | 514 | 474 | 489 | 488 | 506 | 517 | 490 |

213. Referring to Scenario 2-19-A, construct a frequency distribution using "473 but less than 480" as the first class.

## ANSWER:

$\begin{array}{lc}\text { Number of lifts } & \text { Frequency } \\ 473 \text { but less than } 480 & 1 \\ 480 \text { but less than } 487 & 4 \\ 487 \text { but less than } 494 & 8 \\ 494 \text { but less than } 501 & 14 \\ 501 \text { but less than } 508 & 12 \\ 508 \text { but less than } 515 & 8 \\ 515 \text { but less than } 522 & 3\end{array}$
TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: frequency distribution
214. Referring to Scenario 2-19-A, construct a relative frequency or percentage distribution if the corresponding frequency distribution uses " 473 but less than 480 " as the first class.

## ANSWER:

Number of lifts
473 but less than 480
480 but less than 487
487 but less than 494
494 but less than 501
501 but less than 508
Percentage

508 but less than 515
2\%

515 but less than 522
8\%
16\%

TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: relative frequency distribution, percentage distribution
215. Referring to Scenario 2-19-A, construct a cumulative percentage distribution if the corresponding frequency distribution uses " 473 but less than 480 "as the first class.

## ANSWER:

Number of lifts
473 but less than 480
480 but less than 487
Cumulative Percentage
2\%
$10 \%$
487 but less than 494
26\%
494 but less than 501
54\%
501 but less than 508
78\%
508 but less than 515
94\%
515 but less than 522
TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution
216. Referring to Scenario 2-19-A, construct a histogram using " 473 but less than 480 " as the first class.

ANSWER:
Histogram of Number of Lifts


TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: histogram, frequency distribution
217. Referring to Scenario 2-19-A, construct a cumulative percentage polygon using " 473 but less than 480 " as the first class.

## ANSWER:



TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage polygon
218. Referring to Scenario 2-19-A, construct a frequency polygon using "473 but less than 480" as the first class.

ANSWER:


TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: frequency distribution, frequency polygon
219. Referring to Scenario $2-19-\mathrm{A}$, construct a percentage polygon using " 473 but less than 480 " as the first class.

ANSWER:


TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: percentage distribution, percentage polygon
220. Referring to Scenario 2-19-A, based on the cumulative percentage polygon or cumulative percentage distribution constructed using "473 but less than 480" as the first class, the percentage of bottles with handles that broke after being used for lifting fewer than 494 times would be
$\qquad$ .

## ANSWER:

26\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution, cumulative percentage polygon
221. Referring to Scenario 2-19-A, based on the cumulative percentage polygon or cumulative percentage distribution constructed using " 473 but less than 480 " as the first class, the percentage of bottles with handles that broke after being used for lifting fewer than 508 times would be
$\qquad$ .

## ANSWER:

78\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution, cumulative percentage polygon
222. Referring to Scenario 2-19-A, based on the cumulative percentage polygon or cumulative percentage distribution constructed using " 473 but less than 480 " as the first class, the percentage of bottles with handles that broke after being used for lifting at least 487 times would be
$\qquad$ .

## ANSWER:

90\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution, cumulative percentage polygon
223. Referring to Scenario 2-19-A, based on the cumulative percentage polygon or cumulative percentage distribution constructed using " 473 but less than 480 " as the first class, the percentage of bottles with handles that broke after being used for lifting at least 515 times would be
$\qquad$ —.

## ANSWER:

6\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution, cumulative percentage polygon
224. Referring to Scenario 2-19-A, if a percentage histogram was constructed using " 473 but less than 480" as the first class, the percentage of bottles with handles that broke after being used for lifting at least 494 but less than 501 times would be $\qquad$ _.

## ANSWER:

28\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: relative frequency distribution, percentage distribution
225. Referring to Scenario 2-19-A, if a percentage histogram or percentage distribution was constructed using " 473 but less than 480" as the first class, the percentage of bottles with handles that broke after being used for lifting at least 494 but less than 515 times would be $\qquad$ .

## ANSWER:

68\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: relative frequency distribution, percentage distribution
226. Referring to Scenario 2-19-A, if a percentage histogram or percentage distribution was constructed using "473 but less than 480" as the first class, the percentage of bottles with handles that broke after being used for lifting at least 480 but less than 508 times would be $\qquad$ -

## ANSWER:

76\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: relative frequency distribution, percentage distribution

## SCENARIO 2-19-B

You are the quality control manager of a water bottles company. One of the biggest complaints in the past years has been the breakage and, hence, the concern on the durability of the connector between the lid and the bottle which many users use as a handle for the bottles. To collect evidence before implementing any modification to the production process, your department has subjected 50 water bottles to a durability test and the following data on the number of times the handles have been used to lift the bottles before they break are contained in the file Scenario2-19-DataB.XLSX.

| 493 | 506 | 515 | 491 | 500 | 505 | 517 | 510 | 506 | 503 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 503 | 491 | 495 | 496 | 496 | 505 | 493 | 486 | 504 | 483 |
| 514 | 494 | 497 | 501 | 493 | 490 | 510 | 494 | 494 | 495 |
| 494 | 486 | 495 | 506 | 506 | 507 | 502 | 498 | 510 | 501 |
| 500 | 505 | 492 | 486 | 501 | 496 | 501 | 521 | 510 | 498 |

227. Referring to Scenario 2-19-B, construct a frequency distribution using "480 but less than 487" as the first class.

## ANSWER:

Number of lifts

## Frequency

480 but less than 487
4
487 but less than 494
494 but less than $501 \quad 15$
501 but less than $508 \quad 16$
508 but less than $515 \quad 5$
515 but less than 5223
TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: frequency distribution
228. Referring to Scenario 2-19-B, construct a relative frequency or percentage distribution if the corresponding frequency distribution uses " 480 but less than 487 " as the first class.

## ANSWER:

Number of lifts
480 but less than 487
487 but less than 494
494 but less than 501
501 but less than 508
508 but less than 515
Percentage

515 but less than 522
8\%
14\%
30\%
32\%
10\%

TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: relative frequency distribution, percentage distribution
229. Referring to Scenario 2-19-B, construct a cumulative percentage distribution if the corresponding frequency distribution uses " 480 but less than 487 " as the first class.

## ANSWER:

Number of lifts
480 but less than 487
487 but less than 494
Cumulative Percentage
8\%
22\%
494 but less than 501
52\%
501 but less than 508
84\%
508 but less than 515
94\%
515 but less than 522
TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution
230. Referring to Scenario 2-19-B, construct a histogram using " 480 but less than 487 " as the first class.

ANSWER:
Histogram of Number of Lifts


TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: histogram, frequency distribution
231. Referring to Scenario 2-19-B, construct a cumulative percentage polygon using " 480 but less than 487 " as the first class.

ANSWER:


TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage polygon
232. Referring to Scenario 2-19-B, construct a frequency polygon using "473 but less than 480" as the first class.

ANSWER:


TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: frequency distribution, frequency polygon
233. Referring to Scenario 2-19-B, construct a percentage polygon using "473 but less than 480 " as the first class.

ANSWER:


TYPE: PR DIFFICULTY: Difficult (using PHStat)
KEYWORDS: percentage distribution, percentage polygon
234. Referring to Scenario 2-19-B, based on the cumulative percentage polygon or cumulative percentage distribution constructed using " 480 but less than 487 " as the first class, the percentage of bottles with handles that broke after being used for lifting fewer than 494 times would be
$\qquad$ —.

ANSWER:
22\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution, cumulative percentage polygon
235. Referring to Scenario 2-19-B, based on the cumulative percentage polygon or cumulative percentage distribution constructed using " 480 but less than 487 " as the first class, the percentage of bottles with handles that broke after being used for lifting fewer than 508 times would be
$\qquad$ .

## ANSWER:

84\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution, cumulative percentage polygon
236. Referring to Scenario 2-19-B, based on the cumulative percentage polygon or cumulative percentage distribution constructed using "480 but less than 487" as the first class, the percentage of bottles with handles that broke after being used for lifting at least 487 times would be
$\qquad$ -.

## ANSWER:

92\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution, cumulative percentage polygon
237. Referring to Scenario 2-19-B, based on the cumulative percentage polygon or cumulative percentage distribution constructed using " 480 but less than 487 " as the first class, the percentage of bottles with handles that broke after being used for lifting at least 515 times would be
$\qquad$ .

ANSWER:
6\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: cumulative percentage distribution, cumulative percentage polygon
238. Referring to Scenario 2-19-B, if a percentage histogram was constructed using "473 but less than 480 " as the first class, the percentage of bottles with handles that broke after being used for lifting at least 494 but less than 501 times would be $\qquad$ .

## ANSWER:

30\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: relative frequency distribution, percentage distribution
239. Referring to Scenario 2-19-B, if a percentage histogram or percentage distribution was constructed using " 473 but less than 480" as the first class, the percentage of bottles with handles that broke after being used for lifting at least 494 but less than 515 times would be $\qquad$ .

## ANSWER:

72\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: relative frequency distribution, percentage distribution
240. Referring to Scenario 2-19-B, if a percentage histogram or percentage distribution was constructed using " 473 but less than 480 " as the first class, the percentage of bottles with handles that broke after being used for lifting at least 487 but less than 508 times would be $\qquad$ .

## ANSWER:

76\%
TYPE: FI DIFFICULTY: Difficult (using PHStat)
KEYWORDS: relative frequency distribution, percentage distribution
SCENARIO 2-20-A
A recent consumer survey on holiday shopping reveals the following information on the types of stores at which consumers plan to shop (The table is also available in the file Scenario2-20DataA.xlsx:

| Types of Stores | \% of Customers |
| :--- | :---: |
| Stand-alone "big box" stores | 63 |
| Traditional mall | 53 |
| Local independent stores not in a mall | 42 |
| Strip mall or mini mall | 27 |
| Town hall mall | 17 |
| I do not plan to shop at any of these | 12 |

241. Referring to Scenario 2-20-A, construct a bar chart for the types of stores customers plan to shop at.

ANSWER:


TYPE: PR DIFFICULTY: Easy (using PHStat)
KEYWORDS: bar chart
242. Referring to Scenario 2-20-A, construct a pie chart for the types of stores customers plan to shop at.


TYPE: PR DIFFICULTY: Easy (using PHStat)
KEYWORDS: pie chart
243. Referring to Scenario 2-20-A, construct a Pareto chart for the types of stores customers plan to shop at.

ANSWER:


TYPE: PR DIFFICULTY: Easy (using PHStat)
KEYWORDS: Pareto chart
244. Referring to Scenario 2-20-A, the type of stores that the most customers plan to shop at is
$\qquad$ .

ANSWER: Stand-alone "big box" stores
TYPE: FI DIFFICULTY: Easy (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
245. Referring to Scenario 2-20-A, the top 2 categories of stores that customers plan to shop at make up $\qquad$ $\%$ of the 6 categories of shopping preferences.

ANSWER: 54\%
TYPE: FI DIFFICULTY: Moderate (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
246. Referring to Scenario 2-20-A, the category "I do not plan to shop at any of these" makes up
$\qquad$ $\%$ of the 6 categories of shopping preferences.

ANSWER: 5\%
TYPE: FI DIFFICULTY: Moderate (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
247. Referring to Scenario 2-20-A, $\qquad$ \% of the customers surveyed mentioned that they did not plan to shop at any of these stores.

ANSWER: 12\%
TYPE: FI DIFFICULTY: Moderate (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
248. Referring to Scenario 2-20-A, what are the top 3 "vital few" types of stores that customers plan to shop at.

ANSWER: "Stand-alone "big box" stores", "Traditional mall" and "Local independent stores not in a mall".
TYPE: FI DIFFICULTY: Moderate (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
SCENARIO 2-20-B
A recent consumer survey on holiday shopping reveals the following information on the types of stores at which consumers plan to shop (The table is also available in the file Scenario2-20DataB.xlsx:

| Types of Stores | \% of Customers |
| :--- | :---: |
| Stand-alone "big box" stores | 54 |
| Traditional mall | 61 |
| Local independent stores not in a mall | 35 |
| Strip mall or mini mall | 25 |
| Town hall mall | 14 |
| I do not plan to shop at any of these | 9 |

249. Referring to Scenario 20-20-B, construct a bar chart for the types of stores customers plan to shop at.

ANSWER:


TYPE: PR DIFFICULTY: Easy (using PHStat)
KEYWORDS: bar chart
250. Referring to Scenario 20-20-B, construct a pie chart for the types of stores customers plan to shop at.

ANSWER:


TYPE: PR DIFFICULTY: Easy (using PHStat)
KEYWORDS: pie chart
251. Referring to Scenario 20-20-B, construct a Pareto chart for the types of stores customers plan to shop at.

ANSWER:


TYPE: PR DIFFICULTY: Easy (using PHStat)
KEYWORDS: Pareto chart
252. Referring to Scenario 20-20-B, the type of stores that the most customers plan to shop at is
$\qquad$ _.

ANSWER: Traditional mall
TYPE: FI DIFFICULTY: Easy (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
253. Referring to Scenario 20-20-B, the top 2 categories of stores that customers plan to shop at make up $\qquad$ $\%$ of the 6 categories of shopping preferences.

ANSWER: 58\%
TYPE: FI DIFFICULTY: Moderate (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
254. Referring to Scenario 20-20-B, the category "I do not plan to shop at any of these" makes up
$\qquad$ $\%$ of the 6 categories of shopping preferences.

ANSWER: 5\%
TYPE: FI DIFFICULTY: Moderate (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
255. Referring to Scenario 20-20-B, $\qquad$ \% of the customers surveyed mentioned that they did not plan to shop at any of these stores.

ANSWER: 9\%
TYPE: FI DIFFICULTY: Moderate (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation
256. Referring to Scenario 20-20-B, what are the top 3 "vital few" types of stores that customers plan to shop at.

ANSWER: "Traditional mall", "Stand-alone "big box" stores" and "Local independent stores not in a mall".
TYPE: FI DIFFICULTY: Moderate (using PHStat)
KEYWORDS: Pareto chart, pie chart, bar chart, interpretation

## CHAPTER 2

2.1
(a)

| Category | Frequency | Percentage |
| :--- | :--- | :--- |
| A | 13 | $26 \%$ |
| B | 28 | 56 |
| C | 9 | 18 |

(b) Category "B" is the majority.
2.2 (a) Table frequencies for all student responses

Student Major Categories

| Gender A |  | C | M | Totals |
| :--- | ---: | ---: | ---: | :--- |
| Male | 14 | 9 | 2 | 25 |
| Female | 6 | 6 | 3 | 15 |
| Totals | 20 | 15 | 5 | 40 |

(b) Table percentages based on overall student responses

Student Major Categories
Gender A C M Totals
Male 35.0\% 22.5\% 5.0\% 62.5\%
Female 15.0\% 15.0\% 7.5\% 37.5\%
Totals 50.0\% 37.5\% 12.5\% 100.0\%
Table based on row percentages
Student Major Categories
Gender A C M Totals
$\begin{array}{lllll}\text { Male } & 56.0 \% & 36.0 \% & 8.0 \% & 100.0 \%\end{array}$
Female $40.0 \% \quad 40.0 \% \quad 20.0 \% \quad 100.0 \%$
Totals $50.0 \% ~ 37.5 \% ~ 12.5 \% ~ 100.0 \% ~$
Table based on column percentages
Student Major Categories
Gender A C M Totals
$\begin{array}{llllll}\text { Male } & 70.0 \% & 60.0 \% & 40.0 \% & 62.5 \%\end{array}$
Female $30.0 \% ~ 40.0 \% ~ 60.0 \% ~ 37.5 \%$
Totals $100.0 \% 100.0 \% 100.0 \% 100.0 \%$
2.3 Answers will vary.
(a) You can conclude that Android smartphones have seen steady increase in market shares while Blackberry and Other OS smartphones have seen steady decrease in market shares since 2011. Android smartphones dominated the market in all those three years.
(b) The iOS smartphones have overtaken Other OS smartphones and owned the second largest market share since 2012. The Microsoft smartphones have arisen to the third place in terms of market share in 2013 from the fifth place position in 2011 while the Other OS smartphones have dropped from the second place in 2011 to the last place in 2013 and last but one in 2014.
2.4 (a) The percentage of complaints for each automaker:

| Automaker | Frequency | Percentage | Cumulative Pct. |
| :--- | ---: | ---: | ---: | ---: |
| General Mbtors | 551 | $18.91 \%$ | $18.91 \%$ |
| Other | 516 | $17.71 \%$ | $36.62 \%$ |
| Nissan Mbtors Corporation | 467 | $16.03 \%$ | $52.64 \%$ |
| Ford Mbtor Company | 440 | $15.10 \%$ | $67.74 \%$ |
| Chrysler LC | 439 | $15.07 \%$ | $82.81 \%$ |
| Toyota Mbtor Sales | 332 | $11.39 \%$ | $94.20 \%$ |
| American Honda | 169 | $5.80 \%$ | $100.00 \%$ |

(b) General Motors has the most complaints, followed by Other, Nissan Motors Corporation, Ford Motor Company, Chryler LLC, Toyota Motor Sales and American Honda.
(c) The percentage of complaints for each category:

| Category | Frequency | Percentage | Cumulative Pct. |
| :--- | ---: | ---: | ---: |
| Powertrain | 1148 | $42.82 \%$ | $42.82 \%$ |
| Steering | 397 | $14.81 \%$ | $57.63 \%$ |
| Interior Electronics/Hardware | 279 | $10.41 \%$ | $68.03 \%$ |
| Fuel/Emission/Exhaust System | 240 | $8.95 \%$ | $76.99 \%$ |
| Airbags and Seatbelts | 201 | $7.50 \%$ | $84.48 \%$ |
| Body and Glass | 182 | $6.79 \%$ | $91.27 \%$ |
| Brakes | 163 | $6.08 \%$ | $97.35 \%$ |
| Tires and Wheels | 71 | $2.65 \%$ | $100.00 \%$ |

(d) Powertrain has the most complaints, followed by steering, interior electronics/hardware, fuel/emission/exhaust system, airbags and seatbelts, body and glass, brakes, and, finally, tires and wheels.
2.5 Answers will vary.
"High pay" has the highest percentage at 23\%, followed closely by "good work-life balance" at 22\%.
$2.6 \quad$ (a)

| Region | Oil Production | Percentag |
| :--- | :--- | ---: |
|  | (millions of barrels a day) |  |
| Iran | 2.69 | $3.27 \%$ |
| Saudi Arabia | 9.58 | $11.66 \%$ |
| Other OPEC countries | 17.93 | $21.82 \%$ |
| Non-OPEC countries | 51.99 | $63.26 \%$ |
| Total | 82.19 | $100.00 \%$ |

(b) More than half the oil produced is from non-OPEC countries. About $22 \%$ is produced by OPEC countries other than Iran and Saudi Arabia.
2.7 (a) The percentage of values for each response need:

| Barriers | Frequency | $\%$ |
| :--- | ---: | ---: |
| Data must be integrated from multiple sources | 68 | $22.67 \%$ |
| Lack of automation/repeatable process | 51 | $17.00 \%$ |
| Metrics need to be identified or defined | 45 | $15.00 \%$ |
| Production is cumbersome | 42 | $14.00 \%$ |
| Data quality is not reliable | 36 | $12.00 \%$ |
| Sharing findings is challenging | 21 | $7.00 \%$ |
| Analytic tools are too complex | 17 | $5.67 \%$ |
| Ensuring security and integrity of workforce data | 17 | $5.67 \%$ |
| Other | 3 | $1.00 \%$ |
| Total | 300 | $100.00 \%$ |

(b) Answer will vary. "Data must be integrated from multiple sources" is the most frequently mentioned need, followed by "Lack of automation/repeatable process", "Metrics need to be identified or defined", "Production is cumbersome" and "Data quality is not reliable".
2.8 (a) Table of total percentages

|  | Gender |  |  |  |
| :--- | ---: | :--- | ---: | ---: |
| Influenced | Male | Female | Total |  |
| Yes | $5 \%$ |  | $10 \%$ | $15 \%$ |
| No | $45 \%$ | $40 \%$ | $85 \%$ |  |
| Total | $50 \%$ |  | $50 \%$ | $100 \%$ |

Table of row percentages

|  | Gender |  |  |  |
| :--- | :--- | :--- | ---: | ---: |
| Influenced | Male | Female | Total |  |
| Yes | $34 \%$ |  | $66 \%$ | $100 \%$ |
| No | $53 \%$ | $47 \%$ | $100 \%$ |  |
| Total | $50 \%$ |  | $50 \%$ | $100 \%$ |

Table of column percentages

|  | Gender |  |  |
| :--- | ---: | :--- | :--- |
|  |  |  |  |
| Influenced | Male | Female | Total |
| Yes | $10 \%$ | $20 \%$ | $15 \%$ |
| No | $90 \%$ | $80 \%$ | $85 \%$ |
| Total | $100 \%$ | $100 \%$ | $100 \%$ |

(b) Answer will vary. A higher percentage of females are influenced by social media.
2.9 (a)

Table of total percentages:

|  | Outcome |  |  |
| :--- | ---: | ---: | ---: |
| Category | Successful | Not Successful | Total |
| Film \& Video | $16 \%$ | $25 \%$ | $41 \%$ |
| Games | $5 \%$ | $9 \%$ | $14 \%$ |
| Music | $18 \%$ | $16 \%$ | $34 \%$ |
| Technology | $2 \%$ | $8 \%$ | $11 \%$ |
| Total | $41 \%$ | $59 \%$ | $100 \%$ |

Note: The numbers in the Total column may not appear to be the sum of the different outcomes due to rounding.

Table of row percentages:

|  | Outcome |  |  |
| :--- | ---: | ---: | ---: |
| Category | Successful | Not Successful | Total |
| Film \& Video | $39 \%$ | $61 \%$ | $100 \%$ |
| Games | $34 \%$ | $66 \%$ | $100 \%$ |
| Music | $53 \%$ | $47 \%$ | $100 \%$ |
| Technology | $23 \%$ | $77 \%$ | $100 \%$ |
| Total | $41 \%$ | $59 \%$ | $100 \%$ |

Table of column percentages:

|  | Outcome |  |  |
| :--- | ---: | ---: | ---: |
| Category | Successful | Not Successful | Total |
| Film \& Video | $39 \%$ | $43 \%$ | $41 \%$ |
| Games | $12 \%$ | $16 \%$ | $14 \%$ |
| Music | $44 \%$ | $27 \%$ | $34 \%$ |
| Technology | $6 \%$ | $14 \%$ | $11 \%$ |
| Total | $100 \%$ | $100 \%$ | $100 \%$ |

(b) The row percentages is most informative for these data as they show that among the different categories, music is the most successful at $53 \%$ while technology is most unsuccessful at only $23 \%$.
(c) Answer may vary. Music is the most successful at $53 \%$ followed by film \& video at $39 \%$, games at $34 \%$ and finally technology at $23 \%$.
2.10 Social recommendations had very little impact on correct recall. Those who arrived at the link from a recommendation had a correct recall of $73.07 \%$ as compared to those who arrived at the link from browsing who had a correct recall of $67.96 \%$.
2.11 Ordered array: 63646871758894
2.12 Ordered array: 73787878858891

| Average Time to Resolve Cyberattacks | Frequency | $\%$ | Cumulative \% |
| :--- | ---: | ---: | ---: |
| Less than 1 day | 101 | $29.97 \%$ | $29.97 \%$ |
| Between 1 and less than 3 days | 115 | $34.12 \%$ | $64.09 \%$ |
| Between 3 and less than 7 days | 47 | $13.95 \%$ | $78.04 \%$ |
| Between 7 and less than 14 days | 30 | $8.90 \%$ | $86.94 \%$ |
| 14 days or more | 44 | $13.06 \%$ | $100.00 \%$ |
| Total | 337 | $100.00 \%$ |  |

(a) $64.09 \%$ of small businesses took less than 3 days, on average, to resolve cyberattacks.
(b) $56.97 \%$ of small businesses took between 1 and less than 14 days, on average, to resolve cyberattacks.
(c) $35.91 \%$ of small businesses took 3 or more days, on average, to resolve cyberattacks.
2.14 (a) 0 but less than 5 million, 5 million but less than 10 million, 10 million but less than 15 million, 15 million but less than 20 million, 20 million but less than 25 million, 25 million but less than 30 million.
(b) 5 million
(c) 2.5 million, 7.5 million, 12.5 million, 17.5 million, 22.5 million, and 27.5 million.
2.15 (a) Ordered array:

| Cost (\$) | 212.40 | 221.80 | 223.92 | 232.44 | 245.39 | 258.78 | 261.20 | 263.10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | 271.74 | 275.74 | 278.90 | 280.28 | 281.06 | 289.71 | 295.40 | 312.20 |
|  | 317.08 | 322.50 | 325.85 | 336.52 | 340.60 | 341.90 | 369.86 | 404.60 |
|  | 435.72 | 444.16 | 468.20 | 477.32 | 541.00 | 676.42 |  |  |

(b) PHStat output:

|  | Cost | Frequency | Percentage | Cumulative Pctage. | Midpts. |  |
| ---: | :--- | ---: | ---: | ---: | ---: | ---: |
| 200 | but less than | 260 | 6 | $20.00 \%$ | $20.00 \%$ | 230 |
| 260 | but less than | 320 | 11 | $36.67 \%$ | $56.67 \%$ | 290 |
| 320 | but less than | 380 | 6 | $20.00 \%$ | $76.67 \%$ | 350 |
| 380 | but less than | 440 | 2 | $6.67 \%$ | $83.33 \%$ | 410 |
| 440 | but less than | 500 | 3 | $10.00 \%$ | $93.33 \%$ | 470 |
| 500 | but less than | 560 | 1 | $3.33 \%$ | $96.67 \%$ | 530 |
| 560 | but less than | 620 | 0 | $0.00 \%$ | $96.67 \%$ | 590 |
| 620 | but less than | 680 | 1 | $3.33 \%$ | $100.00 \%$ | 650 |

(c) The costs of attending a basketball game is concentrating between $\$ 200$ and $\$ 380$.

| Electricity Costs | Frequency | Percen |
| :---: | :---: | :---: |
| $\$ 80$ | to $\$ 99$ | 4 |
| $\$ 100$ | to $\$ 119$ | 7 |
| $\$ 120$ | to $\$ 139$ | 9 |
| $\$ 140$ | to $\$ 159$ | 13 |
| $\$ 160$ | to $\$ 179$ | 9 |
| $\$ 180$ | to $\$ 199$ | 5 |
| $\$ 200$ | to $\$ 219$ | 3 |

(b)

| Electricity Costs | Frequency | Percentage | Cumulative \% |
| ---: | ---: | ---: | ---: |
| $\$ 99$ | 4 | $8 \%$ | $8 \%$ |
| $\$ 119$ | 7 | $14 \%$ | $22 \%$ |
| $\$ 139$ | 9 | $18 \%$ | $40 \%$ |
| $\$ 159$ | 13 | $26 \%$ | $66 \%$ |
| $\$ 179$ | 9 | $18 \%$ | $84 \%$ |
| $\$ 199$ | 5 | $10 \%$ | $94 \%$ |
| $\$ 219$ | 3 | $6 \%$ | $100 \%$ |

(c) The majority of utility charges are clustered between $\$ 120$ and $\$ 180$.
2.17 (a), (b) Annual Time Sitting in Traffic (hours)

| Bin Cell | Frequency | Percentage | Cumulative Pctage. |
| :---: | ---: | ---: | ---: |
| 15 but less than 20 | 1 | $3.23 \%$ | $3.23 \%$ |
| 20 but less than 25 | 4 | $12.90 \%$ | $16.13 \%$ |
| 25 but less than 30 | 4 | $12.90 \%$ | $29.03 \%$ |
| 30 but less than 35 | 2 | $6.45 \%$ | $35.48 \%$ |
| 35 but less than 40 | 7 | $22.58 \%$ | $58.06 \%$ |
| 40 but less than 45 | 3 | $9.68 \%$ | $67.74 \%$ |
| 45 but less than 50 | 4 | $12.90 \%$ | $80.65 \%$ |
| 50 but less than 55 | 2 | $6.45 \%$ | $87.10 \%$ |
| 55 but less than 60 | 1 | $3.23 \%$ | $90.32 \%$ |
| 60 but less than 65 | 1 | $3.23 \%$ | $93.55 \%$ |
| 65 but less than 70 | 0 | $0.00 \%$ | $93.55 \%$ |
| 70 but less than 75 | 2 | $6.45 \%$ | $100.00 \%$ |

Cost of Sitting in Traffic(\$)

| Bin Cell | Frequency | Percentage | Cumulative Pctage. |
| ---: | ---: | ---: | ---: |
| 300 but less than 450 | 4 | $12.90 \%$ | $12.90 \%$ |
| 450 but less than 600 | 6 | $19.35 \%$ | $32.26 \%$ |
| 600 but less than 750 | 6 | $19.35 \%$ | $51.61 \%$ |
| 750 but less than 900 | 5 | $16.13 \%$ | $67.74 \%$ |
| 900 but less than 1050 | 6 | $19.35 \%$ | $87.10 \%$ |
| 1050 but less than 1200 | 2 | $6.45 \%$ | $93.55 \%$ |
| 1200 but less than 1350 | 1 | $3.23 \%$ | $96.77 \%$ |
| 1350 but less than 1550 | 0 | $0.00 \%$ | $96.77 \%$ |
| 1550 but less than 1650 | 1 | $3.23 \%$ | $100.00 \%$ |

2.17 (c) The annual time sitting in traffic is concentrated around 37.5 hours with a few spending cont. as much as around 72.5 hours.
(d) The cost of sitting in traffic per year is concentrated around $\$ 675$ with one costing as much as $\$ 1,575$.
(a), (b)

| Credit Score | Frequency | Percentage | Cumulative Pctage. | Midpts. |
| :---: | ---: | ---: | ---: | ---: |
| 600 but less than 610 | 1 | $0.70 \%$ | $0.70 \%$ | 615 |
| 610 but less than 620 | 0 | $0.00 \%$ | $0.70 \%$ | 625 |
| 620 but less than 630 | 2 | $1.40 \%$ | $2.10 \%$ | 635 |
| 630 but less than 640 | 15 | $10.49 \%$ | $12.59 \%$ | 645 |
| 640 but less than 650 | 18 | $12.59 \%$ | $25.17 \%$ | 655 |
| 650 but less than 660 | 24 | $16.78 \%$ | $41.96 \%$ | 665 |
| 660 but less than 670 | 22 | $15.38 \%$ | $57.34 \%$ | 675 |
| 670 but less than 680 | 28 | $19.58 \%$ | $76.92 \%$ | 685 |
| 680 but less than 690 | 21 | $14.69 \%$ | $91.61 \%$ | 695 |
| 690 but less than 700 | 11 | $7.69 \%$ | $99.30 \%$ | 705 |
| 700 but less than 710 | 1 | $0.70 \%$ | $100.00 \%$ | 715 |

Note: Due to rounding, some of the numbers in the table may not add up.
(c) The average credit scores are concentrated around 630 and 690.
2.19 (a), (b)

| Bin | Frequency | Percentage | Cumulative $\%$ |
| ---: | ---: | ---: | ---: |
| -0.00350 but less than -0.00201 | 13 | $13.00 \%$ | $13.00 \%$ |
| -0.00200 but less than -0.00051 | 26 | $26.00 \%$ | $39.00 \%$ |
| -0.00050 but less than 0.00099 | 32 | $32.00 \%$ | $71.00 \%$ |
| 0.00100 but less than 0.00249 | 20 | $20.00 \%$ | $91.00 \%$ |
| 0.00250 but less than 0.00399 | 8 | $8.00 \%$ | $99.00 \%$ |
| 0.004 but less than 0.00549 | 1 | $1.00 \%$ | $100.00 \%$ |

(c) Yes, the steel mill is doing a good job at meeting the requirement as there is only one steel part out of a sample of 100 that is as much as 0.005 inches longer than the specified requirement.
(a), (b)

| Bin | Frequency | Percentage | Cumulative $\%$ |
| :---: | ---: | ---: | ---: |
| $8.310--8.329$ | 3 | $6.12 \%$ | $6.12 \%$ |
| $8.330--8.349$ | 2 | $4.08 \%$ | $10.20 \%$ |
| $8.350--8.369$ | 1 | $2.04 \%$ | $12.24 \%$ |
| $8.370--8.389$ | 4 | $8.16 \%$ | $20.41 \%$ |
| $8.390--8.409$ | 4 | $8.16 \%$ | $28.57 \%$ |
| $8.410--8.429$ | 15 | $30.61 \%$ | $59.18 \%$ |
| $8.430--8.449$ | 7 | $14.29 \%$ | $73.47 \%$ |
| $8.450--8.469$ | 5 | $10.20 \%$ | $83.67 \%$ |
| $8.470--8.489$ | 5 | $10.20 \%$ | $93.88 \%$ |
| $8.490--8.509$ | 3 | $6.12 \%$ | $100.00 \%$ |

(c) All the troughs will meet the company's requirements of between 8.31 and 8.61 inches wide.
2.21 (a),(b)

| Strength | Frequency | Percentage | Cumulative Percentage |
| :---: | ---: | ---: | ---: |
| $1500-1549$ | 1 | $3.33 \%$ | $3.33 \%$ |
| $1550--1599$ | 2 | $6.67 \%$ | $10.00 \%$ |
| $1600-1649$ | 2 | $6.67 \%$ | $16.67 \%$ |
| $1650--1699$ | 7 | $23.33 \%$ | $40.00 \%$ |
| $1700--1749$ | 5 | $16.67 \%$ | $56.67 \%$ |
| $1750-1799$ | 7 | $23.33 \%$ | $80.00 \%$ |
| $1800--1849$ | 3 | $10.00 \%$ | $90.00 \%$ |
| $1850-1899$ | 3 | $10.00 \%$ | $100.00 \%$ |

(c) The strength of all the insulators meets the company's requirement of at least 1500 lbs .
2.22 (a), (b) Manufacturer A:

| Bin Cell | Frequency | Percentage | Cumulative Pctage. |
| ---: | ---: | ---: | ---: |
| 6,500 but less than 7,500 | 3 | $7.50 \%$ | $7.50 \%$ |
| 7,500 but less than 8,500 | 5 | $12.50 \%$ | $20.00 \%$ |
| 8,500 but less than 9,500 | 20 | $50.00 \%$ | $70.00 \%$ |
| 9,500 but less than 10,500 | 9 | $22.50 \%$ | $92.50 \%$ |
| 10,500 but less than 11,500 | 3 | $7.50 \%$ | $100.00 \%$ |

Manufacturer B:

| Bin Cell | Frequency | Percentage | Cumulative Pctage. |
| ---: | ---: | ---: | ---: |
| 7,500 but less than 8,500 | 2 | $5.00 \%$ | $5.00 \%$ |
| 9,500 but less than 9,500 | 8 | $20.00 \%$ | $25.00 \%$ |
| 9,500 but less than 10,500 | 16 | $40.00 \%$ | $65.00 \%$ |
| 10,500 but less than 11,500 | 9 | $22.50 \%$ | $87.50 \%$ |
| 11,500 but less than 12,500 | 5 | $12.50 \%$ | $100.00 \%$ |

(c) Manufacturer B produces bulbs with longer lives than Manufacturer A. The cumulative percentage for Manufacturer B shows $65 \%$ of its bulbs lasted less than 10,500 hours, contrasted with 70\% of Manufacturer A’s bulbs, which lasted less than 9,500 hours. None of Manufacturer A's bulbs lasted more than 11,499 hours, but 12.5\% of Manufacturer B's bulbs lasted between 11,500 and 12,499 hours. At the same time, $7.5 \%$ of Manufacturer A's bulbs lasted less than 7,500 hours, whereas all of Manufacturer B's bulbs lasted at least 7,500 hours
(a) Amount of

| Soft Drink | Frequency | Percentage |
| :--- | ---: | :---: |
| $1.850-1.899$ | 1 | $2 \%$ |
| $1.900-1.949$ | 5 | 10 |
| $1.950-1.999$ | 18 | 36 |
| $2.000-2.049$ | 19 | 38 |
| $2.050-2.099$ | 6 | 12 |
| $2.100-2.149$ | 1 | 2 |

Amount of Frequency Percentage Soft Drink Less Than Less Than 1.899 1.949 1 $1.999 \quad 24 \quad 48$ $2.049 \quad 43$ 86 $2.099 \quad 49 \quad 98$ $2.149 \quad 50 \quad 100$
(b) The amount of soft drink filled in the two liter bottles is most concentrated in two intervals on either side of the two-liter mark, from 1.950 to 1.999 and from 2.000 to 2.049 liters. Almost three-fourths of the 50 bottles sampled contained between 1.950 liters and 2.049 liters.
2.24 (a)

Percentages in decimals as proportions

2.24 (a)
cont.

(b) The Pareto diagram is better than the pie chart to portray these data because it not only sorts the frequencies in descending order, it also provides the cumulative polygon on the same scale.
(c) You can conclude that "improved regulation and oversight of global systemic risk" accounts for the largest percentage (28\%) of the most needed action to improve investor trust and market integrity.
(a)

(a)
cont.
(b) The Pareto diagram is better than the pie chart or the bar chart because it not only sorts the frequencies in descending order, it also provides the cumulative polygon on the same scale.
(c) From the Pareto diagram, it is obvious that slightly around $35 \%$ of them use their cell phones for social media, texting.

2.26
(a)

2.26 (b) Eighty-five percent of power is derived from coal, natural gas, or nuclear power.
cont.
(c)

(d) The Pareto diagram is better than the pie chart because it not only sorts the frequencies in descending order, it also provides the cumulative polygon on the same scale.
2.27 (a)

$2.27 \quad$ (a)
cont.

(b) The bar chart is more suitable if the purpose is to compare the categories. The pie chart is more suitable if the main objective is to investigate the portion of the whole that is in a particular category. *

* Note: This is one of the many possible solutions for the question.
(c)

(d) The "vital few" reasons for the categories of complaints are "powertrain", "steering", and "interior electronics/hardware" which account for more than $68 \%$ of the complaints. The remaining reasons are the "trivial many" which make up less than $32 \%$ of the complaints.

60 Chapter 2: Organizing and Visualizing Variables
2.28
(a)

2.28
cont.

(b) The Pareto diagram is better than the pie chart and bar chart because it not only sorts the frequencies in descending order; it also provides the cumulative polygon on the same scale.
(c) Other, cooling, heating and lighting accounted for $66 \%$ of the residential electricity consumption in the United States.
$2.29 \quad$ (a)

2.29 (a)
cont.

(b) The highest percentage of technical barriers to workforce analytics is "data must be integrated from multiple sources" at $23 \%$ followed by "lack of automation/repeatable process" at $17 \%$, "metrics need to be identified or defined" at $15 \%$ and "production is cumbersome" at $14 \%$.
2.30 Whether you are a corporate affairs officer at the company or one of the pension fund managers seeking to ensure an independent board of directors, you should choose Chart 1 because it provides a more direct visual comparison in composition before and after the reform.
2.31 (a)

(b) Music projects have the highest percentage of success while technology projects have the lowest.
(a)

(b) Social recommendations had very little impact on correct recall.

Stem-and-leaf of Finance Scores
534
$6 \quad 9$
$7 \quad 4$
938
Ordered array: 50747476818992
(a) $\quad$ Ordered array: $\quad 9.19 .49 .710 .010 .210 .210 .310 .811 .1 \quad 11.2$
11.511 .511 .611 .611 .711 .711 .712 .212 .212 .3
$12.412 .8 \quad 12.9 \quad 13.0 \quad 13.2$
(b) The stem-and-leaf display conveys more information than the ordered array. We can more readily determine the arrangement of the data from the stem-and-leaf display than we can from the ordered array. We can also obtain a sense of the distribution of the data from the stem-and-leaf display.
(c) The most likely gasoline purchase is between 11 and 11.7 gallons.
(d) Yes, the third row is the most frequently occurring stem in the display and it is located in the center of the distribution.
(a)

|  |  | Stem-and-Leaf Display |  |
| :---: | :---: | :---: | :---: |
|  |  | Stem unit | 100 |
| Statist |  | 2 | 12235666788889 |
| Sample Size | 30 | 3 | 012234447 |
| Mean | 333.5263 | 4 | 04478 |
| Median | 303.8000 |  | 4 |
| Std. Deviation | 105.3008 | 6 | 8 |
| Minimum | 212.4000 |  |  |
| Maximum | 676.4200 |  |  |

(b) The costs are concentrated around $\$ 200$ and $\$ 370$.
2.37 (a) Ordered array:

| Minimum Order for Free <br> Shipping (\$) | 0 | 25 | 35 | 45 | 50 |
| :---: | ---: | ---: | ---: | ---: | ---: |
|  | 75 | 99 | 150 | 175 | 195 |

(b) Stem-and-leaf plot

| Statistics |  | 0 | 0 |
| :---: | :---: | :---: | :---: |
| Sample Size | 10 | 1 |  |
| Mean | 84.9000 | 2 | 5 |
| Median | 62.5000 | 3 | 5 |
| Std. Deviation | 67.3885 | 4 | 5 |
| Minimum | 0.0000 | 5 | 0 |
| Maximum | 195.0000 | 6 |  |
|  |  | 7 | 5 |
|  |  | 8 |  |
|  |  | 9 | 9 |
|  |  | 10 |  |
|  |  | 11 |  |
|  |  | 12 |  |
|  |  | 13 |  |
|  |  | 14 |  |
|  |  | 15 | 0 |
|  |  | 16 |  |
|  |  | 17 | 5 |
|  |  | 18 |  |
|  |  | 19 | 5 |

(c) The stem-and-leaf display usually conveys more information than the ordered array. We can more readily determine the arrangement of the data from the stem-and-leaf display than we can from the ordered array. We can also obtain a sense of the distribution of the data from the stem-and-leaf display. However, with just 10 data points, the stem-and-leaf display does not show its relative advantages over the ordered array.
(d) The minimum online order required to receive free shipping is not concentrated around any value.
(a)


Percentage Polygon

(b)

Cumulative Percentage Polygon

(c) The majority of utility charges are clustered between $\$ 120$ and $\$ 180$.
2.39 The costs of attending a baseball game is concentrating between $\$ 160$ and $\$ 240$. There are a few outliers in the right tail with two teams having a cost higher than $\$ 300$.
2.40 Property taxes seem concentrated between $\$ 1,000$ and $\$ 1,500$ and also between $\$ 500$ and $\$ 1,000$ per capita. There were more states with property taxes per capita below $\$ 1,500$ than above $\$ 1,500$.
$2.41 \quad$ (a)

2.41
(b)
cont.


(c) The annual time sitting in traffic is concentrated around 37.5 hours with a few spending as much as around 72.5 hours.
(d) The cost of sitting in traffic per year is concentrated around $\$ 675$ with one costing as much as $\$ 1,575$.
(a)

(b)

(c) The average credit scores are concentrated between 630 and 690 .
2.43
(a)

Histogram

(b) Yes, the steel mill is doing a good job at meeting the requirement as there is only one steel part out of a sample of 100 that is as much as 0.005 inches longer than the specified requirement.
$2.44 \quad$ (a)



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2.44 (b)
cont.

(c) All the troughs will meet the company's requirements of between 8.31 and 8.61 inches wide.
2.45 (a)


Percentage Polygon

2.46 (a)
2.45
cont.
(b)

Cumulative Percentage Polygon

(c) The strength of all the insulators meets the company's requirement of at least 1500 lbs .

2.46 (a)
cont.

(b)

(c) Manufacturer B produces bulbs with longer lives than Manufacturer A. The cumulative percentage for Manufacturer B shows 65\% of their bulbs lasted 10499 hours or less contrasted with $70 \%$ of Manufacturer A's bulbs which lasted 9499 hours or less. None of Manufacturer A's bulbs lasted more than 11499 hours, but $12.5 \%$ of Manufacturer B's bulbs lasted between 11500 and 12499 hours. At the same time, 7.5\% of Manufacturer A's bulbs lasted less than 7500 hours, while all of Manufacturer B's bulbs lasted at least 7500 hours.
(a)

(b)

| Percentage Polygon |  |  |
| :---: | :---: | :---: |
|  |  |  |
| Amount of | Frequency | Percentage |
| Soft Drink | Less Than | Less Than |
| 1.899 | 1 | 2\% |
| 1.949 | 6 | 12 |
| 1.999 | 24 | 48 |
| 2.049 | 43 | 86 |
| 2.099 | 49 | 98 |
| 2.149 | 50 | 100 |


(c) The amount of soft drink filled in the two liter bottles is most concentrated in two intervals on either side of the two-liter mark, from 1.950 to 1.999 and from 2.000 to 2.049 liters. Almost three-fourths of the 50 bottles sampled contained between 1.950 liters and 2.049 liters.
(a)

(b) There is no relationship between $X$ and $Y$.
(a)

(b) Annual sales appear to be increasing in the earlier years before 2006 but start to decline after 2008.
(a)

2.50
cont.
(c) There appears to be a linear relationship between the first weekend gross and either the U.S. gross or the worldwide gross of Harry Potter movies. However, this relationship is greatly affected by the results of the last movie, Deathly Hallows, Part II.
$2.51 \quad$ (a)

(b) There appears to be a positive relationship between Bundle score and typical cost.
(a) Yes, schools with higher revenues will also have higher coaches’ total pay.
(b)

(c) The scatter plot confirms your answer to (a).
(a)

(b) There does not appear to be any relationship between GDP and social media usage.
(c)

(d) There is a positive relationship between GDP and internet usage.
2.54
2.55
(a) Excel output:

(b) There is a great deal of variation in the returns from decade to decade. Most of the returns are between $5 \%$ and $15 \%$. The 1950 s, 1980s, and 1990s had exceptionally high returns, and only the 1930s and 2000s had negative returns.
(a)

(b) There is an upward trend on the median home sales price till 2007 and the sales price started a downward trend from then on till 2009 when it started to trend up again.
(a)

(b) There was a slight decline in movie attendance between 2001 and 2014. During that time, movie attendance increased from 2001 to 2002 but then after 2004 began decreasing to levels below that in 2001.

(b) The number of audits increased from 2001 to 2005, then declined back to the 2001 level in 2007, hover around the same level from then on until 2010 and increased again after 2010.
2.58 (a) Pivotal table of tallies in terms of counts:

| Count of 3YrReturn\% Column Labels - |  | Four | One | Three | Two | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Row Labels | $\checkmark$ Five |  |  |  |  |  |
| $\square$ Growth | 9 | 45 | 19 | 118 | 78 | 269 |
| Large | 7 | 21 | 9 | 56 | 34 | 127 |
| Mid-Cap | 1 | 17 | 6 | 39 | 26 | 89 |
| Small | 1 | 7 | 4 | 23 | 18 | 53 |
| $\square$ Value | 2 | 27 | 9 | 60 | 40 | 138 |
| Large | 1 | 16 | 5 | 39 | 22 | 83 |
| Mid-Cap | 1 | 6 | 3 | 10 | 10 | 30 |
| Small |  | 5 | 1 | 11 | 8 | 25 |
| Grand Total | 11 | 72 | 28 | 178 | 118 | 407 |

Pivotal table of tallies in terms of \% of grand total:

## Count of 3 YrReturn\% Column Labels -

| Row Labels | ${ }^{-}$Five |  | Four | One | Three | Two | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EGrowth |  | 2.21\% | 11.06\% | 4.67\% | 28.99\% | 19.16\% | 66.09\% |
| Large |  | 1.72\% | 5.16\% | 2.21\% | 13.76\% | 8.35\% | 31.20\% |
| Mid-Cap |  | 0.25\% | 4.18\% | 1.47\% | 9.58\% | 6.39\% | 21.87\% |
| Small |  | 0.25\% | 1.72\% | 0.98\% | 5.65\% | 4.42\% | 13.02\% |
| $\square$ Value |  | 0.49\% | 6.63\% | 2.21\% | 14.74\% | 9.83\% | 33.91\% |
| Large |  | 0.25\% | 3.93\% | 1.23\% | 9.58\% | 5.41\% | 20.39\% |
| Mid-Cap |  | 0.25\% | 1.47\% | 0.74\% | 2.46\% | 2.46\% | 7.37\% |
| Small |  | 0.00\% | 1.23\% | 0.25\% | 2.70\% | 1.97\% | 6.14\% |
| Grand Total |  | 2.70\% | 17.69\% | 6.88\% | 3.73 | 28.99\% | 100.00 |

(b) Patterns of star rating conditioned on market cap:

For the growth funds as a group, most are rated as three-star, followed by two-star, fourstar, one-star and five-star. The pattern of star rating is similar across the different market cap within the growth funds.
For the value funds as a group, most are rated as three-star, followed by two-star, fourstar, one-star and five-star. Within the value funds, the large-cap and small-cap funds follow the same pattern as the value funds as a group. Most of the mid-cap funds are rated as three-star and two-star, followed by four-star, one-star and five-star.
Patterns of market cap conditioned on star rating:
Most of the growth funds are large-cap, followed by mid-cap and small-cap. The pattern is similar among the four-star, three-star, two-star and one-start growth funds but among the five-star growth funds, most are large-cap, followed by equal portions of small-cap and mid-cap.
The largest share of the value funds is large-cap, followed by mid-cap and small-cap. The pattern is similar among the four-star, three-star, two-star and one-star value funds.
Among the five-star value funds, there are equal portions of mid-cap and large-cap with no small-cap funds.
2.58 (c) The average three-year return for each type, market cap, and rating.
cont.

| Average of 3YrReturn\% Column Labels $\nabla^{\dagger}$ |  |  | Four | One | Three | Two | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Row Labels | ${ }^{-}$Five |  |  |  |  |  |  |
| EGrowth |  | 19.1144 | 17.0080 | 12.0311 | 15.4837 | 13.8681 | 15.1478 |
| Large |  | 19.3957 | 17.9414 | 13.4389 | 16.3645 | 15.0629 | 16.2365 |
| Mid-Cap |  | 18.1000 | 16.1865 | 11.1133 | 14.7990 | 13.5696 | 14.4935 |
| Small |  | 18.1600 | 16.2029 | 10.2400 | 14.5004 | 12.0422 | 13.6379 |
| $\square$ Value |  | 19.4600 | 16.7463 | 9.9322 | 15.5308 | 14.4315 | 15.1418 |
| Large |  | 17.3200 | 16.7813 | 8.7980 | 15.1287 | 14.8109 | 15.0081 |
| Mid-Cap |  | 21.6000 | 18.8950 | 10.9767 | 18.8030 | 15.3200 | 16.9710 |
| Small |  |  | 14.0560 | 12.4700 | 13.9818 | 12.2775 | 13.3908 |
| Grand Total |  | 19.1773 | 16.9099 | 11.3564 | 15.4996 | 14.0591 | 15.1458 |

(d) There are 56 large cap growth funds with a rating of three. Below are the summary statistics for the three-year return:

|  | Assets | Turnover Ratio(\%) | SD | Sharpe Ratio | Expense Ratio | 1YrReturn\% | 3YrReturn\% | 5YrReturn\% | 10YrReturn\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mean | 1569.913393 | 55.77178571 | 10.76696 | 1.483928571 | 1.086785714 | 11.01410714 | 16.36446429 | 14.69053571 | 7.881607143 |
| Standard Error | 310.8859493 | 5.770010607 | 0.176072 | 0.025782153 | 0.029372338 | 0.479575961 | 0.211876728 | 0.178673034 | 0.214470017 |
| Median | 494.945 | 45.67 | 10.59 | 1.485 | 1.1 | 11.52 | 16.455 | 14.645 | 7.59 |
| Mode | \#N/A | 52 | 11.88 | 1.41 | 0.97 | \#N/A | 17.4 | 14.59 | 6.8 |
| Standard Deviation | 2326.457418 | 43.17880562 | 1.317601 | 0.192935963 | 0.21980245 | 3.588817874 | 1.585540252 | 1.337066558 | 1.604946645 |
| Sample Variance | 5412404.116 | 1864.409255 | 1.736072 | 0.037224286 | 0.048313117 | 12.87961373 | 2.51393789 | 1.787746981 | 2.575853734 |
| Kurtosis | 3.48732685 | 5.005942351 | 8.467439 | -0.399428532 | 1.175285073 | 0.352492297 | 0.300157815 | 1.402229633 | 19.64901039 |
| Skewness | 1.996776548 | 1.890223 | 2.274308 | -0.175188156 | 0.167532557 | $-0.476041631$ | -0.140678531 | $-0.330129068$ | 3.668370541 |
| Range | 9832.5 | 226.51 | 7.91 | 0.81 | 1.25 | 18.35 | 7.63 | 7.69 | 11.41 |
| Minimum | 28.75 | 7.49 | 9.03 | 1.01 | 0.53 | 0.53 | 12.4 | 10.43 | 5.7 |
| Maximum | 9861.25 | 234 | 16.94 | 1.82 | 1.78 | 18.88 | 20.03 | 18.12 | 17.11 |
| Sum | 87915.15 | 3123.22 | 602.95 | 83.1 | 60.86 | 616.79 | 916.41 | 822.67 | 441.37 |
| Count | 56 | 56 | 56 | 56 | 56 | 56 | 56 | 56 | 56 |

2.59 (a) Pivotal table of tallies in terms of counts:


Pivotal table of tallies in terms of $\%$ of grand total:
Count of 3YrReturn\% Column Labels

| Row Labels | ${ }^{-}$Five |  | Four | One | Three | Two | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\square$ Large |  | 1.97\% | 9.09\% | 3.44\% | 23.34\% | 13.76\% | 51.60\% |
| Average |  | 1.72\% | 7.13\% | 3.19\% | 17.69\% | 11.30\% | 41.03\% |
| High |  | 0.25\% | 0.25\% | 0.25\% | 0.49\% | 0.49\% | 1.72\% |
| Low |  | 0.00\% | 1.72\% | 0.00\% | 5.16\% | 1.97\% | 8.85\% |
| $\square$ Mid-Cap |  | 0.49\% | 5.65\% | 2.21\% | 12.04\% | 8.85\% | 29.24\% |
| Average |  | 0.25\% | 5.16\% | 0.74\% | 11.30\% | 6.63\% | 24.08\% |
| High |  | 0.00\% | 0.25\% | 0.98\% | 0.49\% | 2.21\% | 3.93\% |
| Low |  | 0.25\% | 0.25\% | 0.49\% | 0.25\% | 0.00\% | 1.23\% |
| $\square$ Small |  | 0.25\% | 2.95\% | 1.23\% | 8.35\% | 6.39\% | 19.16\% |
| Average |  | 0.25\% | 1.23\% | 0.00\% | 4.42\% | 1.72\% | 7.62\% |
| High |  | 0.00\% | 1.72\% | 1.23\% | 3.93\% | 4.67\% | 11.55\% |
| Grand Total |  | 2.70\% | 17.69\% | 6.88\% | 43.73\% | 28.99\% | 100.00\% |

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2.59
(b) Patterns of star rating conditioned on risk:
cont.
For the large-cap funds as a group, most are rated as three-star, followed by four-star, two-star, five-star and then one-star. The pattern of star rating is the same among the low-risk large-cap funds. The pattern is different among the high-risk and average-risk large-cap funds. Among the high-risk large-cap funds, most are rated as two-star, followed by one three-star with no three-star, four-star or five-star rating. Among the average-risk large-cap funds, most are two-star and three-star, followed by one-star, fourstar and five-star rating.
For the mid-cap funds as a group, most are rated as four-star, followed by three-star, twostar, five-star and then one-star. The pattern of star rating is different among the averagerisk mid-cap funds with the largest portion of two-star, followed by three-star, four-star, one-star and five-star. Among the low-risk mid-cap funds, most are rated as four-star, followed by three-star, five-star, two-star and one-star.
For the small-cap funds as a group, most are rated as three-star, followed by four-star, two-star, one-star and then five-star. Among the average-risk small-cap funds, most are three-star, followed by two-star, four-star, one-star and five-star. Among the high-risk small-cap funds, most are rated as one-star, followed by equal portions of two-star, threestar and four-star and no five-star. Among the low-risk small-cap funds, most are fourstar, followed by three-star and equal portions of two-star and five-star with none rated as one-star.
Patterns of risk conditioned on star rating:
Among the large-cap funds, most are low-risk, followed by average-risk and finally highrisk. The pattern is the same among the one-star, two-star, three-star, four-star and fivestar large-cap funds. Among the mid-cap funds, most are low-risk, followed by averagerisk with no high-risk. The pattern is the same among the five-star, four-star and threestar mid-cap funds.
Among the small-cap funds, most are average-risk, followed by low-risk and finally high-risk. The pattern is the same for the two-star and three-star small-cap funds. Among the one-star small-cap funds, most are high-risk, followed by average-risk with no lowrisk. Among the four-star and five-star small-cap funds, most are low-risk, followed by average-risk and high-risk.
(c) The average three-year return for each market cap, risk, and rating.

| Average of 3YrReturn\% Column Labels - |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Row Labels | ${ }^{-}$Five | Four |  | One | Three | Two | Grand Total |
| $\square$ Large |  | 19.1363 | 17.4397 | 11.7814 | 15.8572 | 14.9639 | 15.7510 |
| Average |  | 18.8986 | 17.8693 | 12.5423 | 16.2635 | 15.3628 | 16.1150 |
| High |  | 20.8000 | 19.0200 | 1.8900 | 16.7050 | 16.1700 | 15.3514 |
| Low |  |  | 15.4343 |  | 14.3833 | 12.3688 | 14.1400 |
| - Mid-Cap |  | 19.8500 | 16.8930 | 11.0678 | 15.6161 | 14.0558 | 15.1181 |
| Average |  | 21.6000 | 16.5819 | 10.6400 | 15.6330 | 14.1159 | 15.3264 |
| High |  |  | 21.4100 | 9.7925 | 15.0500 | 13.8756 | 13.4725 |
| Low |  | 18.1000 | 18.9100 | 14.2600 | 15.9700 |  | 16.3000 |
| $\square$ Small |  | 18.1600 | 15.3083 | 10.6860 | 14.3326 | 12.1146 | 13.5587 |
| Average |  | 18.1600 | 14.5280 |  | 14.1700 | 10.5371 | 13.5361 |
| High |  |  | 15.8657 | 10.6860 | 14.5156 | 12.6958 | 13.5736 |
| Grand Total |  | 19.1773 | 16.9099 | 11.3564 | 15.4996 | 14.0591 | 15.1458 |

2.59 (d) There are 2 large cap funds that are high risk with a rating of three. Below are the
cont.

|  | Assets | Turnover Ratio(\%) | SD | Sharpe Ratio | 1YrReturn\% | 3YrReturn\% | 5YrReturn\% | 10YrReturn\% | Expense Ratio |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mean | 201.675 | 44 | 15.725 | 1.09 | 1.715 | 16.705 | 16.09 | 10.315 | 1.285 |
| Standard Error | 165.705 | 5 | 1.215 | 0.08 | 1.185 | 0.525 | 0.93 | 0.815 | 0.015 |
| Median | 201.675 | 44 | 15.725 | 1.09 | 1.715 | 16.705 | 16.09 | 10.315 | 1.285 |
| Mode | \#N/A | \#N/A | \#N/A | \#N/A | \#N/A | \#N/A | \#N/A | \#N/A | \#N/A |
| Standard Deviation | 234.3422584 | 7.071067812 | 1.718269478 | 0.113137085 | 1.675843071 | 0.74246212 | 1.315218613 | 1.152584053 | 0.021213203 |
| Sample Variance | 54916.29405 | 50 | 2.95245 | 0.0128 | 2.80845 | 0.55125 | 1.7298 | 1.32845 | 0.00045 |
| Kurtosis | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Skewness | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Range | 331.41 | 10 | 2.43 | 0.16 | 2.37 | 1.05 | 1.86 | 1.63 | 0.03 |
| Minimum | 35.97 | 39 | 14.51 | 1.01 | 0.53 | 16.18 | 15.16 | 9.5 | 1.27 |
| Maximum | 367.38 | 49 | 16.94 | 1.17 | 2.9 | 17.23 | 17.02 | 11.13 | 1.3 |
| Sum | 403.35 | 88 | 31.45 | 2.18 | 3.43 | 33.41 | 32.18 | 20.63 | 2.57 |
| Count | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |

2.60 (a) Pivotal table of tallies in terms of counts:


Pivotal table of tallies in terms of \% of grand total:
Count of 3YrReturn\% Column Labels

| Row Labels | $\rightarrow$ Five |  | Four | One | Three | Two | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EGrowth |  | 2.21\% | 11.06\% | 4.67\% | 28.99\% | 19.16\% | 66.09\% |
| Average |  | 1.72\% | 8.60\% | 2.70\% | 23.34\% | 12.53\% | 48.89\% |
| High |  | 0.25\% | 1.72\% | 1.72\% | 3.93\% | 5.65\% | 13.27\% |
| Low |  | 0.25\% | 0.74\% | 0.25\% | 1.72\% | 0.98\% | 3.93\% |
| $\square$ Value |  | 0.49\% | 6.63\% | 2.21\% | 14.74\% | 9.83\% | 33.91\% |
| Average |  | 0.49\% | 4.91\% | 1.23\% | 10.07\% | 7.13\% | 23.83\% |
| High |  | 0.00\% | 0.49\% | 0.74\% | 0.98\% | 1.72\% | 3.93\% |
| Low |  | 0.00\% | 1.23\% | 0.25\% | 3.69\% | 0.98\% | 6.14\% |
| Grand Total |  | 2.70\% | 17.69\% | 6.88\% | 43.73\% | 28.99\% | 100.00\% |

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2.60
(b) Patterns of star rating conditioned on risk:
cont.
For the growth funds as a group, most are rated as three-star, followed by two-star, fourstar, one-star and five-star. The pattern of star rating is the same among the low-risk and average-risk growth funds. The pattern is different among the high-risk growth funds. Among the high-risk growth funds, most are rated as two-star, followed by three-star, then equal portions of one-star and four-star and finally five-star.
For the value funds as a group, most are rated as three-star, followed by two-star, fourstar, one-star and five-star. The average-risk value funds follow the same pattern. Among the high-risk value funds, most are two-star, followed by three-star, one-star, four-star with no five-star. Among the low-risk value funds, most are three-star, followed by four-star, two-star, one-star with no one-star.
Patterns of risk conditioned on star rating:
Most of the growth funds are rated as average-risk, followed by high-risk and then lowrisk. The pattern is the same among the one-star, two-star, three-star and four-star growth funds. Among the five-star growth funds, most are average-risk, followed by equal portions of high-risk and low-risk.
Most of the value funds are rated as average-risk, followed by low-risk and then high-risk. The pattern is the same among the three-star and four-star value funds. Among the onestar and two-star value funds, most are average-risk, followed by high-risk and low-risk. Among the five-star value funds, all are average-risk with no low-risk or high-risk.
(c)

| Average of Row Labels | $\begin{aligned} & \% \text { Colur } \\ & \hline \text { Five } \end{aligned}$ | Four |  | One | Three | Two | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EGrowth |  | 19.1144 | 17.0080 | 12.0311 | 15.4837 | 13.8681 | 15.1478 |
| Average |  | 19.0186 | 16.9457 | 12.9064 | 15.6177 | 14.0775 | 15.4263 |
| High |  | 20.8000 | 17.4457 | 10.3371 | 14.8094 | 13.3452 | 14.0587 |
| Low |  | 18.1000 | 16.7133 | 14.2600 | 15.2071 | 14.2050 | 15.3606 |
| $\square$ Value |  | 19.4600 | 16.7463 | 9.9322 | 15.5308 | 14.4315 | 15.1418 |
| Average |  | 19.4600 | 17.2985 | 10.6000 | 16.1334 | 15.2976 | 15.9071 |
| High |  |  | 14.6850 | 7.3767 | 14.7025 | 13.0714 | 12.6131 |
| Low |  |  | 15.3620 | 14.2600 | 14.1047 | 10.5325 | 13.7908 |
| Grand Total |  | 19.1773 | 16.9099 | 11.356 | 5.49 | 4.0591 | 5.1 |

(d) There are 16 growth funds with high risk with a rating of three. Below are the summary statistics for the three-year return:

|  | Assets | Turnover Ratio(\%) | SD | Sharpe Ratio | 1YrReturn\% | 3YrReturn\% | 5YrReturn\% | 10YrReturn\% | Expense Ratio |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mean | 288.66625 | 116.2125 | 14.45625 | 1.095625 | 0.1375 | 14.809375 | 15.6625 | 8.463125 | 1.394375 |
| Standard Error | 63.7015223 | 38.50097604 | 0.237966866 | 0.062769212 | 1.084409786 | 0.575337197 | 0.367889816 | 0.438094091 | 0.047019223 |
| Median | 257.64 | 77 | 14.385 | 1.02 | -0.445 | 13.84 | 15.375 | 8.175 | 1.38 |
| Mode | \#N/A | \#N/A | \#N/A | 1.29 | \#N/A | \#N/A | \#N/A | \#N/A | 1.3 |
| Standard Deviation | 254.8060892 | 154.0039042 | 0.951867463 | 0.251076847 | 4.337639143 | 2.301348789 | 1.471559264 | 1.752376363 | 0.18807689 |
| Sample Variance | 64926.14309 | 23717.2025 | 0.906051667 | 0.063039583 | 18.81511333 | 5.29620625 | 2.165486667 | 3.070822917 | 0.035372917 |
| Kurtosis | -0.717209396 | 13.85191441 | 1.691247726 | 6.096226271 | 0.375691283 | -0.366090479 | -0.601262563 | 1.716192124 | 2.579478964 |
| Skewness | 0.690555804 | 3.615932824 | 1.129564954 | 2.179561503 | 0.686588585 | 0.846169605 | -0.128329303 | 1.265339908 | 1.016917946 |
| Range | 756.93 | 659 | 3.62 | 1.03 | 16.48 | 7.58 | 4.94 | 6.48 | 0.8 |
| Minimum | 35.97 | 18 | 13.32 | 0.85 | -6.51 | 12.26 | 13.02 | 6.5 | 1.1 |
| Maximum | 792.9 | 677 | 16.94 | 1.88 | 9.97 | 19.84 | 17.96 | 12.98 | 1.9 |
| Sum | 4618.66 | 1859.4 | 231.3 | 17.53 | 2.2 | 236.95 | 250.6 | 135.41 | 22.31 |
| Count | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 |



(b) Patterns of star rating conditioned on type, market cap and risk:

From Problem 2.58 (b), we know that the growth funds as a group, most are rated as three-star, followed by two-star, four-star, one-star and five-star. The pattern of star rating is the same across the different market cap within the growth funds with most of the funds receiving a three-star rating, followed by two-star, four-star, one-star and fivestar. If we want to bore further down into the subsets of star-rating among the large-cap growth funds, we see that similar pattern does not hold for the various risk ratings. For example, among the large-cap growth funds with an high-risk rating, most are rated as three-star and two-star each with equal portion, followed by equal shares of five-star and four-star with no one-star.
For the value funds as a group, most are rated as three-star, followed by two-star, fourstar, one-star and five-star. Within the value funds, the large-cap and small-cap funds follow the same pattern as the value funds as a group. If we want to bore further down into the subsets of star-rating among the large-cap value funds, we see that similar pattern does not hold through for the various risk ratings. For example, among the large-cap value funds with an average-risk rating, the pattern is the same as the large-cap value funds as a group. However, among the large-cap value funds with a high-risk, they are all one-star funds.
Patterns of market cap conditioned on type, risk and star-rating:
Again, from Problem 2.58 (b), we know that most of the growth funds are large-cap, followed by mid-cap and small-cap. The pattern is similar among the four-star, three-star, two-star and one-start growth funds but among the five-star growth funds, most are largecap, followed by equal portions of small-cap and mid-cap. If we bore further down into the subsets of risk-rating, we see that similar pattern does not hold across the different risk levels. For example, among the high-risk, four-star, growth funds, most are smallcap followed by equal portions of large-cap and mid-cap.
2.61 (c) The tables for problems 2.58 through 2.60 are easier to interpret. With too many cont.
(d) There are many empty cells with no observation in the table in this problem as a result of increasing the dimension. Collapsing the table back to those in problems 2.58 through 2.60 though can result in potential loss of detailed information or pattern in the data.
2.62 With the help of the slicers, the fund with the highest five-year return at $22.83 \%$ is an average risk, large cap, growth fund with a four-star rating.

2.63 There is only one small cap fund with a five-star rating and its five-year return is $19.01 \%$.


| Star Rating |
| :--- |
| Five |
| Four |
| One |
| Three |
| Two |


2.64 The fund with a fund number RF206 has the lowest five-year return at $5.06 \%$ and is a large cap, high risk, value fund with a one-star rating.
2.65 The five-star fund with the highest five-year return at $19.65 \%$ is a large cap, average risk, growth fund.


The funds that have the lowest five-year return at $5.06 \%$ is a large cap, high risk, value fund with a one-star rating.

2.67 (a)

| Type | 2010 | 2011 | 2012 | 2013 | 2014 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Android | 23.3 | 49.2 | 69.0 | 78.8 | 81.5 |
| iOS | 15.6 | 18.8 | 18.7 | 15.1 | 14.8 |
| Microsoft | 4.9 | 1.8 | 2.5 | 3.3 | 2.7 |
| Blackberry | 16.0 | 10.3 | 4.5 | 1.9 | 0.4 |
| OtherOS | 40.2 | 19.8 | 5.4 | 1.0 | 0.6 |

(b) The Android smartphone sales have been increasing since 2010 while those of the Blackberry and OtherOS have been decreasing since 2010. The iOS smartphone sales had been increasing since 2010 and reached the peak in 2011 and started a downward trend since. The Microsoft smartphone sales had been decreasing since 2010 and reached the trough in 2012 but had seen a comeback since.
(a)

| Index | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Dow Transportation | 15.9 | 24.6 | -1.7 | 5.7 | 39.5 |
| NASDAQ Composite | 43.9 | 16.9 | -1.8 | 15.9 | 38.3 |
| Russell 2000 | 25.2 | 25.3 | -5.5 | 14.6 | 37.0 |
| NSADAQ 100 | 53.5 | 19.2 | 2.7 | 16.8 | 35.0 |
| S\&P Midcap | 35.0 | 24.9 | -3.1 | 16.1 | 31.6 |
| Wilshire 5000 | 27.1 | 15.7 | -1.0 | 13.7 | 31.4 |
| S\&P 500 | 23.5 | 12.8 | 0.0 | 13.4 | 29.6 |
| Dow Industrials | 18.8 | 11.0 | 5.5 | 7.3 | 26.5 |
| Dow Utilities | 7.3 | 1.8 | 14.7 | -2.5 | 8.3 |

(b) All indices reached their trough in 2011 and have been on the upward trend since with the exception of the Dow Utilities which reach its peak in 2011.
2.71 (a) There is a title.
(b) None of the axes are labeled.
(c)

2.72 (a) There is a title.
(b) The simplest possible visualization is not used.
(c)

2.73
(a) None.
(b) The use of chartjunk.
(c)

2.75 (a)


2.75
cont.
(a)
(b) The bar chart and the pie chart should be preferred over the exploded pie chart, doughnut
chart, the cone chart and the pyramid chart since the former set is simpler and easier to
(b) The bar chart and the pie chart should be preferred over the exploded pie chart, doughnut
chart, the cone chart and the pyramid chart since the former set is simpler and easier to interpret.

(a)

$2.76 \quad$ (a)
cont.


(b) The bar chart and the pie chart should be preferred over the exploded pie chart, doughnut chart, the cone chart and the pyramid chart since the former set is simpler and easier to interpret.
2.77 A histogram uses bars to represent each class while a polygon uses a single point. The histogram should be used for only one group, while several polygons can be plotted on a single graph.
2.78 A summary table allows one to determine the frequency or percentage of occurrences in each category.
2.79 A bar chart is useful for comparing categories. A pie chart is useful when examining the portion of the whole that is in each category. A Pareto diagram is useful in focusing on the categories that make up most of the frequencies or percentages.
2.80 The bar chart for categorical data is plotted with the categories on the vertical axis and the frequencies or percentages on the horizontal axis. In addition, there is a separation between categories. The histogram is plotted with the class grouping on the horizontal axis and the frequencies or percentages on the vertical axis. This allows one to more easily determine the distribution of the data. In addition, there are no gaps between classes in the histogram.
2.81 A time-series plot is a type of scatter diagram with time on the x -axis.
2.82 Because the categories are arranged according to frequency or importance, it allows the user to focus attention on the categories that have the greatest frequency or importance.
2.83 Percentage breakdowns according to the total percentage, the row percentage, and/or the column percentage allow the interpretation of data in a two-way contingency table from several different perspectives.
2.84 A contingency table contains information on two categorical variables whereas a multidimensional table can display information on more than two categorical variables.
2.85 The multidimensional PivotTable can reveal additional patterns that cannot be seen in the contingency table. One can also change the statistic displayed and compute descriptive statistics which can add insight into the data.
2.86 In a PivotTable in Excel, double-clicking a cell drills down and causes Excel to display the underlying data in a new worksheet to enable you to then observe the data for patterns. In Excel, a slicer is a panel of clickable buttons that appears superimposed over a worksheet to enable you to work with many variables at once in a way that avoids creating an overly complex multidimensional contingency table that would be hard to comprehend and interpret.
2.87 Sparklines are compact time-series visualizations of numerical variables. Sparklines can also be used to plot time-series data using smaller time units than a time-series plot to reveal patterns that the time-series plot may not.
(a)

Bar Chart


Pie Chart

(a)
cont.
Pareto Diagram

(b)

## Pareto Diagram


(c) The publisher gets the largest portion (64.8\%) of the revenue. About half (32.3\%) of the revenue received by the publisher covers manufacturing costs. The publisher's marketing and promotion account for the next largest share of the revenue, at $15.4 \%$. Author, bookstore employee salaries and benefits, and publisher administrative costs and taxes each account for around $10 \%$ of the revenue, whereas the publisher after-tax profit, bookstore operations, bookstore pretax profit, and freight constitute the "trivial few" allocations of the revenue. Yes, the bookstore gets twice the revenue of the authors.
(a) Number of Movies:


2.89
cont.
(a)


## Gross (in \$millions):


(a) cont.

2.89
(a) Number of Tickets Sold (millions):
cont.


2.89
cont.
(a)

(b) Based on the Pareto chart for the number of movies, "Original screenplay", "Based on real life events" and "Based on fiction/short story" are the "vital few" and capture about $92 \%$ of the market share. According to the Pareto chart for gross (in \$millions), "Original screenplay", "Based on fiction book/short story" and "Based on comic/graphic novel" are the "vital few" and capture about $67 \%$ of the market share. According to the Pareto chart for number of tickets sold (in millions), "Original screenplay", "Based on fiction book/short story" and "Based on comic/graphic novel" are the "vital few" and capture about $67 \%$ of the market share.
(a) Percentages in decimals as proportions

2.90 cont.
(a)

(b) The pie chart may be best since with only five categories, it enables you to see the portion of the whole in each category.
(c) Percentages in decimals as proportions

$2.90 \quad$ (c)
cont.

(d) The pie chart may be best since, with only four categories it enables you to see the portion of the whole in each category.
(e) Based on the Pareto chart for "Most Often Ways to Find out About New Marketing Agencies", about 80\% of the marketers use "referrals from friends/colleagues" and "calls/emails from agencies" to find out about new marketing agencies for hire. Based on the Pareto chart for "Importance of Marketing Agency Specializing in Marketer’s Industry", about $88 \%$ of the marketers value the marketing agencies that specialize in their industry as "somewhat important" or "very important".
2.91 (a)

| Type of Entrée | $\%$ | Number S |
| :--- | ---: | ---: |
| Beef | $29.68 \%$ | 187 |
| Chicken | $16.35 \%$ | 103 |
| Mixed | $4.76 \%$ | 30 |
| Duck | $3.97 \%$ | 25 |
| Fish | $19.37 \%$ | 122 |
| Pasta | $10.00 \%$ | 63 |
| Shellfish | $11.75 \%$ | 74 |
| Veal | $4.13 \%$ | 26 |
| Total | $100.00 \%$ | 630 |

(b)


2.91 (c) The Pareto diagram has the advantage of offering the cumulative percentage view of cont. the categories and, hence, enables the viewer to separate the "vital few" from the "trivial many".
(d) Beef and fish account for nearly $50 \%$ of all entrees ordered by weekend patrons of a continental restaurant. When chicken is included, nearly two-thirds of the entrees are accounted for.
2.92 (a)

| Count of Dessert Ordered <br> Desserts Ordered | Gender |  |  |
| :--- | :--- | :--- | :--- |
| Yes | Male | Female | Grand Total |
| No | $34.25 \%$ | $65.75 \%$ | $100.00 \%$ |
| Grand Total | $51.65 \%$ | $48.35 \%$ | $100.00 \%$ |


| Count of Dessert Ordered Gender ${ }^{-1}$ \| |  |  |  |
| :---: | :---: | :---: | :---: |
| Desserts Ordered | ${ }^{+}$Male | Female | Grand Total |
| Yes | 16.67\% | 29.09\% | 23.17\% |
| No | 83.33\% | 70.91\% | 76.83\% |
| Grand Total | 100.00\% | 100.00\% | 100.00\% |


| Count of Dessert Ordered | Gender <br> Male | $\checkmark 1$ | Female Grand Total |  |
| :---: | :---: | :---: | :---: | :---: |
| Desserts Ordered |  |  |  |  |
| Yes |  | 7.94\% | 15.24\% | 23.17\% |
| No |  | 39.68\% | 37.14\% | 76.83\% |
| Grand Total |  | 47.62\% | 5238\% | 100.00\% |


| Count of Dessert Ordered Beef Entrée ${ }^{-1}$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Dessert Ordered | ${ }^{+1}$ Yes |  | No | Grand Total |
| Yes |  | 52.11\% | 47.89\% | 100.00\% |
| No |  | 25.20\% | 74.80\% | 100.00\% |
| Grand Total |  | 3127\% | 68.73\% | 100.00\% |


| Count of Dessert Ordered Beef Entrée ${ }^{-1}$ |  |  | No | Grand Total |
| :---: | :---: | :---: | :---: | :---: |
| Dessert Ordered | ${ }^{\downarrow}$ Yes |  |  |  |
| Yes |  | 37.56\% | 15.70\% | 22.54\% |
| No |  | 62.44\% | 84.30\% | 77.46\% |
| Grand Total |  | 100.00\% | 100.00\% | 100.00\% |


| Count of Dessert Ordered B |  | Beef Entrée $-\downarrow$ |  | No | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Dessert Ordered | $\stackrel{\square}{ }$ | Yes |  |  |  |
| Yes |  |  | 11.75\% | 10.79\% | 22.54\% |
| No |  |  | 19.52\% | 57.94\% | 77.46\% |
| Grand Total |  |  | 31.27\% | 68.73\% | 100.00\% |

2.92
cont.
(b) If the owner is interested in finding out the percentage of joint occurrence of gender and ordering of dessert or the percentage of joint occurrence of ordering a beef entrée and a dessert among all patrons, the table of total percentages is most informative. If the owner is interested in the effect of gender on ordering of dessert or the effect of ordering a beef entrée on the ordering of dessert, the table of column percentages will be most informative. Since dessert will usually be ordered after the main entree and the owner has no direct control over the gender of patrons, the table of row percentages is not very useful here.
(c) $16.67 \%$ of the men sampled ordered desserts compared to $29.09 \%$ of the women. Women are almost twice as likely to order desserts as men. $37.56 \%$ of the patrons ordering a beef entree ordered dessert compared to less than $15.7 \%$ of patrons ordering all other entrees. Patrons ordering beef are better than 2.3 times as likely to order dessert as patrons ordering any other entree.
(a) United States Fresh Food Consumed:

2.93 (a)
cont.


Japan Fresh Food Consumed:

2.93
(a) cont.


Russia Fresh Food Consumed:

2.93 (a)
cont.

(b) United States Packaged Food Consumed:

2.93 (b) cont.

2.93 (b) Japan Packaged Food Consumed:
cont.

2.93 cont.
(b)


Russian Packaged Food Consumed:

2.93 (b)
cont.

(c) The fresh food consumption patterns between Japanese and Russians are quite similar with vegetables taking up the largest share followed by meats and seafood while Americans consume about the same amount of meats and seafood, and vegetables. Among the three countries, vegetables, and meats and seafood constitute more than $60 \%$ of the fresh food consumption.
For Americans, dairy products, and processed, frozen, dried and chilled food and ready-to-eat meals make up slightly more than $60 \%$ of the packaged food consumption. For Japanese, processed, frozen, dried and chilled food, and ready-to-eat meals, and dairy products constitute more than $60 \%$ of their packaged food consumption. For the Russians, bakery goods and dairy products take up $60 \%$ of the share of their package food consumption.
2.94 (a)


The airline industry accounts for most of the complaints.
(b)

2.94 (b)
cont.

2.95 (a)

| Range | Frequency Percentage |  |
| :--- | ---: | ---: |
| 0 but less than 25 | 17 | $34 \%$ |
| 25 but less than 50 | 19 | $38 \%$ |
| 50 but less than 75 | 5 | $10 \%$ |
| 75 but less than 100 | 2 | $4 \%$ |
| 100 but less than 125 | 3 | $6 \%$ |
| 125 but less than 150 | 2 | $4 \%$ |
| 150 but less than 175 | 2 | $4 \%$ |

2.95
(b)
cont.


(c)
cont.

| Range | Cumulative $\%$ |
| :--- | ---: |
| 0 but less than 25 | $34 \%$ |
| 25 but less than 50 | $72 \%$ |
| 50 but less than 75 | $82 \%$ |
| 75 but less than 100 | $86 \%$ |
| 100 but less than 125 | $92 \%$ |
| 125 but less than 150 | $96 \%$ |
| 150 but less than 175 | $100 \%$ |


(d) You should tell the president of the company that over half of the complaints are resolved within a month, but point out that some complaints take as long as three or four months to settle.
$2.96 \quad$ (a)

2.96 cont.
(a)


2.96
(b)
cont.

(c) The alcohol $\%$ is concentrated between 4 and 6 , with more between 4 and 5 . The calories are concentrated between 125 and 175. The carbohydrates are concentrated between 10 and 16. There are outliers in the percentage of alcohol in both tails. There are a few beers with alcohol content as high as around $11 \%$. There are a few beers with calories content higher than 250 and carbohydrates higher than 31.
There is a strong positive relationship between percentage alcohol and calories, and calories and carbohydrates and a moderately positive relationship between percentage alcohol and carbohydrates.
(a) Ordered array:

| Cigarette Tax | 0.170 | 0.300 | 0.360 | 0.370 | 0.425 | 0.440 | 0.450 | 0.550 | 0.570 | 0.570 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | 0.600 | 0.600 | 0.620 | 0.640 | 0.680 | 0.790 | 0.800 | 0.840 | 0.870 | 0.995 |
|  | 1.030 | 1.150 | 1.250 | 1.310 | 1.339 | 1.360 | 1.410 | 1.530 | 1.600 | 1.600 |
|  | 1.660 | 1.700 | 1.700 | 1.780 | 1.980 | 2.000 | 2.000 | 2.000 | 2.000 | 2.000 |
|  | 2.520 | 2.700 | 2.750 | 2.900 | 3.025 | 3.200 | 3.400 | 3.500 | 3.510 | 4.350 |

(b)

(c) There is a $\$ 4.18$ difference in the state cigarette tax between the lowest and highest. The distribution of the cigarette tax is somewhat right-skewed with one state having a cigarette tax higher than $\$ 4.00$. Majority of the states though have cigarette tax concentrated around $\$ 0.75$.
(a) One-year CD:

|  |  | Stem-and-Leaf Disp |  |
| :---: | :---: | :---: | :---: |
|  |  | Stem unit | 0.1 |
|  |  |  |  |
| Statist |  | 2 | 3 |
| Sample Size | 25 | 3 |  |
| Mean | 0.8624 | 4 | 00 |
| Median | 0.9000 | 5 | 59 |
| Std. Deviation | 0.2893 | 6 | 5 |
| Minimum | 0.2300 | 7 | 015 |
| Maximum | 1.3400 | 8 | 005 |
|  |  | 9 | 055 |
|  |  | 10 | 00049 |
|  |  | 11 | 59 |
|  |  | 12 | 2 |
|  |  | 13 | 04 |

5-year CD

|  |  | Stem-and-Leaf Display |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
|  |  | Stem unit | 0.1 |  |
|  |  |  |  |  |
| Statisti |  | 4 | 9 |  |
| Sample Size | 25 | 5 |  |  |
| Mean | 1.6384 | 6 |  |  |
| Median | 1.7300 | 7 |  |  |
| Std. Deviation | 0.4244 | 8 |  |  |
| Minimum | 0.4900 | 9 | 3 |  |
| Maximum | 2.2300 | 10 | 5 |  |
|  |  | 11 |  |  |
|  |  | 12 | 0 |  |
|  |  | 13 | 49 |  |
|  |  | 14 | 599 |  |
|  |  | 15 | 0 |  |
|  |  | 16 | 00 |  |
|  |  | 17 | 355 |  |
|  |  | 18 | 035 |  |
|  |  | 19 | 88 |  |
|  |  | 20 | 8 |  |
|  |  | 21 | 03 |  |
|  |  | 22 | 23 |  |

2.98
cont.
(b)

(c) There appears to be a positive relationship between the yield of the one-year CD and the five-year CD.
2.99
(a),(c)

| bin | Frequency | Percentage |
| :--- | ---: | ---: |
| 0 but less than 5 | 19 | $9.50 \%$ |
| 5 but less than 10 | 79 | $39.50 \%$ |
| 10 but less than 15 | 60 | $30.00 \%$ |
| 15 but less than 20 | 29 | $14.50 \%$ |
| 20 but less than 25 | 9 | $4.50 \%$ |
| 25 but less than 30 | 2 | $1.00 \%$ |
| 30 but less than 35 | 1 | $0.50 \%$ |
| 35 but less than 40 | 1 | $0.50 \%$ |

(b)

2.99
(b)
cont.

(c)

(d) CEO compensation in 2013 is right skewed. Slightly higher than $80 \%$ of the CEOs have compensation lower than $\$ 15,000,000$
2.99
cont.
(e)

(f) There is not any obvious relationship between the total compensation and investment return in 2013.
2.100 (a)

## Frequencies (Boston)

| Weight (Boston) | Frequency | Percentage |
| :---: | ---: | ---: |
| 3015 but less than 3050 | 2 | $0.54 \%$ |
| 3050 but less than 3085 | 44 | $11.96 \%$ |
| 3085 but less than 3120 | 122 | $33.15 \%$ |
| 3120 but less than 3155 | 131 | $35.60 \%$ |
| 3155 but less than 3190 | 58 | $15.76 \%$ |
| 3190 but less than 3225 | 7 | $1.90 \%$ |
| 3225 but less than 3260 | 3 | $0.82 \%$ |
| 3260 but less than 3295 | 1 | $0.27 \%$ |

(b)

Frequencies (Vermont)

| Weight (Vermont) | Frequency | Percentage |
| :---: | ---: | ---: |
| 3550 but less than 3600 | 4 | $1.21 \%$ |
| 3600 but less than 3650 | 31 | $9.39 \%$ |
| 3650 but less than 3700 | 115 | $34.85 \%$ |
| 3700 but less than 3750 | 131 | $39.70 \%$ |
| 3750 but less than 3800 | 36 | $10.91 \%$ |
| 3800 but less than 3850 | 12 | $3.64 \%$ |
| 3850 but less than 3900 | 1 | $0.30 \%$ |

$2.100 \quad$ (c)
cont.

(d) $0.54 \%$ of the "Boston" shingles pallets are underweight while $0.27 \%$ are overweight.
$1.21 \%$ of the "Vermont" shingles pallets are underweight while $3.94 \%$ are overweight.
2.101 (a),(c) Two-star:

|  | Average price |  | Frequency | Percentage | Cumulative Pctage. |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 10 | but less than | 20 | 1 | 2.44\% | 2.44\% |
| 20 | but less than | 30 | 1 | 2.44\% | 4.88\% |
| 30 | but less than | 40 | 5 | 12.20\% | 17.07\% |
| 40 | but less than | 50 | 8 | 19.51\% | 36.59\% |
| 50 | but less than | 60 | 4 | 9.76\% | 46.34\% |
| 60 | but less than | 70 | 8 | 19.51\% | 65.85\% |
| 70 | but less than | 80 | 7 | 17.07\% | 82.93\% |
| 80 | but less than | 90 | 4 | 9.76\% | 92.68\% |
| 90 | but less than | 100 | 2 | 4.88\% | 97.56\% |
| 100 | but less than | 110 | 1 | 2.44\% | 100.00\% |

2.101 cont.
(a),(c)
Three-star:

| Average price | Frequency | Percentage | Cumulative Pctage. |  |
| ---: | ---: | ---: | ---: | ---: |
| 25 but less than | 40 | 1 | $2.44 \%$ | $2.44 \%$ |
| 40 but less than | 55 | 5 | $12.20 \%$ | $14.63 \%$ |
| 55 but less than | 70 | 4 | $9.76 \%$ | $24.39 \%$ |
| 70 but less than | 85 | 9 | $21.95 \%$ | $46.34 \%$ |
| 85 but less than | 100 | 11 | $26.83 \%$ | $73.17 \%$ |
| 100 but less than | 115 | 5 | $12.20 \%$ | $85.37 \%$ |
| 115 but less than | 130 | 3 | $7.32 \%$ | $92.68 \%$ |
| 130 but less than | 145 | 1 | $2.44 \%$ | $95.12 \%$ |
| 145 but less than | 160 | 2 | $4.88 \%$ | $100.00 \%$ |

Four-star:

|  | Average price | Frequency | Percentage | Cumulative Pctage. |
| :---: | :---: | ---: | ---: | ---: |
| 0 | but less than | 20 | 1 | $2.44 \%$ |
| 20 | but less than | 40 | 0 | $0.00 \%$ |
| 40 | but less than | 60 | 1 | $2.44 \%$ |
| 60 | but less than | 80 | 7 | $17.07 \%$ |
| 80 | but less than | 100 | 4 | $9.76 \%$ |
| 100 | but less than | 120 | 9 | $21.95 \%$ |
| 120 | but less than | 140 | 7 | $17.07 \%$ |
| 140 | but less than | 160 | 5 | $12.20 \%$ |
| 160 | but less than | 180 | 1 | $2.95 \%$ |
| 180 | but less than | 200 | 5 | $12.20 \%$ |
| 200 | but less than | 220 | 1 | $2.71 \%$ |

(b) Two-star:

2.101 (b) cont.


Three-star:

2.101
(b)
cont.


Four-star:

2.101
(b)
cont.

(c) Two-star:

2.101
(c) Three-star:
cont.


Four-star:
Cumulative Percentage Polygon

(d) The price of two-star and four-star hotels are slightly left-skewed while that of three-star isslight right-skewed. The median price of two-star , three-star and four-star hotels is around 65, 92.5, and 110 English pounds, respectively.
2.101 (e)
cont.

(f) The relationship of the price between two-star and three-star, three-star and four-star, and two-star and four-star hotels are all positve.
2.102 (a)

| Calories | Frequency | Percentage | Percentage Less Than |
| :---: | :--- | :--- | :--- |
| 50 up to 100 | 3 | $12 \%$ | $12 \%$ |
| 100 up to 150 | 3 | 12 | 24 |
| 150 up to 200 | 9 | 36 | 60 |
| 200 up to 250 | 6 | 24 | 84 |
| 250 up to 300 | 3 | 12 | 96 |
| 300 up to 350 | 0 | 0 | 96 |
| 350 up to 400 | 1 | 4 | 100 |


(b)

| Cholesterol | Frequency | Percentage | Percentage Less Than |
| :---: | :---: | :---: | :---: |
| 0 up to 50 | 2 | 8 | $8 \%$ |
| 50 up to 100 | 17 | 68 | 76 |
| 100 up to 150 | 4 | 16 | 92 |
| 150 up to 200 | 1 | 4 | 96 |
| 200 up to 250 | 0 | 0 | 96 |
| 250 up to 300 | 0 | 0 | 96 |
| 300 up to 350 | 0 | 0 | 96 |
| 350 up to 400 | 0 | 0 | 96 |
| 400 up to 450 | 0 | 0 | 96 |
| 450 up to 500 | 1 | 4 | 100 |

2.102 (b)
cont.

(c) The sampled fresh red meats, poultry, and fish vary from 98 to 397 calories per serving, with the highest concentration between 150 to 200 calories. One protein source, spareribs, with 397 calories, is more than 100 calories above the next highest caloric food. The protein content of the sampled foods varies from 16 to 33 grams, with $68 \%$ of the data values falling between 24 and 32 grams. Spareribs and fried liver are both very different from other foods sampled-the former on calories and the latter on cholesterol content.
2.103 (a)

(b) The commercial average price was highest in the summer of 2008 and had since declined. The residential average price of gasoline in the United States is higher in the summer in general and seems to peak in June.
2.103
(c)
cont.

(d) There appears to be a slight positive relationship between the commercial price and residential price.
2.104 (a)

(b) There is a downward trend in the amount filled.
(c) The amount filled in the next bottle will most likely be below 1.894 liter.
(d) The scatter plot of the amount of soft drink filled against time reveals the trend of the data, whereas a histogram only provides information on the distribution of the data.
2.105 (a)


2.105 (b) The Japanese yen had depreciated against the U.S. dollar since 1982 while the Canadian cont. dollar appreciated gradually from 1980 to 1987 and from 1991 to 2002 and then started to depreciate since. The English pound to U.S. dollar's exchange rate has been quite stable since 1983.
(c) The U.S. dollar has appreciated against the Japanese yen since 1980 and appreciated against the Canadian dollar since 2002 in general while the exchange rate against the English bound has been stable in general.
(d)

2.105
(d)
cont.
2.106
(a)

| Variations | Percentage of Download |
| :--- | :--- |
| Original Call to ActionButton | $9.64 \%$ |
| New Call to Action Button | $13.64 \%$ |

(b)

2.106 (c) The New Call to Action Button has a higher percentage of downloads at $13.64 \%$ when
cont. compared to the Original Call to Action Button with a $9.64 \%$ of downloads.
(d)

| Vaniations | Percentage of Downloads |
| :--- | :--- |
| Original web design | $8.90 \%$ |
| New web design | $9.41 \%$ |

(e)

(f) The New web design has only a slightly higher percentage of downloads at $9.41 \%$ when compared to the Original web design with an $8.90 \%$ of downloads.
(g) The New web design is only slightly more successful than the Original web design while the New Call to Action Button is much more successful than the Original Call to Action Button with about $41 \%$ higher percentage of downloads.
(h)

| Call to Action Button | WebDesign | Percentage of <br> Downloads |
| :--- | :---: | :---: |
| Old | Old | $8.30 \%$ |
| New | Old | $13.70 \%$ |
| Old | New | $9.50 \%$ |
| New | New | $17.00 \%$ |

(i) The combination of the New Call to Action Button and the New web design results in slightly more than twice as high a percentage of downloads than the combination of the Old Call to Action Button and Old web design.
(j) The New web design is only slightly more successful than the Original web design while the New Call to Action Button is much more successful than the Original Call to Action Button with about $41 \%$ higher percentage of downloads. However, the combination of the New Call to Action Button and New web design results in more than twice as high a percentage of downloads than the combination of the Old Call to Action Button and Old web design.


Statistics for Managers


## Chapter 2

Organizing and Visualizing Variables

## Objectives

## In this chapter you learn:

- Organizing categorical variables.
- Organizing numerical variables.
- Visualizing categorical variables.
- Visualizing numerical variables.
- Organizing and visualizing a mix of variables.
- The challenge in organizing and visualizing variables.


## Organizing Data Creates Both Tabular And Visual Summaries <br> DCOVA

- Summaries both guide further exploration and sometimes facilitate decision making.
- Visual summaries enable rapid review of larger amounts of data \& show possible significant patterns.
- Often, the Organize and Visualize step in DCOVA occur concurrently.


## Categorical Data Are Organized By Utilizing Tables



## Organizing Categorical Data: Summary Table

## DCOVA

- A summary table tallies the frequencies or percentages of items in a set of categories so that you can see differences between categories.

Main Reason Young Adults Shop Online

| Reason For Shopping Online? | Percent |
| :--- | ---: |
| Better Prices | $37 \%$ |
| Avoiding holiday crowds or hassles | $29 \%$ |
| Convenience | $18 \%$ |
| Better selection | $13 \%$ |
| Ships directly | $3 \%$ |

Source: Data extracted and adapted from "Main Reason Young Adults Shop Online?"
USA Today, December 5, 2012, p. 1A.

## A Contingency Table Helps Organize Two or More Categorical Variables

DCOVA

- Used to study patterns that may exist between the responses of two or more categorical variables.
- Cross tabulates or tallies jointly the responses of the categorical variables.
- For two variables the tallies for one variable are located in the rows and the tallies for the second variable are located in the columns.


## Contingency Table - Example

 DCOVA- A random sample of 400 invoices is drawn.
- Each invoice is categorized as a small, medium, or large amount.
- Each invoice is also examined to identify if there are any errors.
- This data are then organized in the contingency table to the right.

Contingency Table Showing Frequency of Invoices Categorized By Size and The Presence Of Errors

|  | No <br> Errors | Errors | Total |
| :---: | ---: | ---: | ---: |
| Small <br> Amount | 170 | 20 | 190 |
| Medium <br> Amount <br> Large <br> Amount | 100 | 40 | 140 |
| Total | 335 | 5 | 70 |

## Contingency Table Based On Percentage Of Overall Total

DCOVA

|  | No Errors | Errors | Total |  | 50\% = | 170 / |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Small | 170 | 20 | 190 | $\rightarrow$ | .00\% = | $100 / 4$ |  |
| Amount |  |  |  |  | .25\% | $65 /$ |  |
| Medium | 100 | 40 | 140 |  |  |  |  |
| Amount |  |  |  |  | No |  | Total |
| Large Amount | 65 | 5 | 70 |  | Errors | Errors |  |
|  |  |  |  |  | 42.50\% | 5.00\% | 47.50\% |
| Total | 335 | 65 | 400 | Amount |  |  |  |
|  |  |  |  | Medium Amount | 25.00\% | 10.00\% | 35.00\% |
| 83.75\% of sampled invoices have no errors and $47.50 \%$ of sampled invoices are for small amounts. |  |  |  | Large Amoun | 16.25\% | 1.25\% | 17.50\% |
|  |  |  |  | Total | 83.75\% | 16.25\% | 100.0\% |

## Contingency Table Based On Percentage of Row Totals

|  | No Errors | Errors | Total |  | $89.47 \%=170 / 190$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Small | 170 | 20 | 190 | $\rightarrow 7$ | .43\% = | 100 / 1 |  |
| Amount |  |  |  |  | 86\% | $65 / 7$ |  |
| Medium Amount | 100 | 40 | 140 |  |  |  |  |
|  |  |  |  |  | No |  | Total |
| Large Amount | 65 | 5 | 70 |  | Errors | Errors |  |
|  |  |  |  | Small | 89.47\% | 10.53\% | 100.0\% |
| Total | 335 | 65 | 400 |  | $71.43 \%$ | 28.57\% | 100.0\% |
|  |  |  |  |  |  |  |  |
| Medium invoices have a larger chance (28.57\%) of having errors than small (10.53\%) or large (7.14\%) invoices. |  |  |  | Large Amoun | 92.86\% | 7.14\% | 100.0\% |
|  |  |  |  | Total | 83.75\% | 16.25\% | 100.0\% |

## Contingency Table Based On Percentage Of Column Totals

## DCOVA

|  | No Errors | Errors | Total |  | 75\% | 170 / | $35$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Small Amount | 170 | 20 | 190 | $\rightarrow$ | 77\% | $20 / 6$ |  |
| Medium | 100 | 40 | 140 |  |  |  |  |
| Amount |  |  |  |  | No |  |  |
| Large | 65 | 5 | 70 |  | Errors | Errors | Total |
| Amount |  |  |  | Small | 50.75\% | 30.77\% | 47.50\% |
| Total | 335 | 65 | 400 | Amount |  |  |  |
|  |  |  |  | Medium <br> Amount <br> Large <br> Amount <br> Total | 29.85\% | 61.54\% | 35.00\% |
| There is a 61.54\% chance that invoices with errors are of medium size. |  |  |  |  | 19.40\% | 7.69\% | 17.50\% |
|  |  |  |  | 100.0\% | 100.0\% | 100.0\% |

## Tables Used For Organizing Numerical Data

## DCOVA



## Organizing Numerical Data: Ordered Array

## DCOVA

- An ordered array is a sequence of data, in rank order, from the smallest value to the largest value.
- Shows range (minimum value to maximum value).
- May help identify outliers (unusual observations).

| Age of <br> Sureyed <br> College <br> Students | Day Students |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: |
|  | 16 | 17 | 17 | 18 | 18 | 18 |  |
|  | 19 | 19 | 20 | 20 | 21 | 22 |  |
|  | 22 | 25 | 27 | 32 | 38 | 42 |  |
|  | Night Students |  |  |  |  |  |  |
|  | 18 | 18 | 19 | 19 | 20 | 21 |  |
|  | 23 | 28 | 32 | 33 | 41 | 45 |  |

## Organizing Numerical Data: Frequency Distribution

## DCOVA

- The frequency distribution is a summary table in which the data are arranged into numerically ordered classes.
- You must give attention to selecting the appropriate number of class groupings for the table, determining a suitable width of a class grouping, and establishing the boundaries of each class grouping to avoid overlapping.
- The number of classes depends on the number of values in the data. With a larger number of values, typically there are more classes. In general, a frequency distribution should have at least 5 but no more than 15 classes.
- To determine the width of a class interval, you divide the range (Highest value-Lowest value) of the data by the number of class groupings desired.


## Organizing Numerical Data: Frequency Distribution Example DCOVA

Example: A manufacturer of insulation randomly selects 20 winter days and records the daily high temperature.
$24,35,17,21,24,37,26,46,58,30,32,13,12,38,41,43,44,27,53,27$

## Organizing Numerical Data: Frequency Distribution Example

## DCOVA

- Sort raw data in ascending order: 12, 13, 17, 21, 24, 24, 26, 27, 27, 30, 32, 35, 37, 38, 41, 43, 44, 46, 53, 58.
- Find range: 58-12 = 46 .
- Select number of classes: 5 (usually between 5 and 15).
- Compute class interval (width): $\mathbf{1 0}$ (46/5 then round up).
- Determine class boundaries (limits):
- Class 1: 10 but less than 20.
- Class 2: 20 but less than 30.
- Class 3: 30 but less than 40.
. Class 4: 40 but less than 50.
- Class 5: 50 but less than 60.
- Compute class midpoints: 15, 25, 35, 45, 55.
- Count observations \& assign to classes.


## Organizing Numerical Data: Frequency Distribution Example

## DCOVA

Data in ordered array:
12, 13, 17, 21, 24, 24, 26, 27, 27, 30, 32, 35, 37, 38, 41, 43, 44, 46, 53, 58

| Class | Midpoints | Frequency |
| :---: | :---: | :---: |
| $\mathbf{1 0}$ but less than 20 | 15 | 3 |
| $\mathbf{2 0}$ but less than $\mathbf{3 0}$ | 25 | 6 |
| $\mathbf{3 0}$ but less than $\mathbf{4 0}$ | 35 | 5 |
| $\mathbf{4 0}$ but less than 50 | 45 | 4 |
| $\mathbf{5 0}$ but less than $\mathbf{6 0}$ | 55 | 2 |
| Total |  | $\mathbf{2 0}$ |

## Organizing Numerical Data: Relative \& Percent Frequency Distribution Example DCOVA

| Class | Frequency | Relative <br> Frequency | Percentage |
| :---: | :---: | :---: | :---: |
| $\mathbf{1 0}$ but less than $\mathbf{2 0}$ | $\mathbf{3}$ | $\mathbf{. 1 5}$ | $\mathbf{1 5 \%}$ |
| $\mathbf{2 0}$ but less than $\mathbf{3 0}$ | $\mathbf{6}$ | $\mathbf{. 3 0}$ | $\mathbf{3 0 \%}$ |
| $\mathbf{3 0}$ but less than $\mathbf{4 0}$ | 5 | .25 | $25 \%$ |
| $\mathbf{4 0}$ but less than $\mathbf{5 0}$ | 4 | .20 | $\mathbf{2 0 \%}$ |
| $\mathbf{5 0}$ but less than $\mathbf{6 0}$ | 2 | .10 | $\mathbf{1 0 \%}$ |
| Total | $\mathbf{2 0}$ | $\mathbf{1 . 0 0}$ | $\mathbf{1 0 0 \%}$ |

Relative Frequency = Frequency / Total,

## Organizing Numerical Data: Cumulative Frequency Distribution Example

DCOVA

| Class | Frequency | Percentage | Cumulative <br> Frequency | Cumulative <br> Percentage |
| :---: | :---: | :---: | :---: | :---: |
| 10 but less than 20 | 3 | $15 \%$ | 3 | $15 \%$ |
| 20 but less than 30 | 6 | $30 \%$ | 9 | $45 \%$ |
| 30 but less than 40 | 5 | $25 \%$ | 14 | $70 \%$ |
| 40 but less than 50 | 4 | $20 \%$ | 18 | $90 \%$ |
| 50 but less than 60 | 2 | $10 \%$ | 20 | $100 \%$ |
| Total | 20 | $100 \%$ | 20 | $100 \%$ |

Cumulative Percentage $=$ Cumulative Frequency $/$ Total * 100
e.g. $45 \%=100 * 9 / 20$

## Why Use a Frequency Distribution?

DCOVA

- It condenses the raw data into a more useful form.
- It allows for a quick visual interpretation of the data.
- It enables the determination of the major characteristics of the data set including where the data are concentrated / clustered.


## Frequency Distributions: Some Tips

## DCOVA

- Different class boundaries may provide different pictures for the same data (especially for smaller data sets).
- Shifts in data concentration may show up when different class boundaries are chosen.
- As the size of the data set increases, the impact of alterations in the selection of class boundaries is greatly reduced.
- When comparing two or more groups with different sample sizes, you must use either a relative frequency or a percentage distribution.


## Going From Classes To Excel Bins DCOVA

- Microsoft Excel creates distribution tables using bins (named by their upper limit) rather than classes.

| Class | Excel Bin Name |
| :--- | :--- |
|  | 9.99 |
| 10 but less than 20 | 19.99 |
| 20 but less than 30 | 29.99 |
| 30 but less than 40 | 39.99 |
| 40 but less than 50 | 49.99 |
| 50 but less than 60 | 59.99 |
| added in Excel |  |
| slightly less than |  |
| the smallest |  |
| observation |  |

## Visualizing Categorical Data Through Graphical Displays



## Visualizing Categorical Data: The Bar Chart

## DCOVA

- The bar chart visualizes a categorical variable as a series of bars. The length of each bar represents either the frequency or percentage of values for each category. Each bar is separated by a space called a gap.

| Reason For <br> Shopping Online? | Percent |
| :--- | ---: |
| Better Prices | $37 \%$ |
| Avoiding holiday <br> crowds or hassles | $29 \%$ |
| Convenience | $18 \%$ |
| Better selection | $13 \%$ |
| Ships directly | $3 \%$ |



## Visualizing Categorical Data: The Pie Chart

## DCOVA

- The pie chart is a circle broken up into slices that represent categories. The size of each slice of the pie varies according to the percentage in each category.

| Reason For Shopping <br> Online? | Percent |
| :--- | ---: |
| Better Prices | $37 \%$ |
| Avoiding holiday crowds or <br> hassles | $29 \%$ |
| Convenience | $18 \%$ |
| Better selection | $13 \%$ |
| Ships directly | $3 \%$ |



## Visualizing Categorical Data: The Doughnut Chart

- The doughnut chart is the outer part of a circle broken up into pieces that represent categories. The size of each piece of the doughnut varies according to the percentage in each category.

| Reason For Shopping <br> Online? | Percent |
| :--- | ---: |
| Better Prices | $37 \%$ |
| Avoiding holiday crowds or <br> hassles | $29 \%$ |
| Convenience | $18 \%$ |
| Better selection | $13 \%$ |
| Ships directly | $3 \%$ |



## Visualizing Categorical Data: The Pareto Chart

## DCOVA

- Used to portray categorical data (nominal scale).
- A vertical bar chart, where categories are shown in descending order of frequency.
- A cumulative polygon is shown in the same graph.
- Used to separate the "vital few" from the "trivial many."


# Visualizing Categorical Data: The Pareto Chart (con't) 

DCOVA

## Ordered Summary Table For Causes Of Incomplete ATM Transactions

Cause
Warped card jammed
Card unreadable
ATM malfunctions
ATM out of cash
Invalid amount requested
Wrong keystroke
Lack of funds in account
Total

Frequency Percent
Cumulative
365
234 32.32\%
32 4.42\%
28 3.87\%
23
23
19
724

Percent
50.41\%
82.73\%
87.15\%
91.02\%
3.18\% $94.20 \%$
3.18\% 97.38\%
2.62\%
100.00\%

Source: Data extracted from A. Bhalla, "Don't Misuse the Pareto Principle," Six Sigma Forum Magazine, May 2009, pp. 15-18.

## Visualizing Categorical Data: The Pareto Chart (con't)

Pareto Chart of Incomplete ATM Transactions


## Visualizing Categorical Data: Side By Side Bar Charts

- The side by side bar chart represents the data from a contingency table.

|  | No Errors | Errors | Total | Invoice Size Split Out By Errors \& No Errors |
| :---: | :---: | :---: | :---: | :---: |
| Small Amount | 50.75\% | 30.77\% | 47.50\% |  |
| Medium Amount | 29.85\% | 61.54\% | 35.00\% | Errors |
| Large Amount | 19.40\% | 7.69\% | 17.50\% | No Errors |
| Total | 100.0\% | 100.0\% | 100.0\% | $0.0 \% \quad 10.0 \% \quad 20.0 \% \quad 30.0 \% \quad 40.0 \% \quad 50.0 \% \quad 60.0 \% \quad 70.0 \%$ - Large Medium Small |

Invoices with errors are much more likely to be of medium size ( $61.5 \%$ vs $30.8 \%$ \& $7.7 \%$ ).

## Visualizing Categorical Data: Doughnut Charts <br> DCOVA

- A Doughnut Chart can be used to represent the data from a contingency table.

|  | No Errors | Errors | Total | Invoice Size \& Errors Inner Ring With Errors, Outer Ring No Errors |
| :---: | :---: | :---: | :---: | :---: |
| Small Amount | 50.75\% | 30.77\% | 47.50\% |  |
| Medium Amount | 29.85\% | 61.54\% | 35.00\% | $\left.\left(\left({ }_{61.5 \%}\right)\right)\right)$ |
| Large Amount | 19.40\% | 7.69\% | 17.50\% |  |
| Total | 100.0\% | 100.0\% | 100.0\% |  |

Invoices with errors are much more likely to be of medium size ( $61.5 \%$ vs $30.8 \%$ \& $7.7 \%$ ).

## Visualizing Numerical Data By Using Graphical Displays

DCOVA


## Stem-and-Leaf Display

## DCOVA

- A simple way to see how the data are distributed and where concentrations of data exist.

METHOD: Separate the sorted data series into leading digits (the stems) and the trailing digits (the leaves).

## Organizing Numerical Data: Stem and Leaf Display

## DCOVA

- A stem-and-leaf display organizes data into groups (called stems) so that the values within each group (the leaves) branch out to the right on each row.

Age of College Students

| Age of <br> Surveyed <br> College <br> Students | Day Students |  |  |  |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |
|  | 16 | 17 | 17 | 18 | 18 | 18 |
|  | 19 | 19 | 20 | 20 | 21 | 22 |
|  | 22 | 25 | 27 | 32 | 38 | 42 |
|  | Night Students |  |  |  |  |  |
|  | 18 | 18 | 19 | 19 | 20 | 21 |
|  | 23 | 28 | 32 | 33 | 41 | 45 |

Day Students

Stem | Leaf |  |
| ---: | :--- |
| 1 | 67788899 |
| 2 | 0012257 |
| 3 | 28 |
| 4 | 2 |

Night Students

| Stem | Leaf |
| ---: | :--- |
| 1 | 8899 |
| 2 | 0138 |
| 3 | 23 |
| 4 | 15 |

## Visualizing Numerical Data: The Histogram

## DCOVA

- A vertical bar chart of the data in a frequency distribution is called a histogram.
- In a histogram there are no gaps between adjacent bars.
- The class boundaries (or class midpoints) are shown on the horizontal axis.
- The vertical axis is either frequency, relative frequency, or percentage.
- The height of the bars represent the frequency, relative frequency, or percentage.


## Visualizing Numerical Data: The Histogram

DCOVA

| Class | Frequency | Relative <br> Frequency | Percentage |
| :---: | :---: | :---: | :---: |
| 10 but less than 20 | 3 | .15 | 15 |
| 20 but less than 30 | 6 | .30 | 30 |
| 30 but less than 40 | 5 | .25 | 25 |
| 40 but less than 50 | 4 | .20 | 20 |
| 50 but less than 60 | 2 | .10 | 10 |
| Total | 20 | 1.00 | 100 |
|  |  |  |  |



## Visualizing Numerical Data: The Polygon

## DCOVA

- A percentage polygon is formed by having the midpoint of each class represent the data in that class and then connecting the sequence of midpoints at their respective class percentages.
- The cumulative percentage polygon, or ogive, displays the variable of interest along the $X$ axis, and the cumulative percentages along the $Y$ axis.
- Useful when there are two or more groups to compare.


## Visualizing Numerical Data: The Frequency Polygon

## Useful When Comparing Two or More Groups



## Visualizing Numerical Data: The Percentage Polygon

## DCOVA

Percentage Polygons for One-Year Return Percentage for the Growth and Value Funds


## Visualizing Two Numerical Variables By Using Graphical Displays

DCOVA


## Visualizing Two Numerical Variables: The Scatter Plot

DCOVA

- Scatter plots are used for numerical data consisting of paired observations taken from two numerical variables.
- One variable is measured on the vertical axis and the other variable is measured on the horizontal axis.
- Scatter plots are used to examine possible relationships between two numerical variables.


## Scatter Plot Example

## DCOVA

| Volume <br> per day | Cost per <br> day |
| :---: | :---: |
| 23 | 125 |
| 26 | 140 |
| 29 | 146 |
| 33 | 160 |
| 38 | 167 |
| 42 | 170 |
| 50 | 188 |
| 55 | 195 |
| 60 | 200 |

Cost per Day vs. Production Volume


## Visualizing Two Numerical Variables: The Time Series Plot

- A Time-Series Plot is used to study patterns in the values of a numeric variable over time.
- The Time-Series Plot:
- Numeric variable is measured on the vertical axis and the time period is measured on the horizontal axis.


## Time Series Plot Example

| Year | Number of <br> Franchises |
| :---: | :---: |
| 2007 | 43 |
| 2008 | 54 |
| 2009 | 60 |
| 2010 | 73 |
| 2011 | 82 |
| 2012 | 95 |
| 2013 | 107 |
| 2014 | 99 |
| 2015 | 95 |



## Organizing Many Categorical Variables: The Multidimensional Contingency Table

 DCOVA- A multidimensional contingency table is constructed by tallying the responses of three or more categorical variables.
- In Excel you create a Pivot Table to yield an interactive display of this type.


## Using Excel Pivot Tables To Organize \& Visualize Many Variables

A Pivot Table:

- Summarizes variables as a multidimensional summary table.
- Allows interactive changing of the level of summarization and formatting of the variables.
- Allows you to interactively "slice" your data to summarize subsets of data that meet specified criteria.
- Can be used to discover possible patterns and relationships in multidimensional data that simpler tables and charts would fail to make apparent.


## A Multidimensional Contingency Table Tallies Responses Of Three or More Categorical Variables <br> DCOVA

Two Dimensional Table Showing The Mean 10 Year Return \% Broken Out By Type Of Fund \& Risk Level.

| Mean 10YrReturn\% Risk |  |  | Average | High | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| Growth |  | 7.59 | 8.07 | 7.63 | 7.95 |
| Value |  | 6.48 | 6.93 | 7.02 | 6.86 |
| Grand Total |  | 6.91 | 7.70 | 7.49 | 7.58 |

Three Dimensional Table Showing The Mean 10 Year Return \% Broken Out By Type Of Fund, Market Cap, \&Risk Level.

| Mean 10YrReturn\% Risk $\square$ |  | Average | High | Grand Total |
| :---: | :---: | :---: | :---: | :---: |
| Type | $\square$ Low |  |  |  |
| EGrowth | 7.59 | 8.07 | 7.63 | 7.95 |
| Large | 7.35 | 7.83 | 10.14 | 7.89 |
| Mid-Cap | 8.61 | 8.49 | 7.41 | 8.32 |
| Small |  | 7.91 | 7.27 | 7.50 |
| EValue | 6.48 | 6.93 | 7.02 | 6.86 |
| Large | 6.52 | 6.46 | 4.10 | 6.45 |
| Mid-Cap | 6.05 | 7.84 | 7.28 | 7.68 |
| Small |  | 7.24 | 7.21 | 7.22 |
| Grand Total | 6.91 | 7.70 | 7.49 | 7.58 |

## Data Discovery Methods Can Yield Initial Insights Into Data

DCOVA

- Data discovery methods enable the performance of preliminary analyses by manipulating interactive summarizations.
- Are used to:
- Take a closer look at historical or status data.
- Review data for unusual values.
- Uncover new patterns in data.
- Drill-down is perhaps the simplest form of data discovery.


## Drill-Down Reveals The Data Underlying A Higher-Level Summary

| Mean 10YrReturn\% Risk |  | Average | High | Grand Total |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| GGrowth | 7.59 | 8.07 | 7.63 | 7.95 |
| Large | 7.35 |  | 10.14 | 7.89 |
| Mid-Cap | 8.61 | 8.49 | 7.41 | 8.32 |
| Small |  | 7.91 | 7.27 | 7.50 |
| EValue | 6.48 | 6.93 | 7.02 | 6.86 |
| Large | 6.52 | 6.46 | 4.10 | 6.45 |
| Mid-Cap | 6.05 | 7.84 | 7.28 | 7.68 |
| Small |  | 7.24 | 7.21 | 7.22 |
| Grand Total | 6.91 | 7.70 | 7.49 | 7.58 |

Results of drilling down to the details about large market cap growth funds with high risk.


| 4 | F | G | H | 1 | J | K | L | M | N |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Turnover Ratio(\%) $\nabla$ | SD $\nabla$ | Ratio - | urn\% | urn\% | turn\% | turn\% | se Ratio - | Star Rating ${ }^{\text {F }}$ |
| 2 | 49 | 16.94 | 1.01 | 0.53 | 16.18 | 15.16 | 9.50 |  | Three |
| 3 | 146 | 13.05 | 1.23 | 8.73 | 16.39 | 12.80 | 8.11 | 0.98 | Two |
| 4 | 39 | 14.51 | 1.17 | 2.90 | 17.23 | 17.02 | 11.13 | 1.27 | Three |
| 5 | 21 | 13.17 | 1.19 | 5.65 | 15.95 | 15.44 | 9.71 | 1.22 | Two |
| 6 | 31 | 13.62 | 1.35 | 6.42 | 19.02 | 18.05 | 10.26 | 0.96 | Four |
| 7 | 106 | 14.07 | 1.42 | 14.70 | 20.80 | 19.36 | 12.14 | 0.77 | Five |

## Some Business Analytics Methods Start With Many Variables

- These methods allow you to filter data by exploring specific combinations of categorical values or numerical ranges.
- In Excel slicers are used to do this filtering.
- By clicking buttons in the slicer panels you ask questions about your data.


## Example Of Slicers For The Retirement Funds Workbook

DCOVA
With the four slicers below, you can ask questions such as:

1. What are the attributes of the fund(s) with the lowest expense ratio?
2. Which fund(s) in the sample have the highest expense ratio?
3. What are the expense ratios associated with mid-cap funds that have a star rating of five?


## Answering Questions One \& Three

The answer to question 1 is a growth fund with a DCOVA large market cap and a five-star rating.


For question 3 , you observe that 0.88 and 1.44 are the expense ratios associated with mid-cap funds that have a star rating of five.


## More Complex Displays Are Also Possible DCOVA

A seven-slicer panel in which the five highest turnover ratio percentages have been selected to reveal the identity and the attributes of the funds associated with those percentages.


## A PivotChart Filters Data By Exploring Specific Combinations Of Categorical Variables Visually

DCOVA


## Sparklines Are Compact Time-Series Visualizations Of Numerical Variables

DCOVA


## The Challenges in Organizing and Visualizing Variables

- When organizing and visualizing data need to be mindful of:
- The limits of other's ability to perceive and comprehend.
- Presentation issues that can undercut the usefulness of methods from this chapter.
- It is easy to create summaries that:
- Obscure the data or
- Create false impressions.


## An Example Of Obscuring Data, Information Overload

## DCOVA

Side-by-Side Bar Chart of Retirement Funds Sample


## False Impressions Can Be Created In Many Ways

DCOVA

- Selective summarization:
- Presenting only part of the data collected.
- Improperly constructed charts:
- Potential pie chart issues.
- Improperly scaled axes.
- A Y axis that does not begin at the origin or is a broken axis missing intermediate values.
- Chartjunk.


## An Example of Selective Summarization, These Two Summarizations Tell Totally Different Stories

|  | Change <br> from <br> Prior <br> Year |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Company |  |  |  |  |  |  |
| A | $+7.2 \%$ | A | $-22.6 \%$ | $-33.2 \%$ | $+7.2 \%$ |  |
| B | $+24.4 \%$ | B | $-4.5 \%$ | $-41.9 \%$ | $+24.4 \%$ |  |
| C | $+24.9 \%$ | C | $-18.5 \%$ | $-31.5 \%$ | $+24.9 \%$ |  |
| D | $+24.8 \%$ | D | $-29.4 \%$ | $-48.1 \%$ | $+24.8 \%$ |  |
| E | $+12.5 \%$ | E | $-1.9 \%$ | $-25.3 \%$ | $+12.5 \%$ |  |
| F | $+35.1 \%$ | F | $-1.6 \%$ | $-37.8 \%$ | $+35.1 \%$ |  |
| G | $+29.7 \%$ | G | $+7.4 \%$ | $-13.6 \%$ | $+29.7 \%$ |  |

## How Obvious Is It That Both Pie Charts Summarize The Same Data?

Market Share of Companies


Market Share of Companies


Why is it hard to tell? What would you do to improve?

# Graphical Errors: No Relative Basis 

## Bad Presentation

A's received by

$\checkmark$ Good Presentation
A's received by
$\%$
30\%

FR = Freshmen, SO = Sophomore, JR = Junior, SR = Senior

## Graphical Errors: Compressing the Vertical Axis

DCOVA

Bad Presentation

$\checkmark$ Good Presentation Quarterly Sales
50


## Graphical Errors: No Zero Point on the Vertical Axis

DCOVA

$\sqrt{ }$ Good Presentations


Graphing the first six months of sales

# Graphical Errors: Chart Junk, Can You Identify The Junk? 

DCOVA

## Bad Presentation

Coke still has most fizz



## Graphical Errors: Chart Junk, Can You Identify The Junk?

DCOVA

## Bad Presentation

$\checkmark$ Good Presentation

We're drinking more . . .
Australian wine exports to the U.S. in millions of gallons


1989



## Graphical Errors: Chart Junk, Can You Identify The Junk?

DCOVA


## Graphical Errors: Chart Junk, Can You Identify The Junk?

DCOVABad Presentation
Minimum Wage


1990: \$3.80
$\sqrt{ }$ Good Presentation
Minimum Wage


## In Excel It Is Easy To Inadvertently Create Distortions

- Excel often will create a graph where the vertical axis does not start at 0 .
- Excel offers the opportunity to turn simple charts into 3-D charts and in the process can create distorted image.
- Unusual charts offered as choices by Excel will most often create distorted images.


## Best Practices for Constructing Visualizations

- Use the simplest possible visualization.
- Include a title \& label all axes.
- Include a scale for each axis if the chart contains axes.
- Begin the scale for a vertical axis at zero \& use a constant scale.
- Avoid 3D or "exploded" effects \& the use of chartjunk.
- Use consistent colorings in charts meant to be compared.
- Avoid using uncommon chart types including radar, surface, bubble, cone, and pyramid charts.


## Chapter Summary

## In this chapter we covered:

- Organizing categorical variables.
- Organizing numerical variables.
- Visualizing categorical variables.
- Visualizing numerical variables.
- Organizing and visualizing a mix of variables.
- The challenge in organizing and visualizing variables.

